

Ref : CC1220/ SHC 153G /KS(st)  
our Ref :  
Date : 5-Feb-2021

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

78 Shenton Way  
#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 153G YOUR INSURED**  
**SML4408P AND OTHER ON 21-Dec-2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor vehicle no: **SHC 153G** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SML4408P** we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,083.68
2	4 days Loss of Rental @ \$125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 2.00
5	GIA / Police Report Fees	\$ -
6	Towing Fees	\$ -
Sub Total :		\$ 2,586.44

### HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims :		\$ 2,906.44

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : **SML4408P**
- c) GIA / Police report/s of : **SHC 153G**
- d) Letter of authority from owner / hirer / operator
- ( ) Witness statement/s ( ) Certificate of Insur: ( x ) Rental Rate letter
- ( ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

#### Braddell

205 Braddell Road  
Singapore 579701

#### Loyang

59 Loyang Drive  
Singapore 508969

#### Sin Ming

383 Sin Ming Drive  
Singapore 575717

#### Pandan

45 Pandan Road  
Singapore 609286

#### Ubi

320 Ubi Road 3  
Singapore 408649

#### Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAE / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHC153G , SML4408P **ON 21-Dec-20 11:50**  
**ALONG** LOYANG WAY

I / We **NG PENG SENG** (Hirer) NRIC No.: **SXXXX354C**

and/or (Relief) NRIC No.: **SXXXX354C**

Taxi Number **SHC153G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Dec-2020**

Name of Hirer **NG PENG SENG**

Hirer NRIC **SXXXX354C**

Signature :



Address **754 JURONG WEST STREET 74 #09...**  
**640754**

Contact No. **97517227**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,390.00** (Global Sum) for vehicle no. **SHC 153G** that was damaged pursuant to the accident which occurred on **21/12/2020** (date) along **20 LOYANG WAY OUTSIDE TUA PEK KONG TEMPLE** (location) involving vehicle no/s **SML 4408P**.

This is pursuant to the inspection conducted on **22/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 153G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 153G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of DEC (month) 2021 (year)

  
MTH  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



## TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 21.12.2020

VEHICLE NO  
SHC 153G

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
02.07.2019

CHASSIS CODE  
KMHC851CVKU164638

INV. NO/DATE  
91543331 27.01.2021

JOB NO.  
305440297

ODOMETER READING

DATE/TIME IN  
21.12.2020 12:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2534	IONIQV2&3 COVER-FR BUMPER#	1	418.30	20.00	334.64
0002	04-01-0104-2834	IONIQVC GUARD ASSY-FRONT WHEEL LH	1	164.70	20.00	131.76
0003	04-01-0104-0632	IONIQV1-3 MOULDING-FRONT BUMPER LH	1	186.90	20.00	149.52
0004	04-01-0104-3913	IONIQVC EMBLEM-BLUE DRIVE RH	1	26.60	20.00	21.28
0005	04-01-0104-2605	IONIQV1-3 DUCT ASSY-AIR CURTAIN LH	1	153.80	20.00	123.04
0006	03-01-0104-2061	IONIQV1&3 CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL :						1,037.36

1) WHILST TAKING ALL REASONABLY FEASIBLE STEPS TO PROTECT THE COMPANY'S INTERESTS, THE COMPANY SHALL NOT BE RESPONSIBLE FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE PERSONS OR PROPERTY OF THE OWNERS OR PASSENGERS.

2) CUSTOMERS SHALL INSPECT THE VEHICLE IMMEDIATELY UPON RECEIPT AND SIGN THE RECEIPT. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE PERSONS OR PROPERTY OF THE OWNERS OR PASSENGERS IF THE DAMAGE IS NOT REPORTED TO THE COMPANY AT THE TIME OF RECEIPT.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS ON THE OUTSTANDING BALANCE FROM THE DATE OF DEFAULT TO THE DATE OF PAYMENT. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE PERSONS OR PROPERTY OF THE OWNERS OR PASSENGERS IF THE DAMAGE IS NOT REPORTED TO THE COMPANY AT THE TIME OF RECEIPT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND SIGN THE RECEIPT. THE COMPANY SHALL NOT BE RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR TO THE PERSONS OR PROPERTY OF THE OWNERS OR PASSENGERS IF THE DAMAGE IS NOT REPORTED TO THE COMPANY AT THE TIME OF RECEIPT.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91543331	2,083.68	

der of COMFORTDELGRO

**REG. NO. M2-8921817-3**

# TAX INVOICE

**ComfortDelGro Engineering Pte Ltd**

205 Braddell Road Singapore 579701  
Mainline + 65 6383 6280 Facsimile + 65 6280 9755

## Workshops

59 Loyang Drive Singapore 508969  
383 Sin Ming Drive Singapore 575717  
45 Pandan Road Singapore 609286  
230 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY. AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHC 153G

**MAKE  
HYUNDAI**

**MODEL**  
**IONIQ(G2)**

DATE OF REG  
02.07.2019

CHASSIS CODE  
KMHC851CVKU164638

INV. NO/DATE  
91543331 27.01.2021

**JOB NO.**  
**305440297**

ODOMETER READING

DATE/TIME IN  
21.12.2020 12:20

S/No	Part No.		Qty	Unit Price	%Disc	Net
<hr/>						
JOB NATURE						
<hr/>						
0001	PB	PANEL BEATING		480.00		480.00
0002	SP	SPRAYPAINT CHARGE		400.00		400.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
				SUB-TOTAL	:	910.00

Items' total		1,947.36
Add GST @	7.000 %	136.32
Invoice amount		2,083.68

Issued by : KATHERINETAN 27.01.2021 16:43:08  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**  
A member of COMFORTDELGRO

**Head Office:**  
**205 Braddell Road**  
**Singapore 579701**

**Kindly note that no receipt shall be issued unless requested.**

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91543331	2,083.68	

Our Ref: CC20120394



Date: 27 January 2021

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      21/12/2020    @   11:50 hrs  
ALONG                               LOYANG WAY  
INVOLVING                        SML4408P

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0153G** (the "Taxi"). The Taxi was hired to **NG PENG SENG IC NO SXXXX354C** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



MILEAGE READING					MILEAGE TRAVELLED (KM)		NAME OF DRIVER	DATE		MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		
1	2	3	4	5	6	7		8	9	10	11		12	13	14
1	1	8	2	3	6	238		735	830				1220	-	
1	1	8	5	0	5	268		840	915						1200
1	1	8	6	4	2	137		1020	610						
1	1	8	8	6	3	221		735	720						
1	1	9	0	9	9	236		745	735						
1	1	9	3	4	6	247		740	750						
1	1	9	5	3	6	190		740	655						
1	1	9	7	3	8	202		740	710						
1	1	9	9	4	8	210		1015	730						
1	2	0	1	1	4	166		1045	700						
1	2	0	1	9	1	9577		710	500						

21/12/2020 2 Accident Report  
24/12/2020 3

SHC1536

PK



INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SML4408P

Date of Accident

21/12/2020 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG**Period of Insurance ..... **22/05/2019 - 21/05/2021**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **21/12/2020 14:50**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 6 April 2021 9:36 AM  
**To:** spicymint12@hotmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG20014326/T1ga3 \*\*\*  
ACCIDENT INVOLVING SML 4408P & SHC 153G ON 21/12/2020 \*\*\*

Our Ref: CC4/AIG20014326/T1ga3

06 APRIL 2021

**SONAM RATANKUMAR CHUGANI**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SML 4408P & SHC 153G ON 21/12/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHC 153G**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

- **ACCIDENT VIDEO FOOTAGE (IF ANY)**

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

*Best Regards,*

*Cecilia Chong | Case Handler*

*LKK Auto Consultants Pte Ltd*

*Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*



*Save the Earth. Print only when necessary.*



## Print Received Message

This mail is associated with :

**\*SHC153G (8117225089SG)**  
**[SML4408P]**

TP

CITYCAB PTE LTD

Dec 21 2020 11:52AM

[SONAM RATANKUMAR CHUGANI]

ComfortDelGro Engineering Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **25/11/2021 10:49 AM**.

**To**        LKK\_HQ

**Subject**   **Alert - Adj Mandate Approved (\$1394.22) - SHC153G - Claim Handler: Goh, Jeremy-CX**

Approved:1394.22:mandate approved. settle at best