

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. 53103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: CC3/AG200143A/ba3
Our Ref: SLG37AM
To: AG

Dear Sirs,

ACCIDENT INVOLVING SLG37AM & SD099AM ON 19/12/2011

We are claiming on behalf of our client Lim See Kian owner of
vehicle number SLG37AM involved in accident on 19/12/2011
with vehicle SD099AM along/at Tampines Ave 9, Singapore

Description of claims:

Cost of Repairs	\$ <u>12,259.91</u>	(Incl 7% GST)
Loss of Use/Rental	\$ <u>60</u> X <u>8</u> Days = \$ <u>480</u>	
Medical Fee ^{costing}	\$ <u>150</u>	(Incl 7% GST)
Search Fee	\$ <u>2</u>	(Incl 7% GST)
TOTAL	\$ <u>12891.91</u>	

We are claiming in full and final settlement of \$ 12891.91 payable to
Volkswagen Centre Singapore.

**Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg**

Dated this _____ of 02/01/2012

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Tom See Kah (the third party claimant) of 23 Fernvale Close #12-02 Singapore 797461 (address), owner of SLG 3727M (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SLG 3727M that was damaged pursuant to the accident which occurred on 19/11/2020 (date) along Campanas Ave 9 (location) involving vehicle no/s SJ021917M ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 28 (day) of 12 (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, Volkswagen Group Singapore Pte Ltd (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$12,259.91 (Repair Cost), S\$480.00 (Loss of Use), S\$152.00 (Disbursement) for vehicle no. SLG 3727M that was damaged pursuant to the accident which occurred on 19/12/2020 (date) along Near 440 Tampines Street 43, Block 440 (location) involving vehicle no/s SJD 9992M. This is pursuant to the inspection conducted on 28/12/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TAN SZE KIAH (the third party claimant”) of vehicle no. SLG 3727M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLG 3727M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 04 (month) **2021** (year)


LKK
MRB

Signed by appointed surveyor


VOLKSWAGEN
GROUP
SINGAPORE

Signed by the workshop (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/2
Document no. 12033101315
Document date 19-01-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2020036308/ 1
Job order date 30-12-2020
Service Advisor TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
TAN
SZE KIAH
213 FERVALE CLOSE
#12-07
Singapore 797461

License plate SLG3727M	Model code 6C13EZ	First registration 28-09-2016	VIN WVWZZZ6RZGU067210	Model POLO 1.2 BMT COMFO 66 D7F	Mileage 69,868
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Wheel Alignment	1	pcs.	360.00	#1	360.00	385.20
	Wheel Balancing	1	pcs.	50.00	#1	50.00	53.50
6R4831056J	Door	1	pcs.	1,604.45	#1	1,604.45	1,716.76
	RHF SCK A/O 30/12/2020						
6R4837697A 5AP	Door Seal Outer Black	1	pcs.	62.37	#1	62.37	66.74
	RHF DOOR SEAL SCK A/O 30/12/2020						
N 90994201	Pop-Rivet	4	pcs.	1.14	#1	4.56	4.88
	SCK A/O 30/12/2020						
6R4833056J	Door	1	pcs.	1,604.45	#1	1,604.45	1,716.76
	RHR SCK A/O 30/12/2020						
6R6839698A 5AP	Door Seal Outer Black	1	pcs.	85.67	#1	85.67	91.67
	RHR DOOR SEAL SCK A/O 30/12/2020						
D 378500A2	Sound Absorber Laminated	2	pcs.	41.40	#1	82.80	88.60
311601361	Rubber Valve	1	pcs.	3.29	#1	3.29	3.52
6R0601025N AX1	Alloy Wheel Black-Glossy	1	pcs.	1,360.27	#1	1,360.27	1,455.49
	SCK A/O 30/12/2020						
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT						
	DOA : 19/12/2020						
	TP VEH : SJD9992M						
	SURVEY BY : RASUL LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	890.00	10,567.86	7%	802.05	11,457.86	12,259.91
Total	890.00	10,567.86		802.05	11,457.86	12,259.91

Signature

 81 Service Advisor

Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033101315
Document date	19-01-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2020036308/ 1
Job order date	30-12-2020
Service Advisor	TIOW CHUAN CHEE

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Ms.
TAN
SZE KIAH
213 FERVALE CLOSE
#12-07
Singapore 797461

License plate	Model code	First registration	VIN	Model	Mileage
SLG3727M	6C13EZ	28-09-2016	WVWZZZ6RZGU067210	POLO 1.2 BMT COMFO 66 D7F	69,868

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJD9992M

Date of Accident

19/12/2020 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG**Period of Insurance **25/05/2020 - 24/05/2021**Requested By **Steven Chee (Volkswagen Gro...**Requested Date **22/12/2020 11:23****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 9 February 2021 9:17 AM
To: 'the.mr.apid@gmail.com'
Subject: ACCIDENT INVOLVING SJD 9992M AND SLG 3727M ON 19/12/2020

Our Ref: CC3/AIG20014317/R1ba3

Mohammad Hafidz Bin Hamid (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SJD 9992M AND SLG 3727M ON 19/12/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SLG3727M (7742848008SG)**
[SJD9992M]

TP
TAN SZE KIAH
Dec 19 2020 9:00PM
[Mohammad Hafidz Bin Hamid]
Volkswagen Centre Singapore

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From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/04/2021 14:12 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$12891.91) - SLG3727M - Claim Handler: Lee, Ming-Yao

Approved:12891.91.

DOCUMENTS SUMMARY

There are no documents.