Shiau Chan (LKKAuto)

From: AVRIL HO <avril@mova.com.sg>
Sent: Thursday, 24 December 2020 4:33 PM

To: Shiau Chan (LKKAuto)

Cc: SUR; 'Nitha'

Subject: RE: III-OD SKR 1975E DOA: 05/12/2020

Dear Shiau,

We have submitted a third party claims for this case but till now we still have yet received any green light from Sompo insurance.

The report not done by us. As the previous workshop submitted the report through Idac Bukit Merah, we are unable amend the report on 19/12/2020 (Idac Bukit Merah closed on Saturday).

Then, the customer sign the addendum form on 21.12.2020 and the Idac amend the report on 22.12.20.

After the report amended to own damaged claims, then we submit the documents to India insurance.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd Email: avril@mova.com.sg Address: Blk 1008 Bt Merah Lane 3 #01-04/06/08

Singapore 159722 Telephone: 6272 3892 Fax: 6270 8314







This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Thursday, 24 December 2020 4:06 PM

To: AVRIL HO
Cc: SUR; 'Nitha'

Subject: III-OD SKR 1975E DOA: 05/12/2020

Dear Nitha,

Why late submission for OD claim, for OD claim must submitted in 14 days? Kindly explain.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd Phone: 6256-3561 | email: $\underline{siewsc@lkkauto.com}$ | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)