

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 29 December 2020 2:26 PM
To: AVRIL HO
Cc: SUR; 'Nitha'; 'Alan Chng'
Subject: RE: III-OD SKR 1975E DOA: 05/12/2020

Dear Avril,

As instructed by our client, please proceed to repair the insured vehicle **SKR 1975E at repair cost not more than \$17,000.00 on Lump Sum basis (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AVRIL HO <avril@movasg.com>
Sent: Tuesday, 29 December 2020 1:27 PM
To: manivel@iii.com.sg
Cc: SUR <sur@lkkauto.com>; 'Nitha' <nitha@movasg.com>; 'Alan Chng' <tuckmeng@movasg.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: III-OD SKR 1975E DOA: 05/12/2020

Dear Priya,

As spoken just now, please kindly revert the authorization to me.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@movasg.com

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314

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From: AVRIL HO [<mailto:avril@moval.com.sg>]
Sent: Monday, 28 December 2020 11:14 AM
To: 'Shiau Chan (LKKAUTO)'; 'manivel@iii.com.sg'
Cc: 'SUR'; 'Nitha'; 'Alan Chng'
Subject: RE: III-OD SKR 1975E DOA: 05/12/2020
Importance: High

Dear Priya/Shiau Chan,

Owner is chasing. Please kindly advice the authorization.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@moval.com.sg

Address: Blk 1008 Bt Merah Lane 3

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From: AVRIL HO [<mailto:avril@moval.com.sg>]
Sent: Thursday, 24 December 2020 4:33 PM
To: 'Shiau Chan (LKKAUTO)'
Cc: 'SUR'; 'Nitha'
Subject: RE: III-OD SKR 1975E DOA: 05/12/2020

Dear Shiau,

We have submitted a third party claims for this case but till now we still have yet received any green light from Somo insurance.

The report not done by us. As the previous workshop submitted the report through Idac Bukit Merah, we are unable amend the report on 19/12/2020 (Idac Bukit Merah closed on Saturday).

Then, the customer sign the addendum form on 21.12.2020 and the Idac amend the report on 22.12.20.

After the report amended to own damaged claims, then we submit the documents to India insurance.

Thank you!

Best Regards,

AVRIL HO

Claims Asst.

Mova Automotive Pte Ltd

Email: avril@nova.com.sg

Address: Blk 1008 Bt Merah Lane 3

#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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From: Shiau Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]

Sent: Thursday, 24 December 2020 4:06 PM

To: AVRIL HO

Cc: SUR; 'Nitha'

Subject: III-OD SKR 1975E DOA: 05/12/2020

Dear Nitha,

Why late submission for OD claim, for OD claim must submitted in 14 days? Kindly explain.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

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