

## Shiau Chan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 30 December 2020 9:05 PM  
**To:** Shiau Chan (LKKAuto)  
**Cc:** Adeline Chng; Alfred Toh  
**Subject:** RE: CHINA-OD S 5337CD DOA: 20/12/2020 - SNM20D204957/C01/S5337CD/CHNGPW

Dear Shiau Chan

We have received instructions to waive **the Section 1 Excess of \$1,000.00 for this claim only.**

The amendment has been made in Merimen.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Shiau Chan (LKKAuto) <siewsc@lkkauto.com>  
**Sent:** Wednesday, December 30, 2020 6:05 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** CHINA-OD S 5337CD DOA: 20/12/2020 - SNM20D204957/C01/S5337CD/CHNGPW

Dear Adeline,

Kindly confirm the excess is \$1,000/- or waived.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)