

Nivitha (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 21 December 2020 9:24 PM
To: Mak Moo Theng; scalliance@singnet.com.sg; Kartika; assignments
Cc: Claims Dept of CTI; sam78ins@singnet.com.sg; Alfred Toh
Subject: RE: SNM20D204340/C02/SME8938L/TOHHS/ | HLC ref: MA/2020 005 0019/KR (Dithusha)
Attachments: SAS REPORT OF SLV7727H.pdf

WITHOUT PREJUDICE

YOUR REF: MA/2020 005 0019/KR (Dithusha)

OUR REF: SNM20D204340/C02/SME8938L/TOHHS – ACCIDENT **NOT REPORTED**

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SME8938L while waiting for Insured to file Accident Report.

We shall proceed to repudiate liability in the event our Insured refuse and/or fails to file accident report.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Mak Moo Theng <mak_mt@hoh.com.sg>
Sent: Monday, December 21, 2020 5:48 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; scalliance@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sam78ins@singnet.com.sg; Kartika <kartika@hoh.com.sg>; Mak Moo Theng <mak_mt@hoh.com.sg>
Subject: RE: SNM20D204340/C02/SME8938L/TOHHS/ | HLC ref: MA/2020 005 0019/KR (Dithusha)

Dear Alfred

We refer to the above matter and your email of 21 December 2020.

Our client has no objections to the surveyors listed as no. 6 to 10 from LKK Auto Consultants Pte Ltd to be appointed as the single joint expert.

Our client will appoint Komoco Motors Pte. Ltd. ("Komoco") to carry out the repairs. Komoco will provide details of their contact person tomorrow.

Best regards

Mak Moo Theng (Ms)
Advocate and Solicitor

HOH LAW CORPORATION
何进才律师馆
Woodlands Office
10 Woodlands Square #01-42
Woods Square Solo 1
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From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 21 December 2020 8:55 am
To: Mak Moo Theng <mak_mt@hoh.com.sg>; Kartika <kartika@hoh.com.sg>; scalliance@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; sam78ins@singnet.com.sg
Subject: RE: SNM20D204340/C02/SME8938L/TOHHS/ | HLC ref: MA/2020 005 0019/KR (Dithusha)

WITHOUT PREJUDICE

YOUR REF: MA/2020 005 0019/KR (Dithusha)

OUR REF: SNM20D204340/C02/SME8938L/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 18 December 2020.

Take Notice that we shall not be accepting any of your surveyors as SJE.

While waiting for our Insured to file accident report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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-----Original Message-----

From: Claims Dept of CTI

Sent: Friday, December 18, 2020 4:03 PM

To: Mak Moo Theng <mak_mt@hoh.com.sg>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kartika <kartika@hoh.com.sg>

Subject: RE: SNM20D204340/C02/SME8938L/TOHHS/ | HLC ref: MA/2020 005 0019/KR (Dithusha)

Dear Alfred,

Please conduct PRS for SLV7727H.

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Mak Moo Theng <mak_mt@hoh.com.sg>

Sent: Thursday, 17 December 2020 2:13 PM

To: FA-X5575C-16A-CL <FA-X5575C-16A-CL@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Kartika <kartika@hoh.com.sg>; Mak Moo Theng <mak_mt@hoh.com.sg>

Subject: RE: SNM20D204340/C02/SME8938L/TOHHS/ | HLC ref: MA/2020 005 0019/KR (Dithusha)

Dear Boon Sen

We refer to the above matter and your email of 16 December 2020.

We are instructed by our client that she has informed CYS Automobile Services Pte Ltd to withdraw from this matter.

As our client would like to proceed with repairs, please carry out the inspection this week.

Best regards

Mak Moo Theng (Ms)
Advocate and Solicitor

Woodlands Office
10 Woodlands Square #01-42
Woods Square Solo 1
Singapore 737714
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Fax: +65 6908 7623

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-----Original Message-----

From: FA-X5575C-16A-CL <FA-X5575C-16A-CL@sg.cntaiping.com>

Sent: Wednesday, 16 December 2020 4:19 pm

To: Mak Moo Theng <mak_mt@hoh.com.sg>

Cc: Kartika <kartika@hoh.com.sg>

Subject: O/R: SNM20D204340/C02/SME8938L/TOHHS

Without Prejudice

Save as to costs

Dear Sir,

Refer to telcon with Kartika earlier. Pls assist to check where the withdrawal is coming from for prs as received PRI for same vehicle from CYS Auto as well.

Thank you.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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