## **Nivitha (LKK Auto)**

From: Teo, Grace < grace.teo@sompo.com.sg > Sent: Tuesday, 22 December 2020 2:49 PM

To: Zhe Wei Kek; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'; Ye, Yong

Kang Melvin

Cc: Claims

Subject: LKK \ CMTD2003755/MYE - ARRANGE FOR SURVEY SHC5485R & ER2328M ACC

ON 19.12.20 - VEH CMG ON 28/12

#### Without Prejudice

Our Reference: CMTD2003755/MYE

Your Reference: SHC5485R

Hi Zhe Wei,

We acknowledged receipt of your claim notification.

Please be informed that Mr. Melvin Ye is the handler of this case who can be contacted at 63224 667/melvin.ye@sompo.com.sg.

Please be informed, we have appointed **LKK AUTO** to survey the above vehicle.

## Aside to LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to conduct the survey for SHC5485R on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin.

Thank you.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

## For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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----Original Message-----

From: Zhe Wei Kek <zhewei.kek@transcab.com.sg>

Sent: Tuesday, December 22, 2020 11:59 AM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Claims < claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHC5485R

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi all,

Apologies, survey on next Monday, 28/12/2020.

Thank you.

Best Regards, Kek Zhewei Claims Officer

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-----Original Message-----

From: Zhe Wei Kek

Sent: Tuesday, December 22, 2020 11:53 AM

To: MotorSurvey@sompo.com.sg Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY SHC5485R

Dear all,

PLEASE ARRANGE MR TEO TO SURVEY TODAY

Please arrange for survey as below:

ER2328M - 19.12.2020 AT 1510Hrs - SHC5485R

Lunch time: 12pm - 1pm.

Kindly pls dun arrange survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate."

Best Regards, Kek Zhewei Claims Officer

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