

Nivitha (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 22 December 2020 2:17 PM
To: Quek Kim Seng (Mobile); Quek Kim Seng (CMM); 'Mervin Quek'; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM20D204944/C02/SBC4444L/TOHHS & YOUR REF: SLK1857M

YOUR REF: SLK1857M

OUR REF: SNM20D204944/C02/SBC4444L/TOHHS

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SLK1857M. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Quek Kim Seng (Mobile) <japheth@cmm.sg>
Sent: Tuesday, December 22, 2020 11:58 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Quek Kim Seng (CMM) <kimseng@cmm.sg>; 'Mervin Quek' <mervin@cmm.sg>; japheth@cmm.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D204944/C02/SBC4444L/TOHHS & YOUR REF: SLK1857M-TO CONDUCT PRS

Dear Alfred,

Choice of SJE.

8. ADRIAN LING (LKK)

Quek Kim Seng

----- Original message -----

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Date: 22/12/2020 11:17 (GMT+08:00)

To: "Quek Kim Seng (CMM)" <kimseng@cmm.sg>, 'Mervin Quek' <mervin@cmm.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Alfred Toh
<alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D204944/C02/SBC4444L/TOHHS & YOUR REF: SLK1857M-TO CONDUCT
PRS

WITHOUT PREJUDICE

YOUR REF: SLK1857M

OUR REF: SNM20D204944/C02/SBC4444L/TOHHS

Dear Sirs

We refer to your emails of 21 December 2020 and 22 December 2020.

TAKE NOTICE THAT WE SHALL NOT BE ACCEPTING ANY OF YOUR SURVEYORS AS SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Quek Kim Seng (CMM) <kimseng@cmm.sg>

Sent: Tuesday, December 22, 2020 9:02 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: 'Mervin Quek' <mervin@cmm.sg>

Subject: RE: OUR REF: SNM20D204944/C02/SBC4444L/TOHHS & YOUR REF: SLK1857M-TO CONDUCT PRS

Hi Alfred,

Kindly forward your list of surveyor to be chosen as our SJE.

Thank you.

Best Regards,

Quek Kim Seng,

Chin Meng Motors

Main

1 Kaki Bukit Ave 6

Blk B #01-40

Blk C #01-63

Autobay

Singapore 417883

Tel: 6747-4810

Fax: 6745-5018

Hp: 9191-2829

Branch

68 Kaki Bukit Ave 6

#01-11

ARK @ KB

Singapore 417896

Tel: 6384-0111

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Monday, December 21, 2020 1:48 PM

To: Alfred Toh; kimseng@cmm.sg

Subject: OUR REF: SNM20D204944/C02/SBC4444L/TOHHS & YOUR REF: SLK1857M-TO CONDUCT PRS

Dear Alfred,

Please conduct PRS -SLK1857M -soonest possible.

Officer in charge: Alfred Toh

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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獅城 Taiping SG

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From: Quek Kim Seng (CMM) <kimseng@cmm.sg>
Sent: Saturday, December 19, 2020 11:26 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: mervin@cmm.sg
Subject: SLK1857M, TP claim against SBC4444L (DOA: 18-12-20)

Dear Sir/Ms,

Accident involving SLK1857M and SBC4444L on 18-12-20

We are the motor workshop for SLK1857M and are making a claim against your insured/owner of SBC4444L

Kindly forward your list of panel surveyors to be chosen as out single joint expert

Enclosed here with

1) GIA with scene photo

*estimate to follow up/

Thank you.

Best Regards,

Quek Kim Seng,

Chin Meng Motors

Main

1 Kaki Bukit Ave 6

Blk B #01-40

Blk C #01-63

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