

## Claim Audit

| AUDIT TRAIL |                   |                                  |                                                                                                                                                                                                                                                      |                                     |
|-------------|-------------------|----------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|
| No.         | On                | Audit                            | Remarks                                                                                                                                                                                                                                              | By                                  |
| 1           | 08 Dec 2020 00:47 | <b>Clm Veh Model Changed</b>     |                                                                                                                                                                                                                                                      | [ ] Merimen Administrator           |
| 2           | 08 Dec 2020 00:47 | <b>Clm Created</b>               | Reg No: SKZ5855A. Policy No: 999995580. Acct Date: 2020/12/03. Claim Type: SC. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Ins.Status => Notification. Created from SAS:SA0A20C50001                                                         | [I] Merimen Administrator           |
| 3           | 16 Dec 2020 12:36 | <b>Clm Registration Modified</b> | Acct Time:09:50:00->09:00:00. Pol No:999995580->0999993925.                                                                                                                                                                                          | [I] Low, Xianyu                     |
| 4           | 21 Dec 2020 18:31 | <b>Clm Registration Modified</b> | Pol No:0999993925->0999993862.                                                                                                                                                                                                                       | [I] Low, Xianyu                     |
| 5           | 21 Dec 2020 18:37 | <b>Clm Registration Modified</b> | Init.Est.:>5,000 - 6,000.                                                                                                                                                                                                                            | [I] Low, Xianyu                     |
| 6           | 22 Dec 2020 15:15 | <b>Clm Registration Modified</b> | Setl.Type:3->0. Claim Type:SC->OD.                                                                                                                                                                                                                   | [ ] Nivitha Govindasamy             |
| 7           | 22 Dec 2020 15:15 | <b>Adj Clm Retrieved</b>         | Adj: LKK Auto Consultants Pte Ltd (HQ)                                                                                                                                                                                                               | [ ] Nivitha Govindasamy             |
| 8           | 22 Dec 2020 15:15 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                                                                                   | [A] Nivitha Govindasamy             |
| 9           | 22 Dec 2020 15:15 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/01/04                                                                                                                                                                                                               | [A] Nivitha Govindasamy             |
| 10          | 22 Dec 2020 15:15 | <b>Adj Mandate Set</b>           | Approved:0.00.Reinsp:Adj decides.                                                                                                                                                                                                                    | [A] Nivitha Govindasamy             |
| 11          | 22 Dec 2020 15:15 | <b>Clm Registration Modified</b> | Rep:1137->200237.                                                                                                                                                                                                                                    | [A] Nivitha Govindasamy             |
| 12          | 22 Dec 2020 15:15 | <b>Clm Veh Model Changed</b>     | (204402) BMW 320I 2.0 (A).                                                                                                                                                                                                                           | [A] Nivitha Govindasamy             |
| 13          | 22 Dec 2020 15:16 | <b>Adj Adjuster Assigned</b>     | [None] -> KENNETH KONG                                                                                                                                                                                                                               | [A] Nivitha Govindasamy             |
| 14          | 23 Dec 2020 11:56 | <b>Clm Registration Modified</b> | Excess: -> 1200.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.                                                                                                                                                                                     | [I] Mithoo Singh, Aashweenjeet Kaur |
| 15          | 23 Dec 2020 11:56 | <b>Label Added</b>               | (20226):Coverage Confirmed.                                                                                                                                                                                                                          | [A] Merimen Administrator           |
| 16          | 23 Dec 2020 16:19 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                                                                                      | [A] HUEY YON                        |
| 17          | 23 Dec 2020 16:19 | <b>Insured Phone No Updated</b>  | [6582821711] -> [+656582821711]                                                                                                                                                                                                                      | [A] HUEY YON                        |
| 18          | 23 Dec 2020 16:19 | <b>Clm Dtl Modified</b>          | Claim Conclusion: -> 3.                                                                                                                                                                                                                              | [A] HUEY YON                        |
| 19          | 23 Dec 2020 16:19 | <b>Clm Dtl Modified</b>          | JPJ Reg. Date: -> 2020/09/22.                                                                                                                                                                                                                        | [A] HUEY YON                        |
| 20          | 23 Dec 2020 16:19 | <b>Clm Details Notified</b>      |                                                                                                                                                                                                                                                      | [A] HUEY YON                        |
| 21          | 23 Dec 2020 17:17 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2021/01/04                                                                                                                                                                                                               | [A] SHIAU CHAN                      |
| 22          | 23 Dec 2020 17:18 | <b>Adj Mandate Request</b>       | Cur Req:10425.05:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.                                                                                                                                                           | [A] SHIAU CHAN                      |
| 23          | 23 Dec 2020 21:41 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2021/01/04. Mandate Remarks: Vehicle may commence repair Checked a nd Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repa | [I] Lim, Kok-Chong                  |

| AUDIT TRAIL          |    |                       |                                                                                                                                                                                                                                                |
|----------------------|----|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No.                  | On | Audit                 | Remarks                                                                                                                                                                                                                                        |
| 23 Dec 24 2020 21:41 |    | Adj<br>Mandate<br>Set | Approved:9176.55:Vehicle may commence repair Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document into Merimen. Kindl |
|                      |    |                       | By [I] Lim, Kok-Chong                                                                                                                                                                                                                          |

Date From



Date To



Audit Type

None



Go

| ACTIVITY  |  |  |  |
|-----------|--|--|--|
| No record |  |  |  |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |                                   |          |       |        |
|-----------------------------------------------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| Bill Ref No                                         | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
| 2656449                                             | 23 Dec 2020 16:19:28 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SKZ5855A |       | 11.00  |