

Mei Kwan (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 December, 2020 3:51 PM
To: Claims Dept of CTI; Mei Kwan (LKKAUTO); Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM20D204977/C02/YL3541B/CHNGPW / FW: Direct Settlement - Accident Involving YL3541B (OI : CTI - SNM20D204977/C02/YL3541B/CHNGPW) and SMB1350T (TP : LKK REF - CC3/CTI20014271/Qra3) on 16/12/2020
Attachments: SA1C20CH0003_18-12-2020_085602.pdf
Categories: HMK

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report for your perusal.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 23 December 2020 2:20 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204977/C02/YL3541B/CHNGPW / FW: Direct Settlement - Accident Involving YL3541B (OI : CTI - TBA) and SMB1350T (TP : LKK REF - CC3/CTI20014271/Qra3) on 16/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204977/C02/YL3541B/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Tuesday, 22 December 2020 2:45 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YL3541B (OI : CTI - TBA) and SMB1350T (TP : LKK REF - CC3/CTI20014271/Qra3) on 16/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1350T at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair

- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)