

## Asher Sng (LKKAUTO)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Thursday, 27 May 2021 4:14 PM  
**To:** Asher Sng (LKKAUTO)  
**Subject:** FW: OUR REF:BUS/12/20/5015(AIG) - ACCIDENT ON 10/12/20 INVOLVING SG5870K AND SLC7709K ALONG GRANGE ROAD TO ORCHARD LINK (AFTER BS:08121-SOMERSET STATION) \*\*\* LKK REF: CC3/AIG20014270/Qba3  
**Attachments:** BUS 12 20 5015 INV.pdf; BUS 12 20 5015 LTA.pdf; BUS 12 20 5015 SAS.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <[OngHuaYen@smrt.com.sg](mailto:OngHuaYen@smrt.com.sg)>  
**Sent:** Thursday, 25 March, 2021 7:05 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <[FeiYuan@smrt.com.sg](mailto:FeiYuan@smrt.com.sg)>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <[BalqishBAH@smrt.com.sg](mailto:BalqishBAH@smrt.com.sg)>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>; Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA) <[FooChitYan@smrt.com.sg](mailto:FooChitYan@smrt.com.sg)>  
**Subject:** OUR REF:BUS/12/20/5015(AIG) - ACCIDENT ON 10/12/20 INVOLVING SG5870K AND SLC7709K ALONG GRANGE ROAD TO ORCHARD LINK (AFTER BS:08121-SOMERSET STATION)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SG5870K. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,150.00
Loss of Use	\$700.00 ( 2 days x \$350.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$1,857.00</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards  
Hua Yen

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT BUSES LTD (the third party claimant") of 6 ANG MO KIO STREET 62 (S)569140 (address), owner of SG 5870K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SG 5870K that was damaged pursuant to the accident which occurred on 10/12/2020 (date) along GRANGE ROAD TO ORHARD LINK (AFTER BS:08121- SOMESET STATION) (location) involving vehicle no/s SLC 7709K ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of 09 (month) 20 21 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$575.00** (Repair Cost), **S\$325.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SG 5870K** that was damaged pursuant to the accident which occurred on **10/12/2020** (date) along **GRANGE ROAD TO ORCHARD LINK (AFTER BS:08121-SOMESET STATION)** (location) involving vehicle no/s **SLC 7709K**. This is pursuant to the inspection conducted on **18/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SG 5870K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SG 5870K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of 09 (month) 2021 (year)



A circular stamp with the letters "LKK" inside, and a handwritten signature "Osp" written over it.

Signed by appointed surveyor



A circular stamp with the text "SMRT AUTOMOTIVE SERVICES PTE LTD" around the perimeter, and a handwritten signature and a blue ink chop mark over it.

Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit  
STREET 62  
6 ANG MO KIO  
SINGAPORE 569140



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV210200448  
Date : 27.02.2021  
Vehicle No. : SG5870K  
Your Ref No. : BUS/12/20/5015  
Our Ref No. : 24109197  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,150.00

GRAND TOTAL \$ 1,150.00

Remark :

Make/Model : MAN A95  
Accident Date : 10.12.2020

### Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
  - Account Name : SMRT Automotive Services Pte Ltd
  - Bank Name : DBS Bank Ltd - SGD
  - Bank Account No. : 018-008617-4
  - Swift Code : DBSSSGSG

*Koo Yew Chung*  
Koo Yew Chung (Mar 17, 2021 15:24 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd

## Enquire Transaction History

### Transaction History Details

Log Date/Time: 14 Dec 2020 / 14:39:43

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLC7709K		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20201214143943261998

Search Date / Time: 10 Dec 2020 19:04:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 23 June 2021 12:38 PM  
**To:** CHRISTOPHERCCC@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLC 7709K AND SG 5870K ON 10/12/2020

**Our Ref: CC3/AIG20014270/Qea3**

23 JUNE 2021

**CHRISTOPHER CHONG CHI CHUIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLC 7709K AND SG 5870K ON 10/12/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Print Received Message

This mail is associated with :

**\*SG5870K (9730787703SG)**  
**[SLC7709K]**  
TP  
SMRT BUSES LTD  
Dec 10 2020 7:00PM  
[CHRISTOPHER CHONG CHI CHUIN]  
Strides Automotive Services Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 07/09/2021 16:25 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$907.00) - SG5870K - Claim Handler: Lee, Ming-Yao

Approved:907.00.