

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 30 December 2020 4:58 PM
To: Admin-D (LKKAUTO); 'Teo, Grace'; assignments; Chua, Gek Tiang Ruth
Cc: SUR
Subject: RE: LKK \ CMTD2003750/RUC(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L
PRE REPAIR INSPECTION FOR SMP4981D
Attachments: PRELI ADVISED.pdf

Dear Ruth,

Enclosed preliminary revised of vehicle SMP 4981D
Date of survey: 22/12/20
Number of days (estimated) : 5 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 23 December 2020 8:37 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: LKK \ CMTD2003750/RUC(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

Dear Ruth,

Please be informed that we have inspected the vehicle SMP 4981D on 22/12/20.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 22 December 2020 10:33 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2003750/RUC(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 22 December 2020 10:24 AM

To: admin@mycar.sg; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2003750/RUC(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

Without Prejudice

Our Reference: CMTD2003750/RUC

Your Reference: SMP4981D

Hi Hui Qin,

We refer to your email reply of today and will appoint **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth or Mr. Marcus** to survey **SMP4981D** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: My Car Consultant <admin@mycar.sg>

Sent: Tuesday, December 22, 2020 10:20 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: SPAM-LOW: PRI \ CMTD2003750(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

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WITHOUT PREJUDICE

Dear Grace,

Please appoint LKK for survey

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,

Huiqin

Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Teo, Grace" <grace.teo@sompo.com.sg>
Sent: 12/22/20 9:08 AM
To: My Car Consultant <admin@mycar.sg>, "Chua, Gek Tiang Ruth" <ruth.chua@sompo.com.sg>
Subject: SPAM-LOW: PRI \ CMTD2003750(nr) - OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

Our Reference: CMTD2003750/RUC

Your Reference: SMP4981D

Without Prejudice

Date: 22/12/2020

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S MY CAR CONSULTANT PTE LTD

Dear Hui Qin,

ACCIDENT INVOLVING SMR7220L & SMP4981D ON 15.12.2020

We refer to your Notice of Accident dated 21/12/2020.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will operate up to 12:30pm on 24/12/20 and we are closed on 31/12/20.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: claimsreport <claimsreport@sompo.com.sg>

Sent: Monday, December 21, 2020 5:31 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: FW: OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

Hi Colleagues,

New claim for PRI.

Best Regards

Raba'ah Mohd Ali

Claims Division



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: My Car Consultant <admin@mycar.sg>

Sent: Monday, December 21, 2020 5:21 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: OUR REF: SMP4981D YOUR REF: SMR7220L PRE REPAIR INSPECTION FOR SMP4981D

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMP4981D

YOUR REF: SMR7220L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMP4981D
ACCIDENT INVOLVING SMP4981D AND SMR7220L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

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