

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 2 February 2021 1:45 PM  
**To:** 'Foong Shiuh Jye'; Admin-D (LKKAuto); assignments; SUR  
**Subject:** RE: OD claim submission SMJ9548X-DOA: 14/12/20  
**Attachments:** UOI OD DV.pdf

Dear Shiuh Jye,

As instructed by our client , please proceed to repair the **insured vehicle SMJ 9548X (Excess \$750/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye <foong.shiuh.jye@simedarby.com.sg>  
**Sent:** Tuesday, 2 February 2021 11:07 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** LEE KATIE <katielee@uoi.com.sg>  
**Subject:** Re: OD claim submission SMJ9548X [Vehicle NOT in]

Dear all,

May i request the repair authorization?

Thank you.

Best regards

## Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

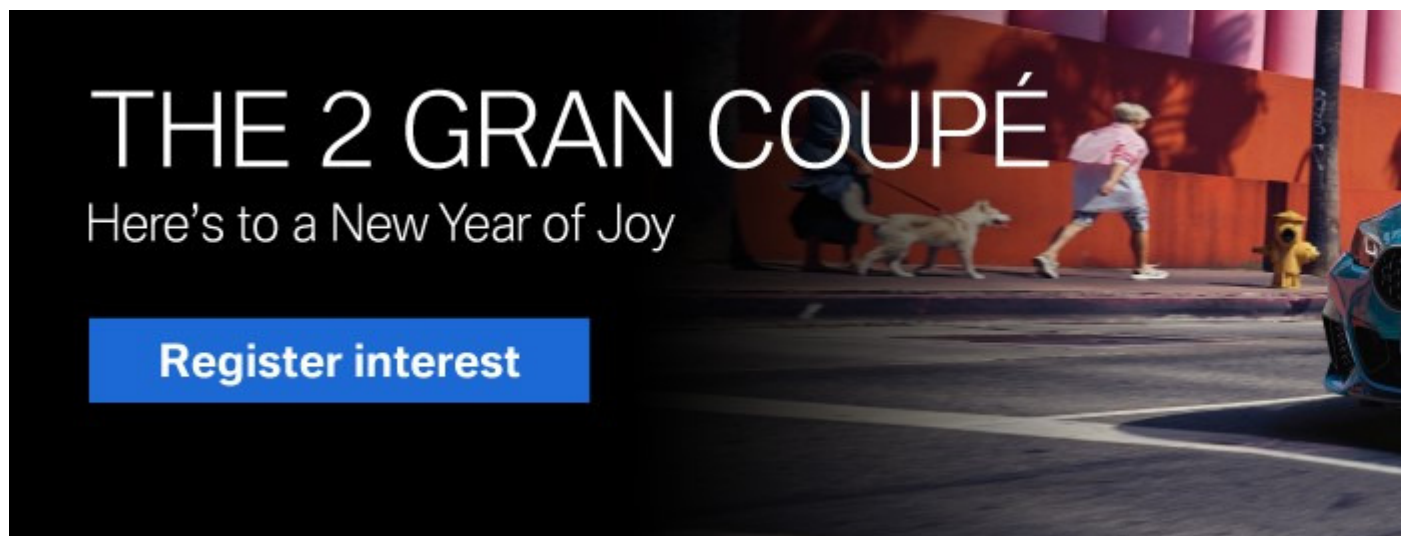
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

## **Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Friday, 29 January 2021 2:42 PM

**To:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Re: OD claim submission SMJ9548X [Vehicle NOT in]

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Shiuh Jye,

Noted with thanks.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**Best Regards,**

**Summer Lee** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Sent:** Friday, 29 January 2021 2:40 PM

**To:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>

**Subject:** Re: OD claim submission SMJ9548X [Vehicle NOT in]

Dear all,

Kindly arrange survey on Monday, 01.02.2021.

Customer will leave the vehicle after 930am.

Thank you.

Best regards

**Foong Shiuh Jye**

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

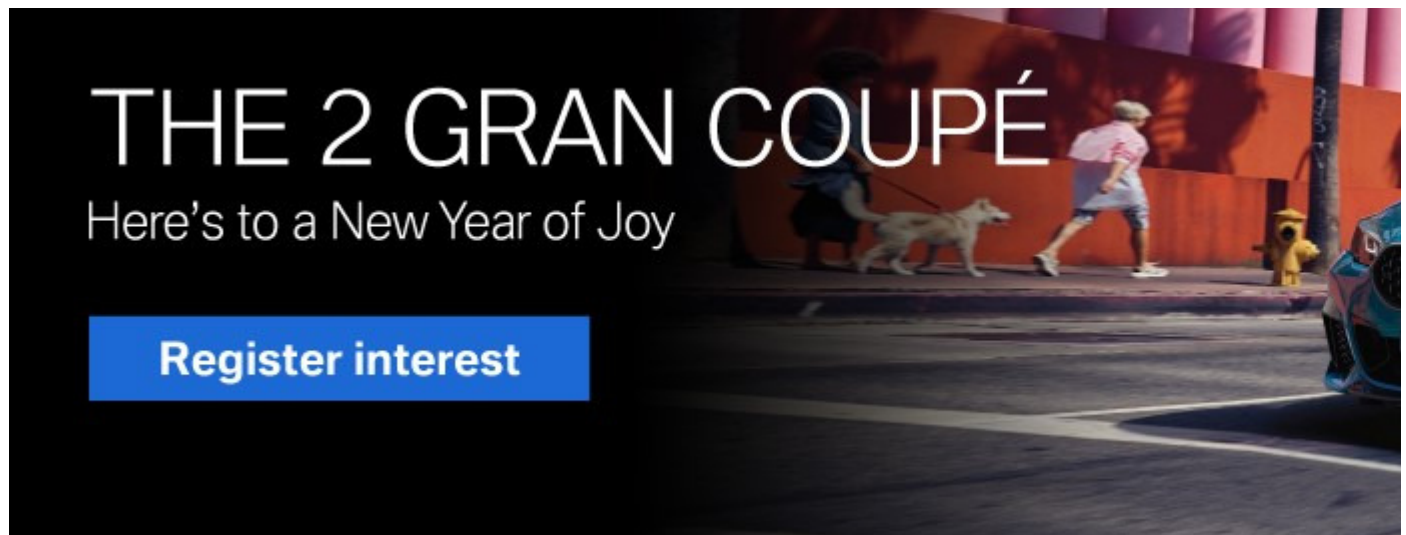
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

**Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>

**Sent:** Tuesday, 22 December 2020 11:08 AM

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>; LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** FW: OD claim submission SMJ9548X [Vehicle NOT in]

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$750.

Due to the COVID-19 situation, most of our staff are working from home.  
While we remain committed to serving you, there may be delay in our customer services.  
We thank you for your kind understanding under such challenging circumstances.

**Josephine Wong**

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** Foong Shiuh Jye <[foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)>

**Sent:** Tuesday, 22 December 2020 9:47 AM

**To:** CORPORATE SERVICES <[contactus@uoi.com.sg](mailto:contactus@uoi.com.sg)>

**Subject:** OD claim submission SMJ9548X [Vehicle NOT in]

Dear all,

Submit OD claim.

Vehicle not in.

Thank you.

Best regards

## Foong Shiuh Jye

Motors Claim Advisor

Body and Paint

BMW

Performance Motors Ltd

Performance Munich Autos

TEL: +65 1800 2255 269

FAX: +65 6479 4601

Mobile: +65 9116 5779

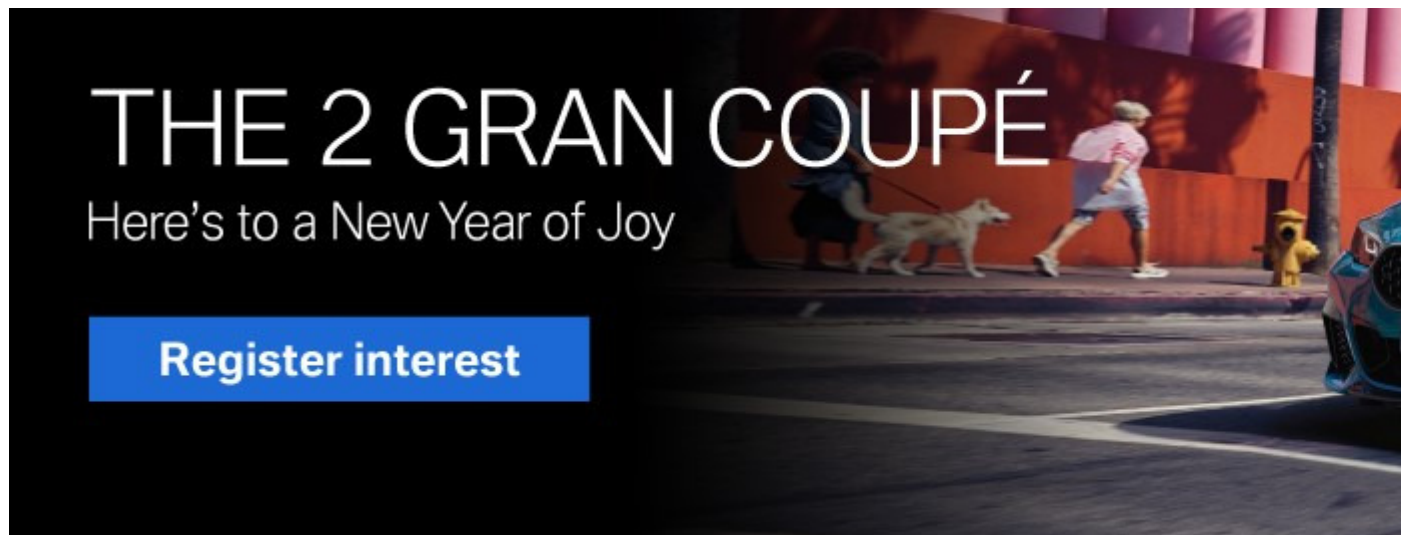
Address: 303 Alexandra Road, Singapore 159941

Email: [foong.shiuh.jye@simedarby.com.sg](mailto:foong.shiuh.jye@simedarby.com.sg)

[www.bmw.com.sg](http://www.bmw.com.sg)

## **Sime Darby Motors**

**A member of the Sime Darby Group**



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**From:** [service.pml@sime-darby.com.sg](mailto:service.pml@sime-darby.com.sg) <[service.pml@sime-darby.com.sg](mailto:service.pml@sime-darby.com.sg)>

**Sent:** Tuesday, 22 December 2020 9:33 AM

**To:** Foong Shiuh Jye <[foong.shiuh.jye@sime-darby.com.sg](mailto:foong.shiuh.jye@sime-darby.com.sg)>

**Subject:** Message from KM\_558e

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