

## Nivitha (LKK Auto)

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**From:** Pauline Tham <Pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 28 December 2020 9:48 AM  
**To:** Denise Tay (LKKAuto)  
**Cc:** Claims Dept of CTI; SUR; assignments  
**Subject:** RE: SNM20D204954/C01/SFH5233Z/THAMYL / FW: OD CLAIMS - SFH5233Z - ARRANGE SURVEY

[Confidential]

Hi Denise

Please proceed with investigation as proposed.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, December 22, 2020 6:29 PM  
**To:** Kenneth Ding <kenneth.ding@dingauto.sg>; 'Accounts ( Ding Auto )' <accounts@dingauto.sg>; Pauline Tham <Pauline.tham@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D204954/C01/SFH5233Z/THAMYL / FW: OD CLAIMS - SFH5233Z - ARRANGE SURVEY

Dear Sir,

Kindly note case handler is Pauline Tham.

Dear Cecilia,

Kindly assist. OD claim and LOU.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

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**From:** Kenneth Ding <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>

**Sent:** Monday, 21 December 2020 1:54 PM

**To:** 'Kenneth Ding' <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Accounts ( Ding Auto )' <[accounts@dingauto.sg](mailto:accounts@dingauto.sg)>

**Subject:** RE: OD CLAIMS - SFH5233Z - ARRANGE SURVEY

Dear China Taiping Motor Claims Officer In Charge of this case,

Our insured would like to check if his insurance policy have any replacement car for this OD claims as he needs to activate his replacement car if he is entitled.

He can be contacted at (Nizam - 87504580) to clarify more information.

Thank you so much.

Best Regards,  
Kenneth Ding  
HP: 92313123

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**From:** Kenneth Ding [<mailto:kenneth.ding@dingauto.sg>]  
**Sent:** Monday, December 21, 2020 1:48 PM  
**To:** 'Claims Dept of CTI'  
**Cc:** 'Accounts ( Ding Auto )'  
**Subject:** OD CLAIMS - SFH5233Z - ARRANGE SURVEY

Dear China Taiping Motor Claims Officers,

Good day to you.

Kindly see attached GIA report, Autodex repair estimate and Merimen repair estimate.

We would like to submit this OD claims for this case.

Kindly help to arrange for vehicle survey located at our workshop as follow:

DING AUTO PTE LTD  
176 Sin Ming Drive #04-06 Singapore 575721  
Sin Ming Autocare

Best Regards,  
Kenneth Ding  
HP: 92313123