

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 21 December, 2020 6:05 PM  
**To:** William Wang Kiat Seng; Andrew Cornelius Goh Cheng Chuan; Ngo Toh Wee; Denis Teo Chin Chye  
**Cc:** Claims Dept of CTI; SUR; Nivitha (LKK Auto); assignments  
**Subject:** RE: SNM20D204765/C02/XE4526M/THAMYL / FW: SMM4972X CLAIMING AGAINST XE4526M DOA08122020 CHECK LIABILITY AND ARRANGE SURVEY  
**Attachments:** SMM4972X DOA08122020 ESTIMATE WO PART PRICE.pdf; SMM4972X DOA 08122020 (1).mp4; SMM4972X DOA 08122020 SAS.pdf

[Confidential]

### Without Prejudice

Dear William

Thanks for your reply

Dear LKK

Please conduct PRS

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>  
**Sent:** Monday, December 21, 2020 5:21 PM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Andrew Cornelius Goh Cheng Chuan

<AndrewCorneliusGoh@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM20D204765/C02/XE4526M/THAMYL / FW: SMM4972X CLAIMING AGAINST XE4526M DOA08122020 CHECK LIABILITY AND ARRANGE SURVEY

Dear Sir/Madam,

Kindly arrange Kenneth Kong (LKK) to survey the vehicle.

Thank you

Best Regards,

**William Wang**

Motor Vehicle Assessor(Accident Repair)

**T:** 6383 8115 | **M:** 9651 5871

**W:** [www.SPARKcarcare.com](http://www.SPARKcarcare.com)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Monday, December 21, 2020 5:06 PM

**To:** William Wang Kiat Seng <[WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com)>; Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Denis Teo Chin Chye <[denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204765/C02/XE4526M/THAMYL / FW: SMM4972X CLAIMING AGAINST XE4526M DOA08122020 CHECK LIABILITY AND ARRANGE SURVEY

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**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI

**Sent:** Friday, December 18, 2020 6:55 PM

**To:** [WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com); [AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com); [Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com); [denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com); Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204765/C02/XE4526M/THAMYL / FW: SMM4972X CLAIMING AGAINST XE4526M DOA08122020 CHECK LIABILITY AND ARRANGE SURVEY

Dear Pauline,

Please conduct PRS for SMM4972X.

Note: officer in charge – Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** William Wang Kiat Seng <[WilliamWangKS@sparkcarcare.com](mailto:WilliamWangKS@sparkcarcare.com)>  
**Sent:** Friday, 18 December 2020 12:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Andrew Cornelius Goh Cheng Chuan <[AndrewCorneliusGoh@sparkcarcare.com](mailto:AndrewCorneliusGoh@sparkcarcare.com)>; Ngo Toh Wee <[Ngotw@sparkcarcare.com](mailto:Ngotw@sparkcarcare.com)>; Denis Teo Chin Chye <[denisteo@sparkcarcare.com](mailto:denisteo@sparkcarcare.com)>  
**Subject:** SMM4972X CLAIMING AGAINST XE4526M DOA08122020 CHECK LIABILITY AND ARRANGE SURVEY

Dear Sir / Madam,

Please advise the liability of this accident.

Your insured vehicle number XE4972X.

Vehicle is in for survey at CDGE Braddell.

Your early reply would be appreciated.

Thank you

Best Regards,  
**William Wang**  
Motor Vehicle Assessor(Accident Repair)  
**T:** 6383 8115 | **M:** 9651 5871  
**W:** [www.SPARKcarcare.com](http://www.SPARKcarcare.com)

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