

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 21 December, 2020 5:28 PM
To: peijie@expresscar.com.sg
Cc: Claims Dept of CTI; SUR; Nivitha (LKK Auto); assignments
Subject: RE: OUR REF: SNM20D204950/C02/GBE9812P/THAMYL & YOUR REF: SMR2500L - TO CONDUCT PRS
Attachments: 0131_001.pdf

[Confidential]

Without Prejudice

Dear Peijie

We are not agreeable to your proposed surveyor.

We will appoint LKK to conduct PRS.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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-----Original Message-----

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

Sent: Monday, December 21, 2020 5:24 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D204950/C02/GBE9812P/THAMYL & YOUR REF: SMR2500L -TO CONDUCT PRS

Dear Sir/MAdam,

We do not agree to your list of surveyor.

Refer below for our list of surveyor:

- 1) Kelvin Teo – Kelvin Automotive Appraising Services
- 2) Chang Fuh Keong, Dave – Sincere Appraisal Services
- 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services
- 4) Lee Kok Weng – Lee Automobile Appraisers Services
- 5) Terrence Hong – Kelvin Automotive Appraising Services
- 6) Ong Ah Keng, Kent – KTO Automobile Assessors
- 7) Ong Poh Meng – Aeon Auto Consultants LLP
- 8) Philip Foo – Presicion Appraisal Services
- 9) Thor Teck Soon, David – JAS Appraisal Services

Thanks.

Best Regards,

Peijie

82 Lorong 23 Geylang

#03-06 ATRIX

S(388409)

DID: 91690825

On 2020-12-21 17:07, Pauline Tham wrote:

> [Confidential]

>

> Without Prejudice

>

> Dear Sirs

>

> We refer to your email of even date.

>

> We intend to conduct a Pre-Repair Survey of your client's vehicle

> jointly with your client/your motor workshop.

>

> We propose to use one of the following motor surveyors to conduct the

> survey as a single joint expert.

>

> LKK / FTA

>

> Marcus Chua

>

> Gary Soon

>

> Kenneth Kong

>

> Chow Bo Xiong
 >
 > Adrian Ling
 >
 > Ben Chua
 >
 > Mohd Taufikh
 >
 > Ng You Han
 >
 > Steve Chen
 >
 > Henry Ng
 >
 > You may select one of the listed motor surveyors and we will bear the
 > cost of the pre-repair survey carried out by the single joint expert.
 >
 > If we do not hear from you within two days of this letter, you shall
 > have deemed to have agreed that the surveyor appointed by us shall be
 > Single Joint Expert for this matter.
 >
 > Thank you.
 >
 > NOTICE :
 >
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 > sending hardcopy documents to us as delay is to be expected for
 > handling hardcopy documents. All correspondence should be made via
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 > inconvenience caused is much regretted
 >
 > Thanks.
 >
 > Pauline Tham
 >
 > Senior Executive
 >
 > Claims Department
 >
 > China Taiping Insurance (Singapore) Pte. Ltd.
 >
 > 3 Anson Road #16-00 Springleaf Tower Singapore 079909
 >
 > DID: (65) 6389 6541 | F: (65) 6224 7175
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 > W:
<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cpauline.tham%40sg.cntaiping.com%7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637441394164219258%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwWLCJXVCi6Mn0%3D%7C1000&sdata=OcrEHxUwGHZybfTEj21hKG7HpQj%2BdcTYhik2itlFI0%3D&reserved=0> [1] | FB:
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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cpauline.tham%40sg.cntaiping.com%7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637441394164219258%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IjEhaWwWLCJXVCi6Mn0%3D%7C1000&sdata=OcrEHxUwGHZybfTEj21hKG7HpQj%2BdcTYhik2itlFI0%3D&reserved=0>

wMDAiLCJQljoiv2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C1000&data=ZulpiU5T%2FzAh52H9KpW6RXFB
mtilKW0WiTiAV9d4IkI%3D&reserved=0 [2] | WeChat: 太平狮城

> Taiping SG

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> -----Original Message-----

> From: Claims Dept of CTI

> Sent: Monday, December 21, 2020 5:00 PM

> To: Pauline Tham <pauline.tham@sg.cntaiping.com>;

> peijie@expresscar.com.sg

> Subject: OUR REF: SNM20D204950/C02/GBE9812P/THAMYL & YOUR REF:

> SMR2500L -TO CONDUCT PRS

>

> Dear Pauline,

>

> Please conduct PRS -SMR2500L -soonest possible.

>

> Officer in charge: Pauline Tham: DID 6389 6541

>

> *Kindly quote our claim reference number when replying.*

>

> NOTICE :

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> sending hardcopy documents to us as delay is to be expected for
> handling hardcopy documents. All correspondence should be made via
> email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any
> inconvenience caused is much regretted.

>

> Thank you

>

> Angie Foo

>

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

>

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

>

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.sg.cntaiping.com%2F&data=04%7C01%7Cpauline.tham%40sg.cntaiping.com%7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C637441394164219258%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwMDAiLCJQljoiv2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C1000&data=OcrEHxUwGHZybfTEj21hKG7HpQj%2BdcTYhik2itlIFl0%3D&reserved=0> [3] | FB:

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<https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.facebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cpauline.tham%40sg.cntaiping.com%7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a>

574c5ba4ca46f2633868e5%7C0%7C0%7C637441394164219258%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C1000&sdata=ZulpiU5T%2FzAh52H9KpW6RXFBmtiIKW0WiTIAV9d4IkI%3D&reserved=0 [2] | WeChat: 太平狮城

> Taiping SG

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> -----Original Message-----

>

> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

>

> Sent: Monday, December 21, 2020 11:13 AM

>

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

>

> Subject: Accident between vehicle no SMR2500L and Vehicle no GBE9812P

> on 15/12/2020 @ 1542Hrs

>

> Dear Sir/Madam,

>

> Refer to attach for PRI.

>

> Send us your list of surveyor with two working days.

>

> Thanks.

>

> ---

>

> Best Regards,

>

> Peijie

>

> 82 Lorong 23 Geylang

>

> #03-06 ATRIX

>

> S(388409)

>

> DID: 91690825

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> Links:

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> [2]
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f
> acebook.com%2Fchinataipingsg%2F&data=04%7C01%7Cpauline.tham%40sg.c
> ntaiping.com%7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a574c5ba4ca
> 46f2633868e5%7C0%7C0%7C637441394164229247%7CUnknown%7CTWFpbGZsb3d8eyJW
> ljoIMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTiI6IkhWwiLCJXVCi6Mn0%3D%7C1000&
> amp;sdata=GwDdvVANF4SiUZ1VVxi6NmAu%2B83GdxunJGvTjWZgFVs%3D&reserve
> d=0 [3]
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> 7Ca09b74a0627143fcf19b08d8a59215ae%7C52fbc9ef9a574c5ba4ca46f2633868e5%
> 7C0%7C0%7C637441394164229247%7CUnknown%7CTWFpbGZsb3d8eyJWljoIMC4wLjAwM
> DAiLCJQIjoiV2luMzliLCJBTiI6IkhWwiLCJXVCi6Mn0%3D%7C1000&sdata=R61
> lZjDONlmlWe0qt5E7JmLZnSdPqGsJD76STCNKmTw%3D&reserved=0