

Nivitha (LKK Auto)

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Monday, 21 December 2020 4:33 PM
To: Summer Lee (LKK Auto); 'SUR'; assignments; NG Poh Her
Cc: Loganathan Agoram; Derrick Quok; Kenneth Lim
Subject: TPPD survey: Claim ref: C10008427/LA || OI-SJK8785P (Silver) TP-SMF9813B || Est: \$ || Tan Lim
Attachments: SMF9813B.pdf; TP Statement.PNG

Hi Team,

We would like to arrange TP survey for SMF9813B. TP chose Mr. Marcus Chua to survey the vehicle. Our PH has not reported yet.

Workshop information:
Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
Lam Wei Shong
O. +65 6858 5151

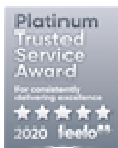
Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

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F +65 6725 0853
E ivy.r@budgetdirect.com.sg

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Direct
insurance**



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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Monday, 21 December 2020 1:49 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>
Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>; Loganathan Agoram <loganathan.a@budgetdirect.com.sg>
Subject: RE: Arrange Survey - SMF9813B Your insured: SJK8785P DOA: 20.12.2020 || 5119440699 || C10008427

Without Prejudice

Dear Sir/madam,

We select LKK-Marcus Chua to survey our client vehicle.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

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From: Wei Shong <wei.shong@tlmotor.com.sg>
Sent: Monday, 21 December 2020 12:29 PM
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Claims <claims@budgetdirect.com.sg>; Julie Mangubat <julie.m@budgetdirect.com.sg>
Cc: 'Tlm - Patricia' <pt@tlmotor.com.sg>
Subject: Arrange Survey - SMF9813B Your insured: SJK8785P DOA: 20.12.2020 || 5119440699

Without Prejudice

Your ref: - SJK8785P

Our ref: - SMF9813B

DOA: 20.12.2020

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

**** Please arrange survey asap, vehicle in our premises.**

Thank you.

Regards,



Lam Wei Shong
William
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