

## Nivitha (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 21 December 2020 5:01 PM  
**To:** Ruby Ong; assignments  
**Cc:** xdetox32@gmail.com; SUR  
**Subject:** RE: OUR REF: SNM20D204949/C02/GBF1236A/TANKL & YOUR REF: TCL.ro.50406.20.ess] -SMM3602X -TO CONDUCT PRS

### WITHOUT PREJUDICE

Dear Ruby,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Ruby Ong <ruby@htapartners.com.sg>  
**Sent:** Monday, December 21, 2020 4:51 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** xdetox32@gmail.com  
**Subject:** RE: OUR REF: SNM20D204949/C02/GBF1236A/TANKL & YOUR REF: TCL.ro.50406.20.ess] -SMM3602X -TO CONDUCT PRS  
**Importance:** High

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Kah Leong

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SMM 3602X**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
Fax : 6338 3536 / 6533 0313  
[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, 21 December 2020 4:41 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Subject:** RE: OUR REF: SNM20D204949/C02/GBF1236A/TANKL & YOUR REF: TCL.ro.50406.20.ess] -SMM3602X -TO CONDUCT PRS

### **Without Prejudice**

Dear Ruby,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

### **NOTICE :**

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, December 21, 2020 4:31 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)

**Subject:** OUR REF: SNM20D204949/C02/GBF1236A/TANKL & YOUR REF: TCL.ro.50406.20.ess] -SMM3602X -TO CONDUCT PRS

**Importance:** High

Dear Kah Leong,

Please conduct PRS -~~smm3602x~~ -soonest possible and our Insured had not filed SAS Report.

Officer in charge: Kah Leong : DID 6389 6193.

\*Kindly quote our claim reference number when replying.\*

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Thank you

**Angie Foo**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Monday, December 21, 2020 10:01 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [xdetox32@gmail.com](mailto:xdetox32@gmail.com)

**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMM 3602X [Our Ref. TCL.ro.50406.20.ess]

**Importance:** High

Your ref : GBF 1236A

**WITHOUT PREJUDICE**

Our ref : TCL.ro.50406.20.ess

21 December 2020

**China Taiping Insurance Co (Singapore) Pte Ltd**  
Motor Claims Department

**By Email Only**

3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

## VERY URGENT

Dear Sirs

**CLAIMANT: ZHANG YU XIANG**

**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY : ACCIDENT INVOLVING SMM 3602X & GBF 1236A ALONG CTE BEFORE ENTERING PIE (CHANGI AIRPORT) ON 18 DECEMBER 2020 @ 1300HRS**

We are instructed by Zhang Yu Xiang to notify you of a road traffic accident on 18 December 2020 at about 1300hrs along Aljunied Road involving our clients' vehicle registration number SMM 3602X and vehicle registration number GBF 1236A driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416

**Tel : 6533 0212 ext 278**

**Fax : 6338 3536 / 6533 0313**

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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