

Nivitha (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 December 2020 4:54 PM
To: Ruby Ong; assignments
Cc: xdetox32@gmail.com; SUR
Subject: RE: OUR REF: SNM20D204948/C02/YN8841S/TANKL & YOUR REF: TCL.ro.50405.20.ess-SKX6308S -TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Ruby,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, December 21, 2020 4:49 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: xdetox32@gmail.com
Subject: RE: OUR REF: SNM20204948/C02/YN8841S/TANKL & YOUR REF: TCL.ro.50405.20.ess-SKX6308S -TO CONDUCT PRS
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Kah Leong

We refer to your email of even date.

Our client is agreeable to appoint **Marcus Chua** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SKX 6308S**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**
1 Kaki Bukit Avenue 6
#02-03 Autobay
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 254
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 21 December 2020 4:39 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: OUR REF: SNM20204948/C02/YN8841S/TANKL & YOUR REF: TCL.ro.50405.20.ess-SKX6308S -TO CONDUCT PRS

Without Prejudice

Dear Ruby,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, December 21, 2020 4:17 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; ruby@htapartners.com.sg

Subject: OUR REF: SNM20204948/C02/YN8841S/TANKL & YOUR REF: TCL.ro.50405.20.ess-SKX6308S -TO CONDUCT PRS

Importance: High

Dear Kah Leong,

Please conduct **PRS -SKX6308S** -soonest possible.

Officer in charge: Tan Kah Leong : DID 6389 6193.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Ruby Ong <ruby@htapartners.com.sg>

Sent: Monday, December 21, 2020 9:58 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: xdetox32@gmail.com

Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SKX 6308S [Our Ref. TCL.ro.50405.20.ess]

Importance: High

Your ref : YN 8841S

WITHOUT PREJUDICE

Our ref : TCL.ro.50405.20.ess

21 December 2020

China Taiping Insurance Co (Singapore) Pte Ltd

By Email Only

Motor Claims Department

3 Anson Road

#16-00 Springleaf Tower
Singapore 079909

VERY URGENT

Dear Sirs

CLAIMANT: GO-LEASE PTE LTD

NOTICE OF ACCIDENT & PRE-REPAIR SURVEY : ACCIDENT INVOLVING SKX 6308S & YN 8841S ALONG ALJUNIED ROAD ON 17 DECEMBER 2020 @ 1530HRS

We are instructed by Go-Lease Pte Ltd to notify you of a road traffic accident on 17 December 2020 at about 1530hrs along Aljunied Road involving our clients' vehicle registration number SKX 6308S and vehicle registration number YN 8841S driven by your authorised driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278

Fax : 6338 3536 / 6533 0313

www.htapartners.com.sg

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