

## Veron Chen (LKKAUTO)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 23 December 2020 8:44 AM  
**To:** Edwin Abcede Caina; Admin A  
**Cc:** Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Kevin Leong Wai Kit  
**Subject:** RE: SLA 3918K-OD CLAIM DOA:19.12.2020

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SLA 3918K, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

**Sent:** Tuesday, 22 December 2020 9:35 AM

**To:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Cc:** Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

**Subject:** RE: SLA3918K-OD CLAIM DOA:20.12.2020

Officer in Charge,

Follow up about the approval. Thank you

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**

---

**From:** Edwin Abcede Caina

**Sent:** Monday, December 21, 2020 5:41 PM

**To:** 'AIG SGP, Claims-Survey' <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Subject:** RE: SLA3918K-OD CLAIM DOA:20.12.2020

Motor Claims,

Please see attached amend Gia Report.

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**

---

**From:** Edwin Abcede Caina

**Sent:** Monday, December 21, 2020 3:43 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>

**Subject:** SLS3918K-OD CLAIM DOA:20.12.2020

Motor Claims,

Please help us to arrange for survey. Thank you

Best Regards,

**Edwin Caina**  
**Advisor- Customer Service**

**From:** PGLJ06 <[PGLJ06@cyclecarriage.com.sg](mailto:PGLJ06@cyclecarriage.com.sg)>  
**Sent:** Monday, December 21, 2020 3:47 PM  
**To:** Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>  
**Subject:** scan to email

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.