

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 21 January 2021 11:31 AM
To: Steve Chen (LKK Auto); Coco Lu Ting
Cc: Andre Chow En De; Loi Ai Ting; Jojo Cheng; Lauro Araos Songcuan JR; SUR
Subject: RE: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Dear Coco,

WITHOUT PREJUDICE

Confirm final fig \$18,289.64 before excess \$300.00 & GST and 15 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 20 January 2021 5:24 PM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Dear Coco,

Please be informed that we are pending for insurance's approval on repair cost & supplementary. Once approve, we will send you a confirmation.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Tuesday, 19 January 2021 6:32 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Subject: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Hi Shiau Chan,

Kindly refer below email.

I've checked the finalize.

Thanks.

Best Regards,

Steve | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevechen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Tuesday, 19 January 2021 4:12 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Lauro Araos Songcuan JR

<lauro.songcuan@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>

Subject: RE: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Hi Steve,

After talked to AIG kok chong, he agreed with 8 days labour.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Monday, 18 January, 2021 10:28 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Subject: Re: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

This email was sent from outside of your organisation

Hi Coco/Lauro,

Kindly follow at below.

Thanks.

Best Regards,
Steve | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevechen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: Friday, 15 January 2021 11:04 PM
To: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>
Subject: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Hi Coco/Lauro,

As per Insurance instruction Labour revise to \$2700 (6 days).

Thanks.

Best Regards,
Steven Foong | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>
Sent: Friday, 15 January 2021 10:49 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>; Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: SMW2051P (MIT) - FINALIZE OD CLAIM (AIG)

Dear Steve,

Pls. refer to attached files.

Kindly confirm finalized amount of **\$ 17,989.64** before Gst.

Thank you much.

Best regards,

Larry Songcuan
Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg

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