

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 August 2022 3:00 PM
To: Tan, Bennie-WZ
Cc: Admin A; Bryan Ang (LKKAuto)
Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Dear Bennie,

Noted. We will proceed to close and submit WP to your good office as no response from third party till date.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, 8 August 2022 9:36 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Dear Hsiao Tong

Reference to the above matter.

Kindly close off this case and render us your billing if there is TP development to date.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 21 May 2022 1:35 pm
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: [EXTERNAL] Re: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

We have rejected third party claim on 04/04/2022. There is no update/feedback from third party till date.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, 19 May 2022 5:55 pm
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Hi Hsiao Tong

We are reviewing this above claim.

Can you kindly advise the status/development to this claim?

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Monday, 25 April 2022 3:58 pm
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Bryan Ang (LKKAuto)' <bryanang@lkkauto.com>
Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Hi Hsiao Tong

Reference to the above matter.

Can you kindly advise the status of this claim? Also, please advise if our insured was previously engaged on this claim as our insured's agent feedback that our insured not update on said claim.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
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Bennie-WZ.Tan@aig.com | www.AIG.sg

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Wednesday, 30 March 2022 11:38 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Hi Hsiao Tong

As discussed, please proceed to reject TP claim on the basis that TP video had a sudden mute (unable to determine any contact made) and PIR inconclusive.

Separately, we hope that your surveyor has looked into the damage consistency which was raised by our insured previously.

Best Regards

Bennie Tan

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78 Shenton Way, Level 10
Singapore 079120
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Bennie-WZ.Tan@aig.com | www.AIG.sg

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ

Sent: Thursday, 20 January 2022 9:51 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Hi Hsiao Tong

We are conducting our review on this aging matter.

Kindly urgently advise us on the developments/last correspondent with TP on said claim.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ

Sent: Tuesday, 18 May 2021 9:23 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

Hi Hsiao Tong

Further to email below.

FYI. Copy of PIR received from TP – inconclusive result.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 19 February 2021 8:08 am

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: [EXTERNAL] RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020// LKK Ref: CC4/AIG20014212/Dpa3

This message is from an external sender; be cautious with links and attachments.

Hi Bennie,

Contents noted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 17 February 2021 5:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020

Hi LKK Team

Reference to the above.

Kindly assist to look into the damage consistency of both parties' damages etc as our insured is of the view TP vehicle damages is very minor.

Thank you.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ
Sent: Wednesday, February 17, 2021 4:39 PM
To: Karen Lim <karenlimpl@hotmail.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Your Ref: EL797L / AIG Ref: 0023655981SG-003 / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020

Dear Ms. Lim

Reference to my colleague, Tee Chee Wah's email.

Please be informed we have appointed our adjuster, M/s LKK AUTO CONSULTANTS PTE. LTD. to look into this Third Party property claim against your motor policy.

Do immediately forward to us any documents should you received them.

Thank you.

Best Regards

Bennie Tan
Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tee, Chee-Wah <Chee-Wah.Tee@aig.com>
Sent: Wednesday, February 17, 2021 11:00 AM
To: Karen Lim <karenlimpl@hotmail.com>
Cc: weeghee quah <weeghee@hotmail.com>; Karen Quah <karenquahpl@gmail.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: RE: [EXTERNAL] RE: Your Ref: EL797L / AIG Ref: 0023655981SG / Accident involving EL797L & SLP7945B along New Bridge Road on 18 Dec 2020

Dear Ms. Lim,

Thank you for forwarding the additional photographs. We will forward to our surveyor for their assessment. I have also copied my colleague Bennie Tan in this email loop as he is the handler for property damage claim. Thank you.

Dear Bennie,

I have forwarded total 8 photographs to you in separate email.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Tee Chee Wah

Complex Claims Examiner
AIG Asia Pacific Insurance Pte. Ltd.

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Chee-Wah.Tee@aig.com | www.aig.sg

Annual leave notification –

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