

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Monday, 21 December, 2020 10:40 AM
To: 'Teo, Ericweihong'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLP7945B vs EL797L (OI) on D.O.A.: 18/12/2020

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Monday, 21 December 2020 10:37 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SLP7945B vs EL797L (OI) on D.O.A.: 18/12/2020

Hi,

Please refer to the enclosed request from **JWG INTERNATIONAL PTE. LTD.**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Please be informed that insured has yet to file GIA report.
Thank you.*

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: jwg.claims@yahoo.com <jwg.claims@yahoo.com>

Sent: Monday, December 21, 2020 9:56 AM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL797L AND SLP7945B ON 18/12/2020

Dear Sir/Madam,

We would like to engage LKK Auto Consultants Pte Ltd to conduct PRI,

Thanks and Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

Co. & GST Reg. No.: 201837488H

Blk 10, Ang Mo Kio Ind Park 2A,

#03-08 AMK AutoPoint,

Singapore 568047

Tel: 8498 0038 Fax: 6909 9592

E-Mail: jwg.claims@yahoo.com

From: Teo, Ericweihong

Sent: Mon, 21 Dec 2020 01:50:38 +0000

To: jwg.claims@yahoo.com

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL797L AND SLP7945B ON 18/12/2020

Without Prejudice

-

Your Reference: SLP7945B

Our Reference : EL797L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Saturday, December 19, 2020 3:22 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: [EXTERNAL] PRI ARRANGEMENT FOR VEHICLE: SLP7945B

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

ACCIDENT INVOLVING SLP7945B & EL797L ALONG NEW BRIDGE ROAD INFRONT OUTRAM PARK MRT ON 18/12/2020 @ 2030HRS

We are instructed to notify you of a road accident on 18 December 2020 at about 20:30 hours along New Bridge Road Infront Outram Park Mrt involving our client's vehicle registration number SLP7945B and vehicle registration number EL797L driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client

shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

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