

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 07.01.2021

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SJY 1797C / SKB 1410C ON 20.12.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SJY 1797C**, which was involved in the captioned accident with your insured vehicle no: **SKB 1410C**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 2,140.00
2) Loss of Rental	\$ 200.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 2,342.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police Report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)  
For Fastech Auto Pte Ltd

DATE : 21.10.2020

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SJY 1797C / SKB 1410C

ALONG Bik 841 Yishun St 81

ON 20.12.2020

I/We, Lim Shin Haur

of (NRIC No./ROC No.) S 8130393B

of Bik 478C Yishun Street 44 #03-155 Singapore 763478.

owner of vehicle no. SJY 1797C in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SJY 1797C at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

Lim Shin Haur.

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00150142003

Claim No : SNM20D205042/LKKDS

Claimant : LIM SHIN HAUR

Amount : S\$2,342.00

DOLLARS TWO THOUSAND THREE HUNDRED AND FOURTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJY 1797C

Insured Vehicle No. : SKB 1410C

Date of Loss : 20/12/2020

Place of Accident : 841 YISHUN ST 81 CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LOH HAK KENG

Driver Name : LOH HAK KENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,140.00
(3) Loss of <del>Use</del> /Rental/ <del>Earning</del>	S\$	200.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical <del>Reports</del> /Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	2,342.00
		=====

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Claimant Name : LIM SHIN HAUR

NRIC No : S8130393B

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

15.02.2021

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22150

Date : 07.01.2021

Vehicle No : SJY 1797C

Make/Model : TOYOTA COROLLA ALTIS

Chassis/Eng# :

Accident Date : 20.12.2020

Claim No :

Reference : 1220 -22150

Policy No :

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	Amount
To proceed on lump sum repair	S\$ 2000.00

E. & O. E.

Total : S\$ 2000.00

GST @ 7% : S\$ 140.00

*Amount Due* : **S\$ 2140.00**

  
for FASTECH AUTO PTE LTD

# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LIM SHIN HAUR

Invoice : DCR-2020-12-16

Date : 23.12.2020

Agreement No : 21585

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SLH 7631Z</u> ( 1220-22150 )	\$ 200.00
Rental Period from <u>21.12.2020</u> to <u>23.12.2020</u> .	

E. & O. E.	Total \$ <u>200.00</u>
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SHI YING  
for Dynamic Car Rental



## Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

## RENTAL TERMS AND CONDITIONS

No. 21585

Name Lim Shin Haur			REG. No. SLH 7631Z		MAKE MODEL:												
ADDRESS Blk 478C Yishun Street 44 #03-155 Singapore 763478.			KM IN		DATE & TIME IN 23.12.2020 @ 15:00pm												
			KM OUT		DATE & TIME OUT 21.12.2020 @ 14:15pm												
			KM DRIVEN		TIME USED												
NAMED DRIVER																	
DRIVING LICENCE NO S 8130393B		DATE OF EXPIRY		PLACE OF ISSUE		HOURS		@\$\$									
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		2 DAYS		@\$\$ 100.00		\$ 200.00							
ADD NAMED DRIVER							WEEKS		@\$\$								
DRIVING LICENCE NO		DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@\$\$									
PASSPORT NO		DATE OF ISSUE		PLACE OF ISSUE		BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL									
<b>IMPORTANT NOTES:</b> This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonese. Vehicle return during office hour only. No service on Public Holiday and Sunday. Geographical areas: Singapore & West Malaysia. Driver must be: a) 18 years old and above. b) Holding a valid relevant class of driving license. The vehicle is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement. The hirer is not allowed to sub-let the vehicle to another party and subletting is not covered.									TOTAL RENTAL		\$ 200.00						
											DELIVERY FEE						
											COLLECTION FEE						
<b>ADDITIONAL CONDITIONS:</b> <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 2000.00 *Section II - Used in S'pore Only : SGD 1500.00 *W/screen Excess In S'pore : SGD 100.00  *Section I - Used Outside S'pore : SGD 4000.00 *Section II - Used Outside S'pore : SGD 3000.00 *W/screen Excess Outside S'pore : SGD 100.00  <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 1500.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 3000.00  <b>YOUNG AND INEXPERIENCE DRIVER</b> Hirer or any authorised driver who is age 22 years old (on the date accident) and below or possess 18 month or less driving experience.  <b>COMPREHENSIVE COVERED EXCESS:</b> *Section I - Used in S'pore Only : SGD 6000.00 *Section II - Used in S'pore Only : SGD 6000.00 *W/screen Excess In S'pore : SGD 100.00  *Section I - Used Outside S'pore : SGD 12,000.00 *Section II - Used Outside S'pore : SGD 12,000.00 *W/screen Excess Outside S'pore : SGD 100.00  <b>THIRD PARTY COVERED EXCESS:</b> *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used in S'pore Only : SGD 6000.00 *Hirer must bear all costs to the damages of the return vehicle. *Section II - Used Outside S'pore : SGD 12,000.00  Hirer is responsible for any costs to the <b>THIRD PARTY DAMAGE / INJURY</b> claims.																	
							PER DAY \$		PER WEEK \$		PER MONTH \$						
							BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.)										
							X		PER DAY \$		PER WEEK \$		PER MONTH \$				
							PREPAYMENT		TOTAL CHARGE								
							CHECK		DEPOSIT								
							CASH										
							RECEIPT NO.		NETT CHARGE								
							AMOUNT DUE / REFUND										

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES  
OF THIS RENTAL AGREEMENT AND AGREE THEREOF.

X \_\_\_\_\_

DYNAMIC CAR RENT

X  \_\_\_\_\_  
RENTER'S/DRIVER'S SIGNATURE

## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SKB1410C

Date of Accident

20/12/2020 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **China Taiping Insurance**Period of Insurance ..... **29/10/2020 - 28/04/2021**Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**Requested Date ..... **21/12/2020 13:40**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Jaslin Kok (LKK Auto)

---

**From:** Jaslin Kok (LKK Auto)  
**Sent:** Monday, 11 January 2021 5:03 PM  
**To:** kezel.somnus@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKB 1410C & SJY 1797C ALONG/AT BLK 841 YISHUN ST. 81 CAR PARK ON 20/12/2020

Our Ref: CC6/CTI20014207/Ura3

**LOH HAK KENG- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SKB 1410C & SJY 1797C ALONG/AT BLK 841 YISHUN ST. 81 CAR PARK ON 20/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SJY 1797C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was reversing and collided with Third Party stationary vehicle. Vehicles reversing / moving should exercise greater caution than parked vehicles. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Jaslin Kok (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 17 February 2021 4:50 PM  
**To:** Jaslin Kok (LKK Auto); Claims Dept of CTI  
**Cc:** Admin A  
**Subject:** RE: SNM20D205042/C02/SKB1410C/CHNGPW / FW: Direct Settlement - Accident Involving SKB1410C (OI : CTI - TBA) AND SJY1797C (TP : LKK REF - CC6/CTI20014207/Ura3) on 20/12/2020

[Strictly Confidential]

**Without Prejudice**

Dear Jaslin

We refer to the above matter.

Please proceed to resolve claim at **\$2,342.00 (all-in).**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

**Sent:** Monday, 1 February 2021 11:25 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM20D205042/C02/SKB1410C/CHNGPW / FW: Direct Settlement - Accident Involving SKB1410C (OI : CTI - TBA) AND SJY1797C (TP : LKK REF - CC6/CTI20014207/Ura3) on 20/12/2020

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKB1410C (CTI) AND SJY1797C (TP) ON 20/12/2020**

We refer to the above matter.

OI Reversed & Hit Third Party's parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at **\$2,342.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,544.90	\$ 2,140.00 (\$2,000.00 +7%GST)
2. Loss of Rental (02days x \$100.00)	\$ 200.00	\$ 200.00 (02days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 4,746.90	<b><u>\$ 2,342.00</u></b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Tuesday, 5 January 2021 5:00 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM20D205042/C02/SKB1410C/CHNGPW / FW: Direct Settlement - Accident Involving SKB1410C (OI : CTI - TBA) AND SJY1797C (TP : LKK REF - CC6/CTI20014207/Ura3) on 20/12/2020

[Strictly Confidential]

Dear Jaslin

Attached herewith our insured accident report for your perusal.

## **NOTICE :**

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**Thank you.**

### **Adeline Chng**

Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 28 December 2020 11:20 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D205042/C02/SKB1410C/CHNGPW / FW: Direct Settlement - Accident Involving SKB1410C (OI : CTI - TBA) AND SJY1797C (TP : LKK REF - CC6/CTI20014207/Ura3) on 20/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D205042/C02/SKB1410C/CHNGPW.

Dear Adeline,

Pls revert LKK.

## **NOTICE :**

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**Thank you**

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Wednesday, 23 December 2020 6:27 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKB1410C (OI : CTI - TBA) AND SJY1797C (TP : LKK REF - CC6/CTI20014207/Ura3) on 20/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 1797C at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

