FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 08.01.2021

QBE Insurance Singapore Pte Ltd 1 Raffles Quay #29-10 South Tower Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES: SLK 160X / YL 8472J ON 19.12.2020

We are the authorized repair workshop for the owner of motor vehicle no: $SLK\ 160X$, which was involved in the captioned accident with your insured vehicle no: $YL\ 8472J$. The vehicle ow \ authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of R	ongir (ing	ميننميا	of COT)
1)	Cost of K	epair (inc	lusive	of GST

- 2) Loss of Rental (7 days X S\$180)
- 3) GIA Search Fee

\$ 7,044.00	
\$ 2.00	
\$ 1,050.00	
\$ 5,992.00	

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- c) GIA Search Result
- e) GIA Report
- g) I/C & Driving Licence
- i) Vehicle Registration Log Card

- b) Car Rental Invoice / Agreement
- d) Letter of Authorisation, etc...
- f) Police Report
- h) Insurance Certificate

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Tax Invoice: 22146

Date

:08.01.2021

Vehicle No

:SLK 160X

Make/Model : MERCEDES C180K

Chassis/Eng# :

Accident Date : 19.12.2020

Claim No

Reference

: 1220 -22146

Policy No

Amount

To proceed on lump sum repair

S\$

5600.00

E. & O. E.

Total: S\$

5600.00 392.00

Amount Due: \$\$

GST @ 7% : S\$

5992.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: STEPHANIE ANGEL LOW WAI LING

Invoice

: DCR-2020-12-11

Date : 26.12.2020

Agreement No: 21556 Payment Terms: CASH

DESCRIPTION

AMOUNT

Rental charges for vehicle: SMM 3489G (1220-22146)

\$ 1,050.00

Rental Period from 19.12.2020 to

26.12.2020 .

E. & O. E.

Total \$

1,050.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21556

ADDRESS	Angel Low Wai	Ling	0144	: MODEL:	ODEL:		
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	T box period the state of the		KM IN	urco di	26-12 - 2020	0 3.23 pm	
	CONTRACTOR OF THE SECOND CONTRACTOR OF THE SEC	PHE INSMOSTBE SHE NOTICE OF	KM		DATE & TIME OF	UT	
reement the blier state at value and spall boar	sion et clares 200 of this Ap Lygh a similar yénice of equ	esting police and and secure of	KM		19.12.2020 TIME USED	0 11.20am	
NAMED DRIVER	basocxa to fun ed	high the Owner may order or	DRIVEN	anel se		190ml	
compagnos to attac yas	and all of early engine managers of a	over a single parage and or some	1 920 of box former box 250 att 30 days and att 30 and att		ait in sloidey and		
S8324133J	DATE OF EXPIRY	PLACE OF ISSUE	the	OURS	@S\$		
ASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	F the F	DAYS	@ss 150.00	#1020.00	
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ASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE	BY INITIALLING, RE		BIT WHE DONESS VIII		
MOSTAGE MATER			AGREES TO PAY AD FOR COLLISION DAM) FEE	SUB-TOTAL	6 (d)	
IMPORTANT NOTES: This vehicle is licenced to carry 04 pa No refund will be given for vehicle re	assengers only.		WAIVER (C.D.W.)	noitelo			
No refund will be given for period le Hirer is liable to pay loss of earnings	ft in vehicle. while damaged vehicle is under repair		grob to todoole to eca		TOTAL RENTAL	# 1020 .00	
Hirer is liable to pay all parking fee a Vehicle return during office hour onl No service on Public Holiday and Sun	and traffic summonese. ly.		Themselfy self to a		DELIVERY FEE	G BHE ID	
Geographical areas: Singapore & We Driver must be: a) 18 years old and above.	st Malaysia.		The BOD mast field you	200	COLLECTION FEE		
b) Holding a valid relevant class of dr The vehicle is strictly to be driven by	the person to whom it is bired to and the addition	ional driver named in the assessment	X		SECURE UND SHOOT		
The hirer is not allowed to sub-let the	e vehicle to another party and subletting is not	covered.	PER DAY PER WE		PER MONTH	H sent 8	
ADDITIONAL CONDITIONS: COMPREHENSIVE COVERED EXC	TESS.		5)/ 100=0.00		alottaly	60 (4)	
*Section I - Used in S'pore Only: SGI *Section II - Used in S'pore Only: SGI	D 2000.00 *Section I - Used Outside S'pore : D 1500.00 *Section II - Used Outside S'pore	SGD 4000.00	BY INITIALLING, REM AGREES TO PAY ADD	FEE	POPIENT NEEDY	20.003	
*W/screen Excess In S'pore : SGD 100	0.00 *W/screen Excess Outside S'pore	: SGD 100.00	FOR PERSONAL ACCI INSURANCE (P.A.I.)	DENT		H.enT. Or	
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*Hirer must bear all costs to the dama *Section II - Used Outside S'pore : SG	ages of the return vehicle.		X	1000		2006	
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Hirer or any authorised driver who is a 18 month or less driving experience.	age 22 years old (on the date accident) and belo	ow or possess	3	S	IGRATION STANK	V MILES	
COMPREHENSIVE COVERED EXC			PREPAYMENT	AS OFFI	TOTAL CHARGE		
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Section II - Used Outside S'pore: SG[D 12,000.00		Logisti	187	ve bos inamaenta.	different alight fo	
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THIS RENTAL AGREEM	MENT AND AGREE THEREOF	o administration of the police					
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INSURER ENQUIRY

Find insurer

Vehicle reg. no.

YL8472J

Date of Accident

19/12/2020

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance QBE

Period of Insurance 01/03/2020 - 28/02/2021

Requested By ALLAN TANG (KIM CHWEE AUT...

Requested Date 19/12/2020 09:45

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

	DATE : 19.12.2020
	TO: ABE Insurance Singapore Pte Ltd
	RE: ACCIDENT INVOLVING VEHICLE NO. SLK 160 X / YL 84727
	ALONG BKE Towards PIE Changi
	on 19.12.2020
	1/We, <u>Stephanie Angel Low Wai Ling</u>
	of (NRIC No./ROC No.) \$ 83241333
	of Blk 10 Bukit Batok Street 41 # 10-28 Singapore 657977
	owner of vehicle no. <u>SLK \60X</u> in consideration of M/s FASTECH AUTO
	PTE LTD repairing my/our vehicle <u>SLK 160X</u> at my/our instruction and hereby
	authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever
	amount settled/payable by the Insurance Company and/or third party or to commence legal
	proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,
	etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.
	an olumida ana, or bottou olum bottong to thom abboratory.
	I/We further agree and undertake to indemnify them against the above-mentioned claim cost
C	which may arisen therewith.
	Signature of Owner:
	Name of Owner: Stephonie Angel Low Wai Ling.



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report <u>correctly</u> the details of the accident to speed up the claims process.
2. This Form must be <u>completed by the Policyholder and/or the Authorised Driver</u>
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.

4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date of Submission 21/12/2020 09:11 (SGT) Date of Accident 19/12/2020 09:30 (SGT) Exact Location of Accident BKE, Singapore Additional Location Information TWDS PIE CHANGI Country/State of Loss Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLK160X

INSURED/POLICYHOLDER

Is company? No Name Of Registered Owner STEPHANIE ANGEL LOW WAI LING NRIC No SXXXX133J Email Address JASONKCAPL@GMAIL.COM Mobile Phone No (Phone) +65-90289328 Alternative Phone No +65-90289328

VEHICLE PARTICULARS

Vianufacturer Mercedes Model C180k Variant Exact purpose for which vehicle was being used at time of accident Private use Are you claiming under your own insurance policy for repair to your vehicle? No - Claiming third party Vehicle Category Private car

INSURANCE COMPANY

Name of Insurance Company **FWD** Type of Coverage Comprehensive Fleet Policy Policy Number PNPV2019-00010705-01 Cover Note Number

DRIVER

Name of Driver STEPHANIE ANGEL LOW WAI LING NRIC No SXXXX133J Date Of Birth 10/08/1983 Occupation Indoor

Date Of Driving Pass 07/12/2005 Driving experience 15 YEARS Gender Female Mobile Number (Phone) +65-90289328 Alt. Phone Number +65-90289328 Email Address JASONKCAPL@GMAIL.COM Address BLK 10 BUKIT BATOK ST 41 #10-28 Address complement Postcode 657977 Is the driver the policyholder? Yes If No, Relationship of the Driver with the Insured Does Driver Own Other Vehicles? No Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Type of Accident Collision - Change/cross lane Weather Conditions Clear Road Surface Dry OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident Was anybody injured in the Accident? Yes Was any injured conveyed to hospital by ambulance? No Was any other material or property damaged? Yes Number of Passengers (Including Driver) 1 Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No DETAILS OF POLICE ACTION Was the accident reported to the police? No Was notice of intended Prosecution given? No If yes, against whom? CIRCUMSTANCES OF ACCIDENT REFER TO STATEMENT. ATTACHMENT(S) Are accident photos available for attachment? Yes Was there any video captured by Car Camera? No Was there any audio recorded? No **DETAILS OF OTHER VEHICLE PROPERTY 1** Vehicle Registration Number YL8472J Vehicle Manufacturer Vehicle Model Vehicle Variant Vehicle Colour Vehicle Category Commercial vehicle Name of Driver **Contact Number** Address Address complement

Insurance Company Name

Postcode

Nature Of Damage	_
Details of property damaged in accident	_
No. Of Passenger (Including Driver)	_

INJURED PERSONS DETAILS

INJURED 1

Name of injured person	STEPHANIE ANGEL LOW WAI LING
Address Complement	
Post Code	
Approximate Age Years Old	
Injuries Sustained	BODY
Injured person in which vehicle?	SLK160X
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Palicyholder's Signature / Date &

Privar's Signature (If driver

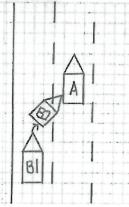
Driver's Signature (if driver is not the policyholder) / Date & Time

林

A: SLK 160X B: YL 84723

Witnessed by Reporting Centre Personnel

Sketch Plan



BKE twols PIE Changi

Describe Circumstances of the Accident

19.12.2020 at about 09:30 AM.

	<u>On</u>	19.12	. 2020	ot	about	00	1:30 AN	<u>1. T</u>	MIDS	tro	vellin	9	along	BKE	town	rds	PIE	Chan	gì.
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Driver's Signature (If driver is not the policyholder) / Date & Time

Policyholder's Signature / Date & Time

Witnessed by Reporting Centre

Personnel





Police Station Of Origin:

Traffic Police

10 Ubi Avenue 3 SINGAPORE 408865

Tel No: 65470000

1 of 3 Report No. T/20201219/7011

#### REPORT OF A TRAFFIC ACCIDENT

19/12/2020		ade:	Vide Report No.:	Station Diary No.:		
Informant	's Particul	ars				
Name of Informant: STEPHANIE ANGEL LOW WAI LING			Address: 10 BUKIT BATOK STREET 41 #10-28 SINGAPORE 657977			
ID Type / ID No.: NRIC NO / S8324133J			Contact No.: Home/Office: Mobile: 90289328			
Nationality: SINGAPORE CITIZEN			Email: steph_angel_low@yahoo.com.sg			
Sex: Female	Age: 37	Date of Birth: 10/08/1983	Type of Informant: Driver			
Race: Chinese			Language: English	Institution /	School Name:	
Occupation Tuition Tea			Driving Licence Information: Class:	Date of Exp	oiry:	

General Inform	mation of the Accident			
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 19/12/2020 09:30	Type of Location: Straight Road
Location: BUKIT TIMAH	H EXPRESSWAY			

Weather: Clear	Road Surface: Dry	Road Speed Limit:
Traffic Flow: One Way	Traffic Control: Not Controlled	Traffic Volume: Moderate
Type of Collision: Between Moving Vehicles -	Head To Rear	Anyone conveyed by ambulance: No

Details of V	ehicle Invo	lved				
Vehicle No.	Туре	Make	Model	Color	Conditio	No of
SLK160X	Car	MERCEDES BENZ	C180K	Beige	Slightly Damaged	0
YL8572J	Lorry				Slightly Damaged	0





2 of 3

Report No. T/20201219/7011

Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000

#### **CONTINUATION OF REPORT**

Details of Vehicle Insurance							
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date			
SLK160X	FWD Singapore Pte. Ltd	PNPV2019- 00010705-01	01/10/2020	30/09/2021			

<b>Details of Perso</b>	n Involved					
Any Pedestrian II	nvolved: No					
No. of Pedestrians Injured: NIL			Use of Pedestrian Crossing: NA			
Driver						
Name	STEPHANIE ANGEL LOW WAI LING		ID No		S8324133J	
Related Vehicle	SLK160X (Car)			Contact No.		90289328
Hospital/Clinic	WONG FAMILY CLINIC & SURGERY PTE LTD			Class of Driving Licence & Expiry		Class: NIL Date of Expiry: NIL
Date	19/12/2020	Date		19/12/2020		2/2020
No. of Days granted Medical Leave		03	Degree of		Slight	

## Brief Details.

I was traveling at lane 2 along BKE towards PIE before Bukit Panjang Exit, Suddenly I feel an great impact at the rear potion of my vehicle. I stop my vehicle and found a lorry (YL8472J) hit on to the rear left potion of my car.

I feel discomfort at my neck and back area after the accident, I consult a Doctor and was given 3 days MC.





Police Station Of Origin: Traffic Police 10 Ubi Avenue 3 SINGAPORE 408865 Tel No: 65470000 3 of 3 Report No. T/20201219/7011

**CONTINUATION OF REPORT** 

-		
CI.	catab	Plan
Or	(Clui	rian

NP168

Informant is not able to provide sketch

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 19/12/2020 12:38
Officer In Charge Of Case: TP / TPIB / ANG YI TING, STEPHANIE Contact No.: 65476414	Classification Of Case:
Authentication Stamp	



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8324133J



STEPHANIE ANGEL LOW WAI LING

Race CHINESE Date of blitth 10-08-1983 SINGAPORE

\$8324133J

5397732

nce Reporting And Claim Purposes Only



For Insurance Reporting And

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS Claim Purposes Only

NP 428A

Class 3 Motor Cars=< 3000kg with =<7 passengers, exclusive 07 Dec 2005 of the driver; and other motor vehicles =< 2500kg

Licence Ner S0324133J

NAIC No. S8324133J

Date of leave 05-12-2014

BLK 10 BUKIT BATOK STREET 41 #10-28 SINGAPORE 657977

NRIC No: XXXXX133J

Date of change: 24/11/2020



## **CERTIFICATE OF INSURANCE**

Please call +65-6322-2072 for FWD Emergency Assistance if Your Car breaks down or is involved in an accident.

All accidents must be reported within 24 hours of the incident regardless of whether it will lead to a claim.

POLICY NUMBER: PNPV2019-00010705-01 (Comprehensive - Classic Plan)

Car plate number: SLK160X

Car chassis number: WDD2040452A320289

Engine number: 27191031261471

Your name (As the policyholder): STEPHANIE ANGEL LOW WAI LING

Coverage start date: 01/10/2020 Coverage end date: 30/09/2021

ered geographical area: Singapore, West Malaysia and Southern Thailand

Who is insured to drive:

(a) You; and

(b) Anyone with a valid driving license who You give permission to drive Your Car.

#### Important things to know:

Your Policy comprises this Certificate of Insurance, the Contract, the Car Insurance Summary and any Endorsements attached by Us. These documents should be read together as one. You must make sure that any person You give permission to drive Your Car understands Your duties under this Policy and complies with its conditions.

Your Policy is only valid if Your Car is being used for non-commercial activities in accordance with Your contract.

Finance company:

We confirm that this Policy complies with the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).

Issued on: 03/08/2020

Khor Kee Eng Chief Executive Officer FWD Singapore Pte Ltd Please immediately inform us at +65-6820-8888 or email us at contact.sg@fwd.com if any details in this Certificate of Insurance need to be changed.

# > Back to OneMotoring

**Enquire PARF/COE Rebate for Registered Vehicle** 

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	133J
Vehicle No.:	SLK160X
Vehicle to be Exported:	No
Intended Deregistration Date:	19 Dec 2020
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180K
Primary Colour:	Beige
Manufacturing Year:	2009
Engine No.:	27191031261471
Chassis No.:	WDD2040452A320289
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$36,986.00
Original Registration Date:	01 Oct 2009
First Registration Date:	01 Oct 2009
Transfer Count:	2
Actual ARF Paid: Intended PARF Rebate Details	\$36,986.00
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount: Intended COE Rebate Details	\$0.00
COE Expiry Date:	31 May 2029
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$27,886.00
COE Rebate Amount:	\$23,560.00
Total Rebate Amount:	\$23,560.00

The information contained herein is correct as at 19  $\mbox{Dec}\ 2020$