Mei Kwan (LKKAuto)

From: Andrew Lim <andrew.lim@qbe.com>
Sent: Monday, 28 December 2020 2:02 PM

To: Mei Kwan (LKKAuto)

Cc: Jaslin Kok (LKK Auto); Admin A; Jenny Toh

Subject: RE: Direct Settlement - Accident Involving YL8472J (OI: QBE - VC014197) AND

SLK160X (TP: LKK REF - CC6/QBE20014205/Ura3) on 19/12/2020

Attachments: YL8472J-191220.pdf

Hi Mei Kwan,

The GIA report is attached above.

Andrew Lim

Executive

Claims | Asia

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Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore Insurance Business Asia List – Top Insurance Workplaces 2020, Asia Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 22 December 2020 3:54 pm

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YL8472J (OI: QBE - TBA) AND SLK160X (TP: LKK

REF - CC6/QBE20014205/Ura3) on 19/12/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SLK 160X at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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