

## Nivitha (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 21 December 2020 3:21 PM  
**To:** 'assignments'  
**Cc:** Claims Dept of CTI; admin@mycar.sg  
**Subject:** RE: SPAM-LOW: RE: OUR REF: SNM20D204942/C02/SMP9369P/CHNGPW & YOUR REF: SGT9839A -TO CONDUCT PRS

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

### **Adeline Chng**

Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** My Car Consultant <admin@mycar.sg>  
**Sent:** Monday, 21 December 2020 2:45 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SPAM-LOW: RE: OUR REF: SNM20D204942/C02/SMP9369P/CHNGPW & YOUR REF: SGT9839A -TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Adeline,

Please appoint LKK for survey

Please take note on our new office address:  
[60 Jalan Lam Huat, Carros Centre #05-21 S\(737869\)](tel:05215737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**

M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)  
UEN No.: 201605878Z  
GST Registration No.: 201605878Z

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** 12/21/20 2:39 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Subject:** SPAM-LOW: RE: OUR REF: SNM20D204942/Co2/SMP9369P/CHNGPW & YOUR REF: SGT9839A -TO CONDUCT PRS

**Without Prejudice**

Our reference: **SNM20D204942C02/ SMP9369P/Chngpw**

Your reference: **SGT9839A**

Dear Sirs

**ACCIDENT INVOLVING SGT9839A & SGT9839A ON 17/12/2020**

[We refer to your email of 19/12/2020](#)

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Thank you.

Adeline Chng

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 21 December 2020 12:08 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [admin@mycar.sg](mailto:admin@mycar.sg)  
**Subject:** OUR REF: SNM20D204942/Co2/SMP9369P/CHNGPW & YOUR REF: SGT9839A -TO CONDUCT PRS

Dear Adeline,

Please conduct **PRS -SGT9839A** -soonest possible.

Officer in charge: Adeline Chang : DID 6389 6155.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>  
**Sent:** Saturday, December 19, 2020 5:15 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SGT9839A YOUR REF: SMP9369P PRE REPAIR INSPECTION FOR SGT9839A

**WITHOUT PREJUDICE**

\* \*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SGT9839A

YOUR REF: SMP9369P

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SGT9839A  
ACCIDENT INVOLVING SGT9839A AND SMP9369P

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:  
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,  
**Huiqin**  
Motor Claims Department

**My Car Consultant Pte Ltd**  
M: 8866 8832 | F: 6925 5219  
W: Mycar.sg | E: [Admin@mycar.sg](mailto:Admin@mycar.sg)

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