

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 December, 2020 2:18 PM
To: Ho Yue Meng; assignments
Cc: SUR
Subject: RE: O/R : SNM20D204898/SJC6625Z/TANKL - Accident Involving SCF12Z and SJC6625Z on 16/12/2020
Attachments: ESTIMATE - SCF12Z.pdf

WITHOUT PREJUDICE

Dear YM Ho,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Liability is clear.

We propose to do direct settlement with you, quantum subject to our surveyor's recommendation and damages consistency together with supporting documents.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Saturday, December 19, 2020 9:42 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: O/R : SNM20D204898/SJC6625Z/TANKL - Accident Involving SCF12Z and SJC6625Z on 16/12/2020
Importance: High

Dear Sir,

Thank-you for your e-mail.

Kindly be informed that we have no preference on the surveyor.
You may assign the surveyor on your side.

Kindly advise the outcome on the liability status for this case soonest.

We will arrange for the survey once liability is in our customer's favour
as our customer is using his vehicle at the moment.

We look forward to your advice.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432

From: Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

Sent: 18 December, 2020 3:38 PM

To: Ho Yue Meng <ho_yue_meng@tanchong.com>

Subject: RE: O/R : SNM20D204898/SJC6625Z/TANKL - Accident Involving SCF12Z and SJC6625Z on 16/12/2020

Without Prejudice

Dear YM Ho,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, December 18, 2020 3:05 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; ho_yue_meng@tanchong.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D204898/SJC6625Z/TANKL - Accident Involving SCF12Z and SJC6625Z on 16/12/2020
Importance: High

Dear Kah Leong,

Please conduct PRS for SCF12Z.

OIC : Kah Leong – 63896193

*** Kindly quote our reference number for future correspondences.*

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Thank you

Lim Shu Min
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Ho Yue Meng <ho_yue_meng@tanchong.com>
Sent: Friday, December 18, 2020 9:24 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: xuyun37@gmail.com; Aishah <aishah_mohd_isa@tanchong.com>
Subject: Accident Involving SCF12Z and SJC6625Z on 16/12/2020
Importance: High

Dear Sir,

Our customer, owner of vehicle SCF12Z was involved in an accident with your insured vehicle SJC6625Z on 16/12/2020 and our customer wanted to make a 3rd Party Direct Settlement with your company.

Please find attached for details.

We will arrange for survey once liability has been established to be in our customer's favour.

Thank-you.

Best Regards
YM Ho
TC Autoclinic Pte Ltd
No 1 Sixth Lok Yang Road
Singapore 628099
DID : 67038432