



聯成汽車維修

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Your Ref: SME 3887H

25th Jan 2021

M/s. **AIG Asia Pacific Insurance Pte Ltd**
AIG Building
78 Shenton Way, #07-16
Singapore 079120

Attn: Motor Claims

Dear Sir

Re: Acc Invlg SKA 2226S & SME 3887H on 10.11.20

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SME 3887H

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 7% GST)	\$	214.00
2)	GIA Search Fee	\$	2.00
3)	Loss of Use (\$70 x 2 days)	\$	140.00
Total:		<u>\$</u>	<u>356.00</u>

Enclosed herein the following documents for your perusal.

- 1) Final Repair Bill No. TP20-096F
- 2) GIA Search Fee
- 3) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: sirina@successunited.com.sg

LETTER OF AUTHORISATION

To: **Success United Pte Ltd**
Singapore

RE: **ACCIDENT INVOLVING VEHICLE NOS: SKA 2226S & SME 3887H**
ALONG Tampines Ave 10 ON 10.11.2020

I, **Ng Hen Ngiuk** **NRIC No: S1577388Z**
of **32 Lorong Mydin #12-05 Singapore 416826**

the owner of vehicle no. **SKA 2226S** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party or to commence legal proceeding, if necessary, in my name, for the costs of repair and loss of use, etc and to you appointing any Solicitor to act for me in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our Solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co-operate fully with you and my/our Solicitors to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence. I/We irrevocable authorise you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you and my/our solicitor the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Aviva Ltd**
Policy No. **10939858**

Expiry Date : **29.09.2021**

Date : **16.12.2020**

Excess : **N/A**



Owner's Signature/Co's stamp
Ng Hen Ngiuk
NRIC No : **S1577388Z**



Witness Signature/Name

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, SUCCESS UNITED PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$107.00 (Repair Cost), S\$60.00 (Loss of Use/~~Rental~~), S\$2.00 (Disbursement) for vehicle no. SKA 2226S that was damaged pursuant to the accident which occurred on 10/11/2020 (date) along TAMPINES AVE 10 (location) involving vehicle no/s SME 3887H. This is pursuant to the inspection conducted on 16/12/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner NG HEN NGIUK (the third party claimant”) of vehicle no. SKA 2226S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKA 2226S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24th (day) of April (month) 2021 (year)



Signed by appointed surveyor

A handwritten signature in blue ink, appearing to be "OR".



Signed by “the workshop” (with chop)

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2, #01-33/02-29 Kaki Bukit AutoHub S(417921)

Tel: 67461515 / 67461787 Fax: 67485015

CO/GST Regn No. 200402570G

Final Repair Bill : **TP20-096F**

M/s. **AIG Asia Pacific Insurance Pte Ltd**

Date : 13th Jan 2021

AIG Building

78 Shenton Way, #07-16

Singapore 079120

Attn : Motor Claims

Vehicle No : **SKA 2226S**

Make/ Model : Toyota Vios

Chassis No : MR2B23F3101189251

Date of Acc. : 10.11.2020

Tel : 64191053

Fax : 68357416

Your Ref. :

<i>S/n.</i>	<i>Qty</i>	<i>Particulars</i>	<i>Unit Price</i>	<i>Amount</i>
		To repair & respray painting on rear bumper & rear fender RH	\$	200.00



for Success United Pte Ltd

Sub Total :	\$	200.00
Add GST 7% :	\$	14.00
TOTAL DUE :	\$	214.00

Third Party Insurer Enquiry

Our Ref No: GR-20-139326

Date of Request: 11/11/2020

Your Ref No:

Online Purchase

Success United Pte Ltd
2 Kaki Bukit Ave 2 #01-33
Kaki Bukit AutoHub
Singapore 417921

Dear Sir/Madam,

Enquiry Date 11/11/2020
Enquiry By Teo Wee Keong
TP Vehicle No. SME3887H
Accident Date 10/11/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SME3887H	AIG Asia Pacific Insurance Pte. Ltd.	27/09/2020-26/09/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-139326

Date of Request: 11/11/2020

Your Ref No: Online Purchase

Success United Pte Ltd
2 Kaki Bukit Ave 2 #01-33
Kaki Bukit AutoHub
Singapore 417921

Dear Sir/Madam,

Enquiry Date 11/11/2020
Enquiry By Teo Wee Keong
TP Vehicle No. SME3887H
Accident Date 10/11/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG20014183/Aps3

31 DEC 2020

Mr Choo Jee Hong
BLK 316 TAMPINES ST 33
#06-192
SINGAPORE 520316

Dear Sir/Madam,

**ACCIDENT INVOLVING SME 3887H(AIG) AND SKA 2226S AT/ALONG TAMPINES AVE 10
ON 10/11/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKA 2226S against your insurance policy.

Based on all the available information on hand, we are of the view that the case would be settled at equal liability as both parties were changing lane. Under Motor Accident Guide, both vehicles should exercise caution when changing lanes. Therefore, we will proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
Email: chewht@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Dec 2020 12:55	Clim Dtl Modified	Claimant's Name: -> NG HEN NGIUK.	[A] Lee Su Li
2	21 Dec 2020 12:55	Clim Veh Model Changed	(200942) TOYOTA VIOS 1.5 E (A).	[A] Lee Su Li
3	21 Dec 2020 12:55	Clim Created	Reg No: SKA2226S. Acct Date: 2020/12/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Success United Pte Ltd (HQ)	[A] Lee Su Li
4	21 Dec 2020 12:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	21 Dec 2020 12:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/31	[A] Lee Su Li
6	21 Dec 2020 12:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	21 Dec 2020 12:55	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	21 Dec 2020 12:55	Label Added	(19):Fastlane.	[A] Lee Su Li
9	21 Dec 2020 12:55	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
10	30 Dec 2020 12:36	Clim Registration Modified	Acct Date:2020/12/10->2020/11/10.	[I] Low, Xianyu
11	30 Dec 2020 16:59	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	30 Dec 2020 16:59	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	05 Jan 2021 15:51	Video Downloaded	Downloaded Video - Accident	[I] Tan, Grace
14	06 Jan 2021 15:18	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
15	06 Jan 2021 15:18	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
16	06 Jan 2021 15:39	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
17	06 Jan 2021 15:39	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	01 Feb 2021 09:10	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
19	01 Feb 2021 09:14	Video Downloaded	Downloaded Video - Accident	[I] Dally Amri, Mimi Zarina
20	01 Feb 2021 11:20	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
21	01 Feb 2021 11:20	Video Downloaded	Downloaded Video - Accident	[I] MdNoor, Norsiah
22	19 Mar 2021 16:35	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
23	19 Mar 2021 16:36	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/30.	[A] Elaine Kuan Hwa Meen
24	19 Mar 2021 16:36	Clim Details Notified		[A] Elaine Kuan Hwa Meen
25	22 Mar 2021 08:52	Adj Mandate Request	Cur Req:169.00:Liability: 50% (B S19) *Quantum: [(a)CORw/GST: \$214.00+ (b)LOU(2days x \$60.00): \$120.00]@50%=167.00 + (c)LTA/GIA search fee: \$2.00 = Total: \$169.00 *2 recommendation repair d ays *For your approval please.	[A] CHEW HSIAO TONG
26	15 Apr 2021 14:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/31	[I] MdNoor, Norsiah

AUDIT TRAIL				
No.	On	Audit	Remarks	By
15 Apr 27 2021 14:22		Adj Mandate Set	Approved:169.00.	[I] MdNoor, Norsiah

Date From



Date To



Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2655907	22 Dec 2020 12:28:44	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKA2226S	SME3887H	11.00
2657663	30 Dec 2020 12:49:15	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKA2226S	Low, Xianyu	xx.xx
2657664	30 Dec 2020 12:50:09	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKA2226S	Low, Xianyu	xx.xx
2678881	19 Mar 2021 16:36:02	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKA2226S	SME3887H	11.00