

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 8 January 2021 3:47 PM
To: Lee, Ming-Yao; Mithoosingh, Aashweenjeetkaur
Cc: Paramchand, Varsha; Rumli, Sharizah; Admin A; Quek, Joyceline-CH; Tan, Grace
Subject: RE: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655 *** LKK REF : CC6/AIG20014183/Aps3
Attachments: Re : Accident involving SME3887H(AIG) & SKA 2226S along Tampines Ave. 10 on 10/11/2020

Hi All,

We refer to the above matter.

We have advised insured that both parties should exercise caution both parties were changing lane and resulted the accident. However insured is of the view that he is not at fault as he had checked before he filtered into the left lane. Third party appeared suddenly with a very fast speed and collided onto his car. Insured hope AIG can review the case and update him. Kindly refer to the attached insured email for your reference.

Kindly let us have your comments/instruction in order for us to get back to insured. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 7 January 2021 1:22 PM

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Admin A <admin-a@lkkauto.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Tan, Grace <Grace.Tan@aig.com>

Subject: RE: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655 *** LKK REF : CC6/AIG20014183/Aps3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Thursday, 7 January, 2021 9:57 AM

To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Admin A <admin-a@lkkauto.com>

Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>; Tan, Grace <Grace.Tan@aig.com>

Subject: RE: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655

Accident Involving SME3887H & SKA2226S on 10/11/2020.

Thanks Aashween.

Hi LKK,

Insured dispute on liability. Please assist to manage insured.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Sent: 06 January 2021 18:31

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Tan, Grace <Grace.Tan@aig.com>

Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

Subject: RE: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655

Dear George,

Upon review, we are of the opinion both vehicles changed lane and collided hence both parties are liable for the accident.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, January 6, 2021 3:31 PM

To: Tan, Grace <Grace.Tan@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

Subject: RE: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655

Hi Aashween,

May I have your view on this matter? I am in opinion that both vehicles changed lane & collided. 50% assessment is fair.

Do let me know your view and once confirm, will inform LKK to manage insured.

Regards,

Lee Ming Yao, George

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Tan, Grace <Grace.Tan@aig.com>

Sent: 05 January 2021 16:19

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Cc: Paramchand, Varsha <Varsha.Paramchand@aig.com>; Rumli, Sharizah <Sharizah.Rumli@aig.com>; Quek, Joyceline-CH <JoycelineCH.Quek@aig.com>

Subject: SF-4335763 OC: 3684940386SG ctc Mr Choo @ 9816 7655

Dear Ming-Yao / Aashween,

Insd disputing on LOB. Current LOB is 50% AF. There is video footage in Merimen. Pls review and contact insd should there be any changes to liability.

Thank you.

Call centre notes:-

Dear claims,
would need your assistance to contact OI Mr Choo 98167655
dispute on Doa 10/12/2020 close lob 50
mentioned not AF and wanted case to be review.
regards,

Roderick

Best Regards,

Grace Tan

AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 6419-3000

grace.tan@aig.com | www.aig.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

Follow us:



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