

## Nivitha (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 21 December 2020 11:45 AM  
**To:** Nancy Lam; 'SUR'; 'assignments'  
**Cc:** Corene Chong; Celeste Ng; Tang Hui Ting; Claims Dept of CTI  
**Subject:** RE: Our client's vehicle no.SLC8285J (Euro Success); Your insured's vehicle no. SLH6647K(CHINA) DOA 16/12/2020 - PRI  
**Attachments:** DRAFT REPORT.pdf; Euro Success - Pre-Repair Notice CHINA- SLH6647K.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Nancy Lam <nancy@crossbordersllc.com>  
**Sent:** Monday, December 21, 2020 11:32 AM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Our client's vehicle no.SLC8285J (Euro Success); Your insured's vehicle no. SLH6647K(CHINA) DOA 16/12/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

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**WITHOUT PREJUDICE**

Due to the current COVID 19 situation, we seek your understanding that your requests/ our replies to you, might be delayed as we and/or external parties that we liaise with are operating on reduced manpower.

Dear Sirs

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed Marcus Chua - LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:  
  
Venue: Euro Success Serv Pte Ltd  
Address: 1 Kaki Bukit Avenue 6  
#02-03 Autobay @ Kaki Bukit  
Singapore 417883  
Contact: Ah Huat @ 6742 6231 / 9828 9277
4. Please liaise with the above workshop.

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Monday, 21 December 2020 10:33 am  
**To:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>  
**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: Our client's vehicle no.SLC8285J (Euro Success); Your insured's vehicle no. SLH6647K(CHINA) DOA 16/12/2020 - PRI

#### Without Prejudice

**Our reference:** **SNM20D204937/C02/ SLH6647K/lewl**  
**Your reference:** SLC8285J

Dear Sirs / Madam,

#### **ACCIDENT INVOLVING SLH6647K & SLC8285J on 16/12/2020**

We refer to your email of 17/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive  
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**From:** Nancy Lam <[nancy@crossbordersllc.com](mailto:nancy@crossbordersllc.com)>

**Sent:** Thursday, December 17, 2020 5:42 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Corene Chong <[corene@crossbordersllc.com](mailto:corene@crossbordersllc.com)>; Celeste Ng <[celeste@crossbordersllc.com](mailto:celeste@crossbordersllc.com)>; Tang Hui Ting <[huiting@crossbordersllc.com](mailto:huiting@crossbordersllc.com)>

**Subject:** Our client's vehicle no.SLC8285J (Euro Success); Your insured's vehicle no. SLH6647K(CHINA) DOA 16/12/2020 - PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 17 December 2020 for your kind attention

Thank You.

Regards  
Nancy  
TEL: 6438 1323 (ext 2020)

CrossBorders LLC  
133 New Bridge Road  
#23-03/04/05 Chinatown Point  
Singapore 059413  
Tel: (65) 6438 1323  
Fax: (65) 6438 2313

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