

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 21 December 2020 11:21 AM
To: 'assignments'
Cc: Claims Dept of CTI; Lim Shu Min; xinyu@roypartners.com.sg; Lionel Chua
Subject: RE: O/R : SNM20D204931/SKD6477S/CHNGPW - PRE REPAIR INSPECTION

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Monday, 21 December 2020 10:27 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: O/R : SNM20D204931/SKD6477S/CHNGPW - PRE REPAIR INSPECTION

Without Prejudice
Save as to cost

Dear Sir,

Our client selects Adrian Ling (LKK) as the Single Joint Expert for the above mentioned Pre Repair Inspection.

Thanks & regards,

Xin Yu
M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point

Singapore 059413
Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Friday, 18 December 2020 5:28 pm
To: xinyu@roypartners.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: O/R : SNM20D204931/SKD6477S/CHNGPW - PRE REPAIR INSPECTION

WITHOUT PREJUDICE

Your Ref: Please advised
Our Ref: SNM20D204931/C02/SKD6477S/chngpw

Dear Sir/Madam,

ACCIDENT INVOLVING SKD6477S AND SLC 9219U ALONG PAYA LEBAR ROAD ON 17.12.2020

We refer to your email below pertaining to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop, please advise us the venue that where to conduct the pre-repair survey on your client's vehicle of said claim.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.
6. Meanwhile, if there are any additional evidence / proof e.g. video footage/witness statement/scene photographs/police investigation result, please submit to us in order for us to review and our further action and we await your reply to enable our Adeline to follow up on the matter.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

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From: Lim Shu Min <shumin.lim@sg.cntaiping.com>

Sent: Friday, December 18, 2020 4:59 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>; xinyu@roypartners.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D204931/SKD6477S/CHNGPW - PRE REPAIR INSPECTION

Dear Lionel,

Please assist to conduct PRS for SLC 9219U.

Note : OIC - Adeline 63896155

**** Kindly quote our reference number for future correspondences.**

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Thank you

Lim Shu Min

Claims Department

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From: xinyu@roypartners.com.sg <xinyu@roypartners.com.sg>
Sent: Friday, December 18, 2020 9:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE REPAIR INSPECTION

Without Prejudice
Save as to cost

Our Ref: MKR/307/9822/2020/jr.xy
Your Ref: Your insured vehicle SKD 6477S

Dear Sirs,

**CLAIMANT: SOH KOH LENG (OWNER OF SLC 9219U)
ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. SLC 9219U AND SKD 6477S ALONG PAYA
LEBAR ROAD ON 17.12.2020 AT ABOUT 1225 HOURS.**

We refer to the above matter.

We act for Soh Koh Leng, the owner of the motor car no. **SLC 9219U**.

We are instructed by our client to notify you of a road traffic accident on **17.12.2020** at about **1225 hours** along **PAYA LEBAR ROAD** involving our client's motor car registration number **SLC 9219U** and motor vehicle registration number **SKD 6477S** driven by your insured at the material time. A copy of the Singapore Accident report is enclosed.

As a result of the accident, our client's motor car **SLC 9219U** has been damaged. Before our client proceed to repair the damaged motor car, please let us know within **two (2) working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of our client's motor car **SLC 9219U** at our client's repairer workshop, **M/S MS Car Auto Pte Ltd** at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838** to arrange the said inspection. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor car without further reference to you.

Thanks & regards,

Xin Yu
M/s Roy & Partners
133 New Bridge Road
#08-09 Chinatown Point
Singapore 059413
Tel : 6536 8466 Fax : 6536 1963
Email : xinyu@roypartners.com.sg

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