

10 Kaki Bukit Road 2 #01-21 First East Centre, Singapore 417868 24 Hour: +65 8228 9818

Phone: +65 6871 8861 | Fax: +65 6871 8814 Email: enquiry@polymathgarage.com.sg

UEN: 201605123Z

Our Ref: SKW2741E

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

By email

Attn: Motor Claims Department

Dear Sir/ Ma'am,

RE: ACCIDENT INVOLVING SKW2741E & SKF7167U on 16/12/2020 @ 1425

We are writing on behalf of **TEOH YONG MENG**, the registered owner of motor vehicle number **SKW2741E** which was involved in the aforementioned accident.

Our customer's vehicle was damaged due to your insured/authorized driver's negligence in the driving, control and/or management of your insured vehicle. We are instructed to claim the following expenses incurred:

	Total:	\$ 3867.45
4	Loss Of use (19/12/20 to 20/12/20 -01 days x S\$120/day	\$ 120.00
3	LTA Search Fees	\$ 7.45
2	Vehicle rental cost (17/12/20 to 19/12/20 – 02 days x S\$120/day)	\$ 240.00
1	Cost of Repairs	\$ 3,500.00

The following supporting documents are enclosed herewith:

- 1. Copy of Singapore Accident Statement of SKW2741E
- 2. Copy of Certificate of Insurance
- 3. Copy of Letter of Authorization to act on our customer's behalf
- 4. Copy of LTA search fee payment receipts
- 5. Copy of Final Repair Bill
- 6. Copy of Replacement Vehicle Rental Invoice

Please acknowledge receipt of this letter and the enclosed documents. We look forward to your favourable reply in the soonest.

Yours faithfully,

Ong Pin Qi

Polymath Garage Pte Ltd



10 Kaki Bukit Road 2 #01-21 First East Centre, Singapore 417868

24 Hour: +65 8228 9818 Phone: +65 6871 8861 | Fax: +65 6871 8814 Email: enquiry@polymathgarage.com.sg

UEN: 201605123Z

Letter of Authorization

ACCIDE	Accident [Date:	16/12/2020		
Vehicles Involved:	3.	Accident T	ime:	14:25	
1. SKW 2741E	4.	Location:	Yish	un Ave 9 / Singapore	
2. SKF 7167 U	5.		1.3/1	AVE I Singapore	

of _ Blk 443p _ from Road #13-54(5) 67443

owner of vehicle number (1) as listed above (the "Owner"), hereby authorize Polymath Garage Pte Ltd ("PMG") to commence repairs to the said vehicle forthwith. In consideration of PMG repairing the said vehicle at my/our request and at no cost to me:

- (1) I/We hereby irrevocably authorize PMG to demand, claim, settle in any manner, receive any amount settled/payable by the insurer and/or third party or to commence legal proceedings in my name for the cost of repairs, loss of use and other incidentals, to appoint any solicitor to act on my/our behalf in respect to the claim(s) and any amount received shall belong solely to PMG and the solicitors appointed on my behalf shall accept this as my/our irrevocable authorization to pay the amount due directly to PMG after deduction of their costs.
- (2) I/We authorize PMG to proceed with claims directly from my/our insurer on my/our behalf and undertake to pay the excess applicable, or undertake to pay PMG directly if claiming from my/our insurer is not possible, the cost of repairs and all other costs, fees and expenses incurred in pursuing the claim on my/our behalf, in the event that the contents of my/our accident report is untrue, inaccurate or not believed by the court, or that new evidence is presented against my/our favour after the date of this agreement, or that any action on my part or the part of the driver involved in the accident, undeclared before the date of this agreement, directly or indirectly causes the unenforceability or loss of the claim.
- (3) I/We undertake to inform PMG if the third party's insurer communicates with me/us directly, orally or in writing and I/We shall not accept any monies or offer of settlement from the third party's insurer(s) without first obtaining written consent from PMG.
- (4) I/We undertake to accept and sign any discharge vouchers or authorization letters from the third party insurer and appointed solicitor in relation to the claim at PMG's request.
- (5) Upon settlement of the third party claim, should any monies be sent to me/us by the third party's insurer, I/We shall immediately pay Polymath Garage Pte Ltd and my/our solicitor the amount due for the cost of repairs, related expenses and disbursements incurred.

Owner's Signature

For and on behalf of PMG

Name: Ong Pin Q

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW000171602000 Claim No : SNM20D204968

Claimant : TEOH YONG MENG

Amount : \$\$3,767.45

SINGAPORE DOLLARS THREE THOUSAND SEVEN HUNDRED SIXTY SEVEN

AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKW 2741E Insured Vehicle No. : SKF 7167U

Date of Loss

: 16/12/2020

Place of Accident : YISHUN AVE 9 TOWARDS YISHUN ST 21

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ANG BENG KEM Driver Name : JAYDEN HO JUN KAI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$		
(2)	Cost of Repair/Excess	S\$	3,500.00	
(3)	Loss of Use/Rental/Earning	S\$	260.00	
(4)	GIA/Police Reports/			
	Investigation Results/Search Fees	S\$	7.45	
(5)	Medical Reports/Expenses	S\$		
(6)	Survey Fees/P.T. Fees	S\$		
(7)	Cost including Disbursement	S\$		
		====		
	TOTAL	 . S\$	3,767.45	
		====		

Claimant Name: TEOH YONG MENG

NRIC No : 424444(C,

Signature



INVOICE

TEOH YONG MENG BLK 443D FAJAR ROAD #13-54 SINGAPORE 674443 **Invoice Date** 18 Jan 2021

Invoice Number INV-00733

Reference SKW2741E Polymath Garage Pte Ltd 10 Kaki Bukit Road 2 First East Centre #01-21 Singapore 417868

Description	Quantity	Unit Price	Amount SGD
Lump sum repair	1.00	3,500.00	3,500.00
		Subtotal	3,500.00
		TOTAL TAX	0.00
		TOTAL SGD	3,500.00

Due Date: 18 Jan 2021

PayNow 201605123Z

DBS Current Bank Account 072-001632-7

Please make cheques payable to "POLYMATH GARAGE PTE LTD".

CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N GST Reg'n No.: 201609732N Tax Invoice #: E2012192

Date: 22-12-20

1

Bill To:

Polymath Garage Pte Ltd For the account of: Teoh Yong Meng S7244449C Blk 443D Fajar Road #13-54

Ship To:

Polymath Garage Pte Ltd For the account of: Teoh Yong Meng S7244449C Blk 443D Fajar Road #13-54

Description

Amount

Job No.

SR

Vehicle Rental for Period 17.12.2020 to 19.12.2020 (Billing for days 2 X \$120.00/per day)

(Vehicle No.: SKW2741E)

\$240.00 SJZ9049X

Your Order #: E17259

Terms: Net 30th after

GST:

\$15.70

COMMENT

CODE RATE

SR

GST SALE AMOUNT \$224.30 Amount Applied:

Total Inv Amt:

\$240.00 \$0.00

\$240.00

7%

\$15.70

Balance Due:



CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874 Tel: 6970 9119 Fax: 6970 9961 Website: www.carsforrent2016.com

ROC/GST No: 201609732N

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Mass even at Lorence and Lorence bell seven bell	Vehicle No	o: S	J7	900	FGX	Rep	lace Veh	No: SKu)27411
Name: (as in I/O) IEOH ICWG MEVG	Mileage o	ut:	o estre estato	i (mener	ir eeno: baredi	raeces e ballee	ins elect il	ehicle (and a	r bass est f
NRIC/PASSPORT No:	Make & M	lodel	i:	A	(His	e date a		Auto / Manu	
Date of Birth: 30-11-1972	OUT : Dat	е	A CONT	101	70	the medit me	lores han	s4cau	Summer lice
Address (Res): HTTO BUSA43D FATAR ROAD TO HELD ON SOME SOME SOME SOME SOME SOME SOME SOME	HIRE PER	IOD		A C				I ou vince littrie	
RATINGA THE SUCCESSION COLOR AND	SHOUNDS:	1117 22 13	E3 VIDE:	II HEITHE	atalesta.	901/1 150	E TO-7 ERG U	A0 - 1	
Driving Licence No: D/L Type: Local / International	OWN DAN						1.00081081 10 401	P-100	Cabasia a
Issue Date: Tel: (O) national to be need and granulo londing 1 HP and and not used the described and 1	THIRD PA	RTY	CLAII	М	Exce	ss S\$		1500	
Company Name:	liarie notino	terifi Idage	C	HARG	ES	igh ledii Idail eal	o to the c	bujang Juenti	W next), selin h
Company UEN:	Daily	2	@\$	120	2	per da	y \$	240	00
Company Address:	Weekly	gees o	@\$	A. dit sa	net no	per we	eek	ni yani jeny	O and so sen
11. The sept vehicle shall be covered under a vehicle insurance oblicy, which	Monthly		@\$			per mo	onth	blag sis ye	off litters officer
ADDITIONAL DRIVER'S PARTICULARS	Others	of or	@\$	meg to	entid or	V6 00)	oto sel ylos	yem elanley	bien of T
Name: (as in I/C)	Disya to make support the second state of the second secon								
NRIC/PASSPORT No:	Delivery Service						ioneou gitikh Inomini wates		
Date of Birth:	GST the elect the elect of pay at time, cost of repars and centilias with the								
Address (Res):	ad of a redness solution SUB-TOTAL \$								
18. On or prior to the expiration of the period of line. The stant return the bald vehicle logistics with all tyres, looks uncessories and aquipment to the	PETROL LEVEL								
Driving Licence No: D/L Type: Local / International Issue Date:	Out E	ns.	1/4	1/2	3/4	Fyns	heamear.	professions	DIVE -
Tel: (O) HP HP	In E	1	1/4	1/2	3/4	F		7	4
101. (O) Screen of this Adendary serial simulations of a place and serial simulations of a place and serial simulations of the serial simulations of	EXTENSIO	Mp A		nui islani		v hose a	er events to	utilirie writtu work priktowi	ant only
VEHICLE CHECK LIST		in the second	th of tu	o elizies	ev bisse	and conin	of monthing	et utantuman	9 44 446
S BACK	Misc.								
SCRATCHES SCRATCHES SCRATCHES	GST	illebe	an gust	D. Heid	dilier dig	toenac:	I ∧	() M OL	
SCHAITS SCHAITS	TOTAL CHARGES 240 W						0		
00		Rented out by:							
				17	1		and the same	nabni lene se bisa ani ko es	
	408			A	30	erit ly	Mal		ort (vi)
A - ACCIDENTS A - AC	Hirer's Sig				o inter <u>ca</u> bedfine	anitale (C	Allen one	av (18 validar 1 ev C. lo ovumi	nos s
RIGHT FRONT TOP LEFT						a musey			
THE voltage.	Addition I	Drive	er's Si	gnatur	e _				
have read and agree to the terms and condition on both sides of the a		0 910	amatenda Magreja				Was placed		

that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

- 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS PROPERTY OF THE PROPER	
9/12/10	11.300	n	11/1	Trust & asrd 7 will recorder stimer littlebea s or SDAV has maining polici.	The set of
USBS fail m	io as botsus	ni Surcicinan	DO GUA RUMAT EVI	de arti	HIRER'S SIGNATURE



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 17 Dec 2020 / 11:41:34

Receipt Date/Time : 17 Dec 2020 / 11:41:32

Tax Invoice/Receipt

Receipt No.: ITNET-00000-201217-001467

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKF7167U As at 16 Dec 2020/14:25:00 Insurance Co: CHINA TAIPING INSURANCE (S 1 Insurance Enquiry - SKF7167U	SINGAPORE) PTE LTD			
Enquiry Fee 20201217114014958604		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	552038XXXXXX1238	eNETS Cred	dit Card	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Wednesday, 23 December 2020 5:35 PM

To: jaden_hjk@live.com

Cc: Admin A

Subject: ACCIDENT INVOLVING SKF 7167U & SKW 2741E ALONG/AT YISHUN AVE 9 TOWARDS

YISHUN ST.21 ON 16/12/2020

Our Ref: CC6/CTI20014152/Ara3

ANG BENG KEM- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 7167U & SKW 2741E ALONG/AT YISHUN AVE 9 TOWARDS YISHUN ST.21 ON 16/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SKW 2741E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver was changing lane and collided with Third Party who was moving in own lane. Vehicles should keep in proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further gueries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Monday, 22 February 2021 3:51 PM **To:** Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident

Involving SKF7167UL (OI: CTI - SNM20D204968/C02/SKF7167U/CHNGPW) AND

SKW2741E (TP: LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020

Without Prejudice

Dear Jaslin/Mei Kwan

We refer to the above matter.

Please proceed to resolve claim at \$3,767.45 (all-in).

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB**: www.facebook.com/chinataipingsg/ | **WeChat**: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 22 February 2021 3:30 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI: CTI - SNM20D204968/C02/SKF7167U/CHNGPW) AND SKW2741E (TP: LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKF 7167UL (CTI) AND SKW 2741E (TP) ON 16/12/2020

We refer to the above matter.

OI Changed lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "POLYMATH GARAGE" at \$3,767.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,455.92	\$ 3,500.00
2. Loss of Rental (2 days x \$120.00)	\$ 240.00	\$ 200.00 (2 days x \$100.00)
3. Loss of Use (1 days x \$120.00)	\$ 120.00	\$ 60.00 (1 days x \$60.00)
4. LTA/GIA Search fee	\$ 7.45	\$ 7.45
Total	\$ 4,823.37	\$ 3,767.45

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>

Sent: Monday, 8 February, 2021 9:55 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI: CTI - SNM20D204968/C02/SKF7167U/CHNGPW) AND SKW2741E (TP: LKK REF - CCC/CTT20014152/Am2) are 16/12/2020

CC6/CTI20014152/Ara3) on 16/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKF 7167UL (CTI) AND SKW 2741E (TP) ON 16/12/2020

We refer to the above matter.

OI Changed lane. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "POLYMATH GARAGE" at \$3,767.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,455.92	\$ 3,500.00
2. Loss of Rental (2 days x \$120.00)	\$ 240.00	\$ 200.00 (2 days x \$100.00)
3. Loss of Use (1 days x \$120.00)	\$ 120.00	\$ 60.00 (1 days x \$60.00)
4. LTA/GIA Search fee	\$ 7.45	\$ 7.45
Total	\$ 4,823.37	\$ 3,767.45

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng adeline.chng@sg.cntaiping.com

Sent: Wednesday, 23 December 2020 12:13 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>;

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI : CTI - SNM20D204968/C02/SKF7167U/CHNGPW) AND SKW2741E (TP : LKK REF -

CC6/CTI20014152/Ara3) on 16/12/2020

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report.

Please assist to provide TP video footage.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, 22 December 2020 6:46 PM

To: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI: CTI - TBA) AND SKW2741E (TP: LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204968/C02/SKF7167U/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 21 December 2020 2:57 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKF7167UL (OI: CTI-TBA) AND SKW2741E (TP: LKK

REF - CC6/CTI20014152/Ara3) on 16/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKW 2741E at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)