

Mei Kwan (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 23 December, 2020 12:13 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A
Subject: RE: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI : CTI - SNM20D204968/C02/SKF7167U/CHNGPW) AND SKW2741E (TP : LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020
Attachments: SNM20D204968+OI SAS.pdf
Categories: HMK

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report.

Please assist to provide TP video footage.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 22 December 2020 6:46 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204968/C02/SKF7167U/CHNGPW / FW: Direct Settlement - Accident Involving SKF7167UL (OI : CTI - TBA) AND SKW2741E (TP : LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204968/C02/SKF7167U/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 December 2020 2:57 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKF7167UL (OI : CTI - TBA) AND SKW2741E (TP : LKK REF - CC6/CTI20014152/Ara3) on 16/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKW 2741E at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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