

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Friday, 18 December 2020 4:16 PM
To: 'Teo, Ericweihong'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBH8995K vs SFF99M (OI) on D.O.A.: 10/12/2020

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 21/12/2020.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Friday, 18 December 2020 2:25 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – FBH8995K vs SFF99M (OI) on D.O.A.: 10/12/2020

PART 1 OF 2

Hi,

Please refer to the enclosed request from **PANG SCOOTER SERVICE**.

Claim no : 8605607445SG003

Case Owner : WAN NUR SALIHA BINTE SYED YUSOFF

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Mohamad Taufik** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: pang_s_s_m@singnet.com.sg <pang_s_s_m@singnet.com.sg>

Sent: Friday, December 18, 2020 12:21 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;
Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFF99M AND FBH8995K ON 10/12/2020

Dear Eric

We refer to your email below and apologise for the late reply.

We would like to appoint Mohamad Taufikh from LKK Auto Consultants Pte Ltd to conduct the PRS.

Thank you.

Regards

Michael Teo

PANG SCOOTER SERVICE

From: Teo, Ericweihong

Sent: Thu, 17 Dec 2020 10:41:06 +0000

To: Pang Scooter

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni,
pang_s_s_m@singnet.com.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE
SFF99M AND FBH8995K ON 10/12/2020

Dear Sir/Madam,

We refer to our email below. We have not received your reply within stipulated period.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.4. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Wednesday, December 16, 2020 5:00 PM

To: 'Pang Scooter' <pang_s_s_m@singnet.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; 'pang_s_s_m@singnet.com.sg' <pang_s_s_m@singnet.com.sg>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFF99M AND FBH8995K ON 10/12/2020

Dear Sir/Madam,

Reminder for pre-repair survey.

Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, December 15, 2020 6:27 PM

To: Pang Scooter <pang_s_s_m@singnet.com.sg>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; pang_s_s_m@singnet.com.sg

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SFF99M AND FBH8995K ON 10/12/2020

Without Prejudice

-

Your Reference: FBH8995K

Our Reference : 8605607445SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Erieweihong.Teo@aig.com | www.aig.com

From: Pang Scooter <pang_s_s_m@singnet.com.sg>

Sent: Tuesday, December 15, 2020 12:47 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Cc: pang_s_s_m@singnet.com.sg

Subject: [EXTERNAL] accident involving fbh 8995k and sff99m on10/12/2020

This message is from an external sender; be cautious with links and attachments.

Hi claims department ,

Attached is the police report and estimated repair cost of fbh 8995a . please do arrange for a surveyor .

Thank you

Micheal Teo

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From: pang_s_s_m@singnet.com.sg

To: ClaimsDocManagement@aig.com

Cc: pang_s_s_m@singnet.com.sg

Subject: [EXTERNAL] estimated repair cost of FBH 8995K

Date: Tue, 15 Dec 2020 04:31:37 +0000

This message is from an external sender; be cautious with links and attachments.

Hi Claims Department ,

Attached is the estimated repair cost for FBH 8995K .

Thank You

Micheal Teo

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