

Ho Kok Chwee  
C/O 54 YUNNAN ROAD  
SINGAPORE 637917

OUR REF : 7699 Longpac  
YOUR REF : CLK/LPC20014145/PA3  
DATE : 21/05/2021

ATTN: THE MOTOR CLAIMS DEPT  
Longpac Insurance BHD  
300 Beach Road 07  
The Concourse, #17-04  
05 199 555

Dear Sir/ Mdm,

Re: Accident involving vehicle no. 8MD7699m & Your Insured GEF3944B  
On 09/12/2020 along McDonald's Jurong Central Park open carpark

I/We wish to inform you that my/our vehicle have been completed repairs to my/our satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE. LTD. I/We therefore propose to claim from you as followed:-

1. COST OF REPAIR / EXCESS	S\$ 428.00 .
2. LOSS OF USE \$ 82.00 /per DAY FOR 2 DAYS	S\$ 160.00 .
3. SURVEY FEE (Surveyed by CLK)	S\$ -
4. POLICE REPORTS/ LTA SEARCH FEE/ GIA REPORTS	S\$ -
5. OTHERS ( )	S\$ -
TOTAL: 648.00 .	

For the payment, kindly make payable directly to my/our repairer M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 S'PORE 628457

Your kind and early co-operation will be greatly appreciated.  
Thank You.

Yours Faithfully,



Enclosed documents:-

GIA report/assessment	<input type="checkbox"/>
Original/Copy of Surveyor report	<input type="checkbox"/>
Original/Copy of Photographs	<input type="checkbox"/>
Insurance Cert/ Logcard	<input type="checkbox"/>
Copy of IC/ Driving License	<input type="checkbox"/>
Witness Statement	<input type="checkbox"/>
Final Bill / Tax Invoice	<input checked="" type="checkbox"/>
Others	<input type="checkbox"/>

YOUR REF : \_\_\_\_\_

ATTN: MOTOR CLAIMS DEPT

*Longac Insurance Bhd*

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED *SMD 7698M* AND *GBF 3944B*  
ON *21/2/2020* ALONG *McDonald's Jurong Central Park Open Car park*

LETTER OF AUTHORITY


Dear Sir / Madam,

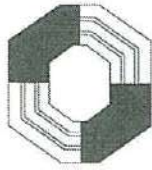
I, *Ho Kok Chwee* hereby authorize and appoint SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 SPORE 628457 to claim on my behalf of the above mentioned matter against *GBF 3944B*.

I further authorize SNG AH TEE MOTOR & PANEL SERVICE PTE LTD to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s SNG AH TEE MOTOR & PANEL SERVICE PTE LTD. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. I/We also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver \_\_\_\_\_ to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X   
Signature of Owner



# LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/0243995

DATE : 30/06/2021

## DISCHARGE VOUCHER

I/We, **HO KOK CHWEE** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **GBF 3944B** the sum of Singapore Dollar **FIVE HUNDRED AND FORTY EIGHT ONLY (\$548.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SMD 7699M** and **GBF 3944B** on **09/12/2020** along **MCDONALD'S JURONG CENTRAL PARK OPEN CARPARK**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROTARY-THAI CONSTRUCTION PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

.....  
**HO KOK CHWEE**

Name of vehicle owner /Date

30/06/2021



LONPAC INSURANCE BHD

300 Beach Road 07 The Concourse  
#17-04 SINGAPORE 199555

ATTENTION :

CONTACT : -

FAX NO: 6296 3767

## INVOICE. SO004951

DATE : 20/05/2021  
ACCIDENT DATE : 09/12/2020  
VEHICLE NO : SMD7699M  
CHASSIS/ENG.NO : KMHD841CMJU730388  
VEHICLE MODEL : HYUNDAI ELANTRA  
CLAIM NO : CC4/LPC20014145/PA3  
POLICY NO : SURVEY BY LKK  
REMARK : 769LONPAC TP AGST  
GBF3944B

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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### \*\* LIST PRICE \*\*

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SUB-TOTAL: 0.00

### \*\* WORK LABOUR \*\*

TO KNOCK,WELD,REMOVE & FIX ON ABOVE PARTS	200.00	200.00
TO PUTTY & SPRAY PAINTING ON AFFECTED AREAS	200.00	200.00
	-----	
SUB-TOTAL		400.00

SAM

PAGE: 1 of 1

SUB-TOTAL : S\$ 400.00  
ADD 7% GST. S\$ 28.00  
GRAND TOTAL : S\$ 428.00

## Asher Sng (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 8 June 2021 1:24 PM  
**To:** Asher Sng (LKKAuto)  
**Subject:** FW: [MANDATE REQUEST] Your Ref: 20/20/20/VC00/023995 // ACCIDENT INVOLVING GBF 3944B AND SMD 7699M ON 09/12/2020 [External Confidential]

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Lonpac External - Confidential

Dear Asher,

Please proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** CHEW BENG KEE  
**Sent:** Tuesday, 8 June 2021 1:10 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [MANDATE REQUEST] Your Ref: 20/20/20/VC00/0243995 // ACCIDENT INVOLVING GBF 3944B AND SMD 7699M ON 09/12/2020 [External Confidential]

### Lonpac External - Confidential

Hi Gerald

OK, pls proceed with TPPD claims direct settlement as proposed.  
Thank you.

Best Regards  
Chew Beng Kee

Head of Claims | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 8 June 2021 12:40 pm  
**To:** CHEW BENG KEE <[bkchew@lonpac.com](mailto:bkchew@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: [MANDATE REQUEST] Your Ref: 20/20/20/VC00/0243995 // ACCIDENT INVOLVING GBF 3944B AND SMD 7699M ON 09/12/2020 [External Confidential]

## **Lonpac External - Confidential**

Hi Chew,

Attached supporting documents for DS for your approval.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Tuesday, 8 June 2021 12:24 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** [MANDATE REQUEST] Your Ref: 20/20/20/VC00/0243995 // ACCIDENT INVOLVING GBF 3944B AND SMD 7699M ON 09/12/2020

Your Ref: 20/20/20/VC00/0243995

Dear Sirs,

We refer to the above matter.

**ACCIDENT INVOLVING GBF 3944B AND SMD 7699M ON 09/12/2020**

We have highlighted to your good office on 04/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured reversed reverse into the parking lot and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 1,043.98	\$ 428.00
2. Loss of Use (2days x \$80)	\$ 160.00	\$ 120.00 (2days x \$60)
<b>Total</b>	<b>\$ 1,203.98</b>	<b><u>\$ 548.00</u></b>

\*\*2 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***