

Re: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020 \*\*\* LKK REF: CC4/LPC20014145/pa3

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 6/1/2021 9:40 PM

To: Janice Chang <janice@sngahtee.com>

Cc: Admin A <admin-a@lkkauto.com>

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 5 January 2021 11:37 AM

**To:** Janice Chang <janice@sngahtee.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020 \*\*\* LKK REF: CC4/LPC20014145/pa3

Without Prejudice

Hi Janice,

We refer to the above matter.

We are seeking instruction from our principal on this matter.

We will get back to you asap. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Janice Chang <janice@sngahtee.com>

**Sent:** Monday, 28 December 2020 3:07 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; assignments <assignments@lkkauto.com>

1/6/2021

Mail - Hsiao Tong (LKKAUTO) - Outlook

**Subject:** RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020 \*\*\* LKK REF: CC4/LPC20014145/pa3  
**Importance:** High

Hi Mei Kwan,

We refer to the above & wish to check the status of the claim.  
The vehicle has been surveyed by your surveyor on 23/12/2020.  
My client do not have accident scene video, and the accident scene photo only as per attached.  
Please advise on the liability for this case.  
Hope to hear from you soon.  
Thank You.

Best Regards

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Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice. -

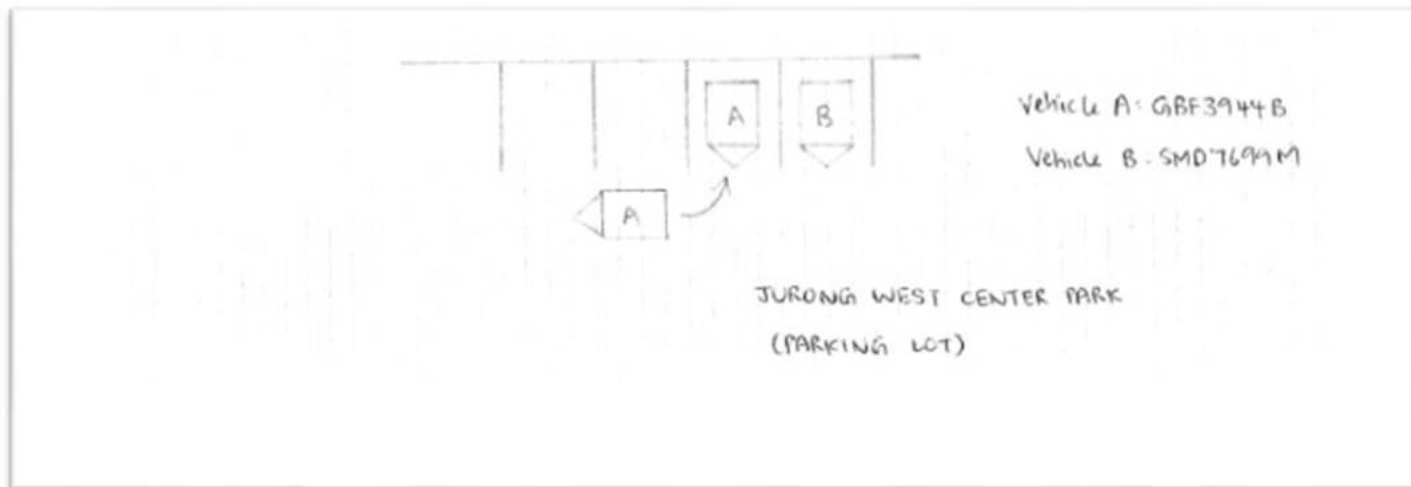
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From: Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
Sent: Saturday, 19 December 2020 4:56 PM  
To: 'Janice Chang' <[janice@sngahtee.com](mailto:janice@sngahtee.com)>  
Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020 \*\*\* LKK REF: CC4/LPC20014145/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



**Describe Circumstances of the Accident**

On 9/12/2020, at about 1440 hrs, I was parking my vehicle GBF 3944B, at Jurong West centre park.

After I have parked my vehicle GBF 3944B into the parking slot, I did not come down the vehicle immediately and I start to talk thru my mobile phone after I off my engine.

While I am talking thru my mobile phone, someone has knocked on my window and I come out to take a look, the third party driver of SMD 7699M claim that my vehicle has scratch his vehicle, they are ~~not~~ not in the vehicle when I parked my vehicle.

I have exchange particular with the third party driver and taken some photos.

We filed this report for purpose of reporting only, as third party have filed their report also.

Please provide us the following and arrange for survey.

- evidence i.e. video and scene photo
- TP estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)  
Sent: Thursday, 17 December 2020 4:59 PM  
To: 'Janice Chang'  
Cc: assignments; Admin A  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Dear Janice,

Noted with thanks.

I will get the person in-charge to liaise with you regards liability.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

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From: Janice Chang <[janice@sngahtee.com](mailto:janice@sngahtee.com)>  
Sent: Thursday, 17 December 2020 4:54 PM  
To: 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Hi Nivitha

Can we have your reply on liability first then?

Best Regards

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Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

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From: Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Thursday, 17 December 2020 2:54 PM  
To: 'Janice Chang' <[janice@sngahtee.com](mailto:janice@sngahtee.com)>  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Dear Janice,

Noted with thanks.

Depends on yoursides. You may arrange to survey first before knowing the liability or you may arrange after knowing the liability status as well.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
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From: Janice Chang <[janice@sngahtee.com](mailto:janice@sngahtee.com)>  
Sent: Thursday, 17 December 2020 2:43 PM  
To: 'Nivitha (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Hi

Vehicle is not in. Can we check that if your side require to survey first before giving us the liability?

Best Regards

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Janice Chang | Senior Admin

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



-All offers/acceptances are made, based without prejudice.-

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From: Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Thursday, 17 December 2020 11:34 AM  
To: [janice@sngahtee.com](mailto:janice@sngahtee.com)  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: RE: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Dear Janice,

Is the vehicle SMD 7699M in the workshop?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

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From: Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
Sent: Thursday, 17 December 2020 10:18 AM  
To: [janice@sngahtee.com](mailto:janice@sngahtee.com)  
Cc: [assignments@lkkauto.com](mailto:assignments@lkkauto.com)  
Subject: ACCIDENT INVOLVING OUR CLIENT'S VEH SMD7699M & YOUR INSURED GBF3944B ON 09/12/2020

Dear Janice,

Is the vehicle SMD 7699M in the workshop?

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

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