

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 23 December 2020 4:59 PM
To: Janice Goh; Joel Goh
Cc: SUR
Subject: RE: Request for PRS - EQI REF: DM20HO01911/JG

Dear Joel,

Please be informed that we have inspected the vehicle SMS 6111U on 22/12/2020.

We are pending for estimate from repairer.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Friday, 18 December 2020 5:32 PM
To: Joel Goh <joel.goh@eqinsurance.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Request for PRS - EQI REF: DM20HO01911/JG

Hi Joel

FYI only...

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement - read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Regards

Janice Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Friday, December 18, 2020 5:09 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Request for PRS - EQI REF: DM20HO01911/JG

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Janice Goh [mailto:janice.goh@eqinsurance.com.sg]
Sent: Friday, 18 December 2020 10:59 AM
To: Admin A; SUR
Cc: Joel Goh
Subject: FW: Request for PRS - EQI REF: DM20HO01911/JG

Hi LKK

Please assist to attend on this TP PRI.

Our insured has not reported the accident. We will follow up with our insured on the reporting.

This case is handle by Mr Joel Goh.

Thank you.

Announcement

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From: Janice Goh

Sent: Friday, December 18, 2020 10:56 AM

To: 'Erwin Ho' <Fujimotorsports@hotmail.com>

Subject: RE: Request for PRS - EQI REF: DM20HO01911/JG

Without Prejudice

Hi Erwin

Thank you for your email.

We will appoint LKK Auto for the PRI and they will be contacting you shortly.

Thank you.

Announcement

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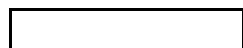
Regards

Janice Goh

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From: Erwin Ho [<mailto:Fujimotorsports@hotmail.com>]
Sent: Friday, December 18, 2020 10:53 AM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Subject: Re: Request for PRS - EQI REF: DM20HO01911/JG

Dear janice

We would nominate LKK Auto Consultants Pte Ltd.

Kindly ask surveyor to contact me to arrange for the vehicle to be in our workshop for the survey.

Thank you
Erwin Ho
m. 92210404

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Friday, 18 December 2020 10:30 AM
To: Erwin Ho <Fujimotorsports@hotmail.com>
Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: Request for PRS - EQI REF: DM20HO01911/JG

Without Prejudice

Dear Erwin

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	8) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
9) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	10) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards

Janice Goh

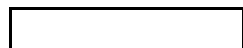
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From: Erwin Ho [<mailto:Fujimotorsports@hotmail.com>]

Sent: Friday, December 18, 2020 9:50 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Request for PRS

Dear Motor Survey Team

We are requesting for A PRS to our client's vehicle SMS6111U damaged by YN9478B at Blk 106 Yishun Ring Road open carpark om 16/12/2020 @1908hrs.

Kindly contact the undersigned PRS.

Thank you

Erwin Ho

m. 92210404

MTM Performance Auto Pte Ltd

42 Toh Guan Road East

#01-78 Enterprise Hub

Singapore 608583

Total Control Panel

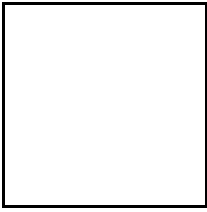
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To: eqiprs@eqinsurance.com.sg

[Remove](#) hotmail.com from my allow list

From: fujimotorsports@hotmail.com

You received this message because the domain hotmail.com is on your allow list.



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