



Lonpac Insurance  
300 Beach Road #17-04/07  
The Concourse  
Singapore 199555  
Attn: Motor Claims Dept

Your Ref : SLW2745H  
Our Ref : DS/2368087/SJY5575A

**"Without Prejudice"**

Date : 12 April 2021

Subject : **ACCIDENT INVOLVING VEHICLES SJY5575A & SLW2745H ON 16/12/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 15,086.52	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 428.00 (\$107*4 days)	Others : \$ -
<b>Total</b>	<b>: \$ 15,516.52</b>

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair Bill
2. Copy of Car Rental bill, Receipt & Agreement
3. GIA/LTA search slip
4. Original Letter of Authorisation

Performance Motors  
Limited  
1800-Call-BMW  
(1800-2255-269)  
[www.pml.com.sg](http://www.pml.com.sg)

303 Alexandra Road  
Sime Darby  
Performance Centre  
Singapore 159941  
Tel Sales 6319 0100  
Tel Aftersales:  
6319 0111  
Fax 6474 7770

315 Alexandra Road  
#01-01  
Sime Darby  
Business Centre  
Singapore 159944  
Tel Sales 6319 0511  
Tel Aftersales  
6319 0527  
Fax 6479 6624

280  
Kampong Arang Rd  
East Coast Centre  
Singapore 438180  
Tel Aftersales  
6319 0888  
Fax 6344 1332

Registered office  
305 Alexandra Road  
#02-01  
Vantage  
Automotive Centre  
Singapore 159942

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Body & Paint

Bernard Wan  
Service Manager – Body & Paint

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )

## SERVICE TAX INVOICE

Repair Order No. : B1 1520165	Page No. : 1 of 2
Date IN : 04/01/2021	Invoice Number : 2368087 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 09/04/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

## - CUSTOMER INFORMATION -

Ms Song Wei  
656B Jurong West St 61  
#14-311

Singapore 642656

## - INVOICE TO - 158

Lompac Insurance Bhd  
300 Beach Road  
#17-04/07 The Concourse  
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJY5575A	WBAJG12040EN49204	31/01/2019	X1 SDRIVE18I	68768

## - - - - L A B O U R 1 - - - -

	NETT
To replace rear bumper and attachments including make good the tail end panel, bootlid and remove attachments to facilitate repair.	2,550.00
To respray rear bumper, tail end panel and bootlid.	2,500.00
To replace rear exhaust silencer including alignment system and conduct check for leak.	451.00
To check electrical wiring system and lighting at the rear section.	150.00
To replace bootlid smart opener control unit, top and bottom sensor line including program and conduct check for proper function.	561.00
To carry out body cavity preservation. (Per panel).	100.00
Sundries	150.00
To supply and install grapheve coating package. (By owner)	400.00
Replacing front silencer	451.00
Replacing catalytic converter	451.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 16.12.2020. 3RD PARTY CAR : SLW2745H.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY RASUL FROM LKK AUTO ON 21.12.2020@1100HRS. AUTHORISED BY GERALD POH FROM LONPAC VIA EMAIL ON 18.12.2020.	
PROPOSE LOSS OF USE = \$100X4 THE AMOUNT IS SUBJECTED TO	0.00
INSURANCE COMPANY CONFIRMATION.	
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **7,764.00**

## - - - - P A R T S - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED	1	907.90	907.90
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	266.95	266.95
REAR BUMPER TRIM PANEL BOTTOM (BASI	1	206.85	206.85

303, Alexandra Road  
Sime Darby Performance  
Singapore 159941  
Tel. 63190100 (Sale)  
63190111 (After)  
Fax. 64747770280, Kampong Arang  
East Coast Centre  
Singapore 438180  
Tel. 63190888 (After)  
Fax. 63449773315, Alexandra Road  
Sime Darby Business  
Singapore 159944  
Tel. 63190528 ( )  
63190533/530 ( )  
Fax. 64796601 ( )  
64796624 ( )**SERVICE TAX INVOICE**

Repair Order No. : B1 1520165

Date IN : 04/01/2021

Motor Claim Advisor: Joseph Yaguel

Page No. : 2 of 2

Invoice Number : 2368087 / WSB

Invoice Date : 09/04/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

EXPANDING RIVET BLACK	20	1.40	28.00
SILENCER CLAMPING BUSH	1	54.60	54.60
HOLDER EXHAUST SYSTEM	1	28.75	28.75
TAILPIPE TRIM BLACK CHROME	1	113.85	113.85
MOUNTING SMART OPENER	1	45.75	45.75
RR BUMPER LH CORNER MOUNTING	1	143.35	143.35
REAR BUMPER HEAT INSULATION	1	69.85	69.85
FRONT SILENCER	1	1,025.85	1,025.85
REAR SILENCER	1	1,184.25	1,184.25
STEERING BOX HEAT RESISTANT PLATE	1	61.55	61.55
PLUG BLACK D=5MM	6	0.95	5.70
EXCH CATALYTIC CONVERTER CLOSE TO EN	1	2,118.50	2,118.50
V BAND CLAMP	1	43.25	43.25
GASKET RING	1	30.60	30.60
Total Parts :			<b>6,335.55</b>

Labour Charges : **7,614.00**  
 Parts Charges : **6,335.55**  
 Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 14,099.55**  
 Less Insurance Excess : **S\$ 0.00**  
 Invoice Total Amount Exclude GST : **S\$ 14,099.55**  
 GST @ 7% : **S\$ 986.97**  
 Invoice Total Amount Include GST : **S\$ 15,086.52**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 15,086.52**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.







## TAX INVOICE

Invoice No. 61 - 29663

Page 1 of 1

MR EE CHIN BOON

44 MOUNT VERNON ROAD #07-42  
SINGAPORE 368062 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

☎ (65) 6447 3388 ☎ (65) 6345 7247

✉ reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W

GST Reg. No. M2-0021986-4

INVOICE DATE : 09-JAN 2021

R.A. No. 61014637 / Haryana Binte Zaki

TITLE	: MR	KILOMETER OUT/IN	: 17353 / 17719
AUTHORIZED DRIVER	: EE CHIN BOON	KILOMETER DRIVEN	: 366
NRIC/PASSPORT NO.	: S7975621J	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 216I AT	DATE & TIME OUT	: 04-JAN 2021 09:00
CAR REGISTRATION NO.	: SMN2962H / UNIT #: 0003446	DATE & TIME IN	: 08-JAN 2021 18:00
CAR GROUP GIVEN	: P	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: P	NO. OF DAY(S) CHARGED	: 4 DAY(S)

## DESCRIPTION

UNIT PRICE  
(SGD)

UNIT

AMOUNT BEFORE  
GST (SGD)GST  
@ 7%AMOUNT  
(SGD)

## INSURANCE CLAIMS PML CUSTOMER RATES 2019

4 DAY(S) @ \$100.00 / DAY

400.00

28.00

428.00

## SUB-TOTAL

400.00

28.00

428.00

REMARKS: BMW OWNER: SJY5585A  
MCA: JOSEPH

TOTAL (SGD) :

400.00

28.00

428.00

\* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXXX7449

-428.00

BALANCE DUE

0.00

## NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.

VANTAGE  
AUTOMOTIVE LTD-FORD  
305 ALEXANDRA RD  
#B1-02  
SINGAPORE 159942

SALE

TID: 64103675  
INVOICE: 003263 BATCH: 002693  
DATE: 09/01/21 TIME: 10:51:01  
\*\*\*\* \* 7449 M  
APPR: 001650

AMT:SGD 428.00

THREE HUNDRED TWENTY EIGHT DOLLARS AND NO CENTS  
CORRESPONDING TO ABOVE TOTAL AMOUNT

This is a system generated invoice hence no signature is required.

Print

En

App Ver: 01.66x



\*\*\*\*\* CUSTOMER COPY \*\*\*\*\*

**SIME DARBY SERVICES PTE LTD****Hertz International Licensee**

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : VISA - XXXXXXXXXXXX7449

**HIRER'S DETAILS**

TITLE : MR  
NAME : EE CHIN BOON  
ADDRESS : 44 MOUNT VERNON ROAD  
#07-42  
SINGAPORE 368062  
SINGAPORE

NRIC/PASSPORT NO. : S7975621J ISSUE: 05/04/2013

ISSUED BY : SINGAPORE  
LICENSE : S7975621J EXPIRY: 11/11/2999  
ISSUED BY : SINGAPORE  
NATIONALITY : D.O.B.: 03/04/1979

FREQUENT FLYER NO.:

LOCAL CONTACT : 91776965

HOTEL :

**COMPANY'S DETAILS**

NAME :

ADDRESS :

**IMPORTANT NOTICE**

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver

RENTAL AGREEMENT NUMBER : 61014637  
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**CHECKOUT**

UNIT # / REGN NO. : 00003446 / SMN2962H  
MAKE & MODEL : BMW 216i AT  
CAR GROUP GIVEN : P CHARGE: P  
KILOMETER OUT : 17,353  
PETROL LEVEL OUT : FULL  
DATE & TIME OUT : 04/01/2021 09:00  
DUE DATE & TIME IN : 09/01/2021 09:00  
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

**RENTAL RATES**

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 100.00

EXTRA DAY @ S\$ 100.00

EXTRA HOUR @ S\$ 20.00

**TOTAL: S\$ 535.00****FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION  
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE  
COVERAGE FOR USE OUTSIDE SINGAPORE

**OTHER CHARGES**

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH &amp; CHEQUE DEPOSIT

**REMARKS**

BMW OWNER: SJY5585A

MCA: JOSEPH

**HI RESERVATION**

RES. ID# SD000008188  
Haryana Binte Zaki

TACO#:

REF SRC: PHONE

Printed on 04-Jan-2021 11:24  
Entered by: Haryana Binte Zaki



## CASH SALES

No. A 0244

Messrs:

SJY 5575A (x1)

Date: 2 APRIL 2021

Item	Description	Quantity	Unit Price	Amount
1.	TO POUSH & RECOAT WITH GRAPHENE COATING AS FOLLOW. BOTH SIDE DEAR FENDER, REAR BUMPER & TRUNK COVER.			SGD400f
	Total Amount			SGD400f

Э.О.Э.

Authorised Signature

Received by



ABSOLUST CARCARE LLP  
5 Soon Lee Street, #04-17  
Pioneer Point, Singapore 627607  
UEN: T17LL0242F  
HP: +65 8363 8893

CASH SALES

No. A 0164

Messrs:

SJY 5575 A (X1)

Date: 3 AUG 2020

Item	Description	Quantity	Unit Price	Amount
1.	GRAP HENE COATING PACKAGE.			SGD 850/-
*	FREE ONE SESSION OF COATING MAINTENANCE.			
*	WARRANTY ONE YEAR AGAINST COATING FADE.			
REMARK: 1) AVOID RAIN FOR 72 HRS.				
2) NO SHAMPOO WASH FOR 7 DAYS				
			Total Amount	SGD 850/-


## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SLW2745H

Date of Accident

16/12/2020 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac**Period of Insurance ..... **05/02/2020 - 04/02/2021**Requested By ..... **Caroline Tan Shirui (Performa...**Requested Date ..... **17/12/2020 14:56****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SJY5575A

\* PENDING EXHAUST - AG





## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SJY557SA & SLW274SH ON 16-12-20

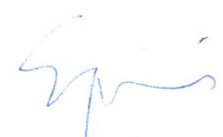
I, SONG WEI owner of Vehicle Registration No. SJY557SA  
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and  
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all  
documents whatsoever in relation to this matter and to accept and receive any payment  
due to me in respect of my claim above.

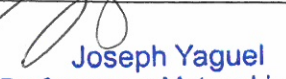
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation  
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if  
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement  
amount in respect of such claim shall constitute the full discharge of my claim in respect of  
such loss and damage.

Signed by:

  
Name: Song Wei (Date)  
NRIC No.: 58382999J

In the presence of:

  
Name: \_\_\_\_\_ (Date)  
NRIC No.: Joseph Yaguel  
**Performance Motors Limited**  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941