



Lonpac Insurance
300 Beach Road #17-04/07
The Concourse
Singapore 199555
Attn: Motor Claims Dept

Your Ref : SLW2745H
Our Ref : DS/2368087/SJY5575A

"Without Prejudice"

Date : 12 April 2021

Subject : **ACCIDENT INVOLVING VEHICLES SJY5575A & SLW2745H ON 16/12/20**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$ 15,086.52	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 428.00 (\$107*4 days)	Others : \$ -
	Total : \$ 15,516.52

A copy of each of the following supporting documents is enclosed:

1. Copy of Final Repair Bill
2. Copy of Car Rental bill, Receipt & Agreement
3. GIA/LTA search slip
4. Original Letter of Authorisation

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Evelyn Chan / Mr Suhaimi at 6319-0175 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely

Cresendo Lagman
Customer Service Manager, Body & Paint

Bernard Wan
Service Manager – Body & Paint



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SJY557SA & SLW274SH ON 16-12-20

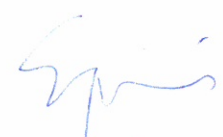
I, SONG WEI owner of Vehicle Registration No. SJY557SA
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and
settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all
documents whatsoever in relation to this matter and to accept and receive any payment
due to me in respect of my claim above.

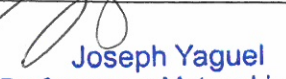
I hereby declare that all acts and documents done by virtue of this Letter of Authorisation
on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if
the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement
amount in respect of such claim shall constitute the full discharge of my claim in respect of
such loss and damage.

Signed by:


Name: Song Wei (Date) 21/12/2020
NRIC No.: 58382999J

In the presence of:


Name: _____ (Date) 21/12/2020
NRIC No.: _____
Joseph Yaguel
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941



LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC05/024015
DATE : 13 MAY 2021

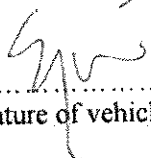
DISCHARGE VOUCHER

I/We, SONG WEI confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJY5575A the sum of Singapore Dollar Fifteen Thousand Five Hundred Sixteen and Cents Fifty Two Only (\$15,516.52) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJY5575A and SLW2745H on 16 DEC 2020 along CTE TOWARDS NORTH BEFORE EXIT BRADDELL (BEFORE ERP GANTRY).

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ANG WOON LI YING ANGELIQUE) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to PERFORMANCE MOTORS LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 09.07.2021
Signature of vehicle owner/Date

SONG WEI 09.07.2021
Name of vehicle owner /Date

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()

SERVICE TAX INVOICE

Repair Order No. : B1 1520165	Page No. : 1 of 2
Date IN : 04/01/2021	Invoice Number : 2368087 / WSB
Motor Claim Advisor: Joseph Yaguel	Invoice Date : 09/04/2021
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -

Ms Song Wei
656B Jurong West St 61
#14-311

Singapore 642656

- INVOICE TO - 158

Lompac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SJY5575A	WBAJG12040EN49204	31/01/2019	X1 SDRIVE18I	68768

- - - - LABOUR 1 - - - -

	NETT
To replace rear bumper and attachments including make good the tail end panel, bootlid and remove attachments to facilitate repair.	2,550.00
To respray rear bumper, tail end panel and bootlid.	2,500.00
To replace rear exhaust silencer including alignment system and conduct check for leak.	451.00
To check electrical wiring system and lighting at the rear section.	150.00
To replace bootlid smart opener control unit, top and bottom sensor line including program and conduct check for proper function.	561.00
To carry out body cavity preservation. (Per panel).	100.00
Sundries	150.00
To supply and install grapheve coating package. (By owner)	400.00
Replacing front silencer	451.00
Replacing catalytic converter	451.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.	0.00
DATE OF ACCIDENT : 16.12.2020. 3RD PARTY CAR : SLW2745H.	
YOUR REF NO : NIL.	
VEHICLE WAS SURVEYED BY RASUL FROM LKK AUTO ON 21.12.2020@1100HRS. AUTHORISED BY GERALD POH FROM LONPAC VIA EMAIL ON 18.12.2020.	
PROPOSE LOSS OF USE = \$100X4 THE AMOUNT IS SUBJECTED TO	0.00
INSURANCE COMPANY CONFIRMATION.	
GIA SEARCH FEE = \$2.00.	0.00

Total Labour 1: **7,764.00**

- - - - PARTS - - - -

	Qty	Retail Price	NETT
REAR BUMPER PANEL PRIMED	1	907.90	907.90
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1	266.95	266.95
REAR BUMPER TRIM PANEL BOTTOM (BASI)	1	206.85	206.85

303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (After)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528 ()
63190533/530 ()
Fax. 64796601 ()
64796624 ()**SERVICE TAX INVOICE**

Repair Order No. : B1 1520165

Date IN : 04/01/2021

Motor Claim Advisor: Joseph Yaguel

Page No. : 2 of 2

Invoice Number : 2368087 / WSB

Invoice Date : 09/04/2021

Payment Terms : 30 Days From Invoice

Invoice By : Mahamod Bin Mohd Sanif

EXPANDING RIVET BLACK	20	1.40	28.00
SILENCER CLAMPING BUSH	1	54.60	54.60
HOLDER EXHAUST SYSTEM	1	28.75	28.75
TAILPIPE TRIM BLACK CHROME	1	113.85	113.85
MOUNTING SMART OPENER	1	45.75	45.75
RR BUMPER LH CORNER MOUNTING	1	143.35	143.35
REAR BUMPER HEAT INSULATION	1	69.85	69.85
FRONT SILENCER	1	1,025.85	1,025.85
REAR SILENCER	1	1,184.25	1,184.25
STEERING BOX HEAT RESISTANT PLATE	1	61.55	61.55
PLUG BLACK D=5MM	6	0.95	5.70
EXCH CATALYTIC CONVERTER CLOSE TO EN	1	2,118.50	2,118.50
V BAND CLAMP	1	43.25	43.25
GASKET RING	1	30.60	30.60
Total Parts :			6,335.55

Labour Charges : **7,614.00**
 Parts Charges : **6,335.55**
 Lubricant/Misc : **150.00**

Total Labour & Parts Charges : **S\$ 14,099.55**
 Less Insurance Excess : **S\$ 0.00**
 Invoice Total Amount Exclude GST : **S\$ 14,099.55**
 GST @ 7% : **S\$ 986.97**
 Invoice Total Amount Include GST : **S\$ 15,086.52**

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 15,086.52**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





TAX INVOICE

Invoice No. 61 - 29663

Page 1 of 1

MR EE CHIN BOON

44 MOUNT VERNON ROAD #07-42
SINGAPORE 368062 SINGAPORE

SIME DARBY SERVICES PTE LTD

Hertz International Licensee

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

☎ (65) 6447 3388 ☎ (65) 6345 7247

✉ reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W

GST Reg. No. M2-0021986-4

INVOICE DATE : 09-JAN 2021

R.A. No. 61014637 / Haryana Binte Zaki

TITLE	: MR	KILOMETER OUT/IN	: 17353 / 17719
AUTHORIZED DRIVER	: EE CHIN BOON	KILOMETER DRIVEN	: 366
NRIC/PASSPORT NO.	: S7975621J	PETROL LEVEL OUT/IN	: FULL / FULL
MAKE & MODEL	: BMW 216I AT	DATE & TIME OUT	: 04-JAN 2021 09:00
CAR REGISTRATION NO.	: SMN2962H / UNIT #: 0003446	DATE & TIME IN	: 08-JAN 2021 18:00
CAR GROUP GIVEN	: P	CHECK IN LOCATION	: SHORT TERM-HQ (SIN61)-HERTZ
CAR GROUP CHARGED	: P	NO. OF DAY(S) CHARGED	: 4 DAY(S)

DESCRIPTION

UNIT PRICE
(SGD)

UNIT

AMOUNT BEFORE
GST (SGD)GST
@ 7%AMOUNT
(SGD)

INSURANCE CLAIMS PML CUSTOMER RATES 2019

4 DAY(S) @ \$100.00 / DAY

400.00

28.00

428.00

SUB-TOTAL

400.00

28.00

428.00

REMARKS: BMW OWNER: SJY5585A
MCA: JOSEPH

TOTAL (SGD) :

400.00

28.00

428.00

* ITEMS NOT SUBJECT TO GST

VISA XXXXXXXXXXXXX7449

-428.00

BALANCE DUE

0.00

NOTE:

HIRER WILL BE HELD LIABLE FOR ALL AMOUNT DUE UNDER THIS AGREEMENT; ALL TRAFFIC FINES INCLUDING ADMIN FEES INCURRED DURING PERIOD OF HIRE; ANY COSTS INCURRED BY SIME DARBY SERVICES PTE LTD FOR HIRER'S FAILURE TO REPORT ANY ACCIDENT/DAMAGE WITHIN 24 HOURS. FINAL CHARGES IS SUBJECT TO FULL INSPECTION OF THE VEHICLE BY A COMPANY REPRESENTATIVE.



OCBC Bank

VANTAGE

AUTOMOTIVE LTD-FORD

305 ALEXANDRA RD

#B1-02

SINGAPORE 159942

SALE

TID: 64103675

INVOICE: 003263 BATCH: 002693

DATE: 09/01/21 TIME: 10:51:01

**** * 7449 M

APPR: 001650

AMT:SGD

428.00

THREE HUNDRED TWENTY EIGHT DOLLARS AND NO CENTS
CORRESPONDING TO ABOVE TOTAL AMOUNT

This is a system generated invoice hence no signature is required.

Print

En

App Ver: 01.66x



Motors Company

***** CUSTOMER COPY *****

**SIME DARBY SERVICES PTE LTD****Hertz International Licensee**

305 Alexandra Road, #03-01

Vantage Automotive Centre, Singapore 159942

(65) 6447 3388 (65) 6345 7247 reservation.hertz@sime-darby.com.sg

Co. Reg. No. 197501065W GST Reg. No. M2-0021986-4

TO BE PAID BY

PAYMENT : VISA - XXXXXXXXXXXX7449

HIRER'S DETAILS

TITLE : MR
NAME : EE CHIN BOON
ADDRESS : 44 MOUNT VERNON ROAD
#07-42
SINGAPORE 368062
SINGAPORE

NRIC/PASSPORT NO. : S7975621J ISSUE: 05/04/2013

ISSUED BY : SINGAPORE

LICENSE : S7975621J EXPIRY: 11/11/2999

ISSUED BY : SINGAPORE

NATIONALITY : D.O.B.: 03/04/1979

FREQUENT FLYER NO.:

LOCAL CONTACT : 91776965

HOTEL :

COMPANY'S DETAILS

NAME :

ADDRESS :

IMPORTANT NOTICE

- Hirer is liable for all traffic fines/ fees issued by Singapore/ Malaysia authorities for a grace period of 12 months from the date of car return. A \$10 admin fee will be imposed on top of each fine.
- A security deposit depending on the respective car group rented will be withheld on the Hirer's credit card.
- Accident has to be reported within the next day to Sime Darby Services Pte Ltd. In the event of failure to report, hirer shall be liable for any costs incurred by Sime Darby Services Pte Ltd or claims made by the other party.
- Smoking, durians and pets are not allowed in the vehicle. An additional 3 day's rental would be imposed if smoking and durian smell/pet's fur is detected upon car return.
- Hirer must inform Sime Darby Services Pte Ltd in advance for vehicle drop-off in Hertz Malaysia renting location. A one-way rental fee and Malaysia surcharge are applicable as stated in our One Way Rental policy.
- Hirer is responsible for any missing items/car accessories or loss of keys and will be charged accordingly.
- The excess do not cover i) Car accessories ii) Loss of key iii) Vandalism iv) Alcohol/ Intoxicants/ drugs.
- Vehicles are prohibited to be driven into Thailand.
- Strictly no key-drop services allowed, security deposit will be forfeited.
- No refund will be given for early return and late pickup of vehicle.

The vehicle is rented subject to all terms and conditions on this page and on the reverse side whether printed or handwritten. Hirer represents that they have read, understand and agree with the conditions of the rental agreement. The hirer authorises all amounts due under the rental agreement to be charged to the hirer's credit card shown on this form.

x

Hirer

ADDITIONAL DRIVERS:

x

Additional Driver

RENTAL AGREEMENT NUMBER : 61014637
RENTAL LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

CHECKOUT

UNIT # / REGN NO. : 00003446 / SMN2962H
MAKE & MODEL : BMW 216i AT
CAR GROUP GIVEN : P CHARGE: P
KILOMETER OUT : 17,353
PETROL LEVEL OUT : FULL
DATE & TIME OUT : 04/01/2021 09:00
DUE DATE & TIME IN : 09/01/2021 09:00
CHECKIN LOCATION : SHORT TERM-HQ (SIN61)-HERTZ

RENTAL RATES

AS: INSURANCE CLAIMS PML CUSTOMER RATES 2019

DAILY @ S\$ 100.00

EXTRA DAY @ S\$ 100.00

EXTRA HOUR @ S\$ 20.00

TOTAL: S\$ 535.00**FOR RATES TO APPLY**

MINIMUM 24 HOURS.

CAR MUST BE RETURNED TO RENTING LOCATION
ON THE DUE DATE**INSURANCE**

BY INITIALS, THE HIRER

INCLUSIVE LDW

NON-WAIVERABLE DAMAGE EXCESS: S\$ 2,500.00 (SIN USE)

DECLINES PAI @ S\$ 5.00 PER DAY

DECLINES WSC @ S\$ 5.00 PER DAY

THIS CAR IS FOR SINGAPORE USE ONLY. THERE IS NO INSURANCE
COVERAGE FOR USE OUTSIDE SINGAPORE

OTHER CHARGES

FUEL SERVICES @ S\$4.59 / LITRE

CASHCARD PURCHASE: YES / NO

CASH & CHEQUE DEPOSIT

REMARKS

BMW OWNER: SJY5585A

MCA: JOSEPH

HI RESERVATIONRES. ID# SD000008188
Haryana Binte Zaki

TACO#:

REF SRC: PHONE

Printed on 04-Jan-2021 11:24
Entered by: Haryana Binte Zaki

CASH SALES

No. A 0244

Messrs:

SJY 5575A (x1)

Date: 2 APRIL 2021

Item	Description	Quantity	Unit Price	Amount
1.	TO POUR & RECOAT WITH GRAPHENE COATING AS FELLOW. BOTH SIDE DEAR FENDER, REAR BUMPER & TRUNK COVER.			\$60400
			Total Amount	\$60400

Э.О.Э.

Authorised Signature

Received by

ABSOLUST CARCARE LLP
5 Soon Lee Street, #04-17
Pioneer Point, Singapore 627607
UEN: T17LL0242F
HP: +65 8363 8893

CASH SALES

No. A 0164

Messrs:

SJY 5575 A (X1)

Date: 3 AUG 2020

Item	Description	Quantity	Unit Price	Amount
1.	GRAY HENE COATING PACKAGE.			SGD 850/-
*	FREE ONE SESSION OF COATING MAINTENANCE.			
*	WARRANTY ONE YEAR AGAINST COATING FADE.			
REMARK: 1) AVOID RAIN FOR 72 HRS.				
2) NO SHAMPOO WASH FOR 7 DAYS				
			Total Amount	SGD 850/-


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLW2745H

Date of Accident

16/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac**Period of Insurance **05/02/2020 - 04/02/2021**Requested By **Caroline Tan Shirui (Performa...**Requested Date **17/12/2020 14:56****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SJY5575A

* PENDING EXHAUST - AG

RE: [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H
ON 16.12.2020 *** LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015
[External Confidential]

ONG LI LI <llong@lonpac.com>

Wed 12/5/2021 5:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 12 May 2021 9:50 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 ***
LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015 [External Confidential]

Your ref: **20/20/21/VP05/024018**

Our ref : CC4/LPC20014109/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLW2745H(LONPAC) AND SJY 5575A(TP) ON 16/12/2020

We refer to the above matter.

We have highlighted to your good office on 18/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LTD**" at **\$15,516.52(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 20,881.75	\$ 15,086.52 (\$14,099.55 + 7%GST)
2. Loss of Rental (4days x \$100.00)w/GST	\$ 428.00	\$ 428.00 (4days x \$100.00)w/GST

3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,311.75	\$ 15,516.52

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 21 December 2020 3:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 *** LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of Insd's GIA report fya.

Thank you.

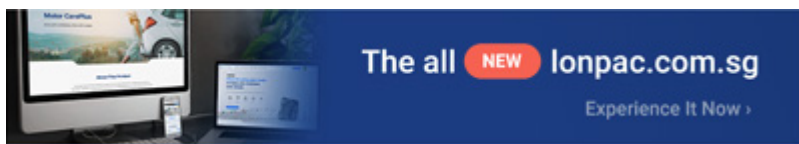
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 18 December 2020 4:57 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential] *** LKK REF: CC4/LPC20014109/pa3

LPC REF: TBA
LKK REF: CC4/LPC20014109/pa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Friday, 18 December 2020 10:41 AM
To: 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 18 December 2020 10:11 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'PBSP' <pml-pbsp@simedarby.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

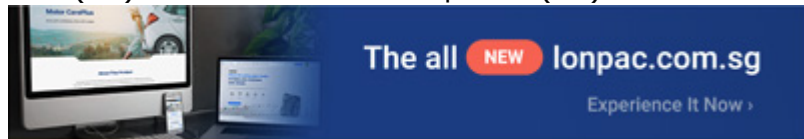
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Friday, 18 December 2020 8:58 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

“This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's.”

This email has been checked for viruses by AVG antivirus software.

www.avg.com

