

RE: [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H
ON 16.12.2020 *** LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015
[External Confidential]

ONG LI LI <llong@lonpac.com>

Wed 12/5/2021 5:41 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - Confidential

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 12 May 2021 9:50 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 ***
LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015 [External Confidential]

Your ref: **20/20/21/VP05/024018**

Our ref : CC4/LPC20014109/R1pa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLW2745H(LONPAC) AND SJY 5575A(TP) ON 16/12/2020

We refer to the above matter.

We have highlighted to your good office on 18/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**PERFORMANCE MOTORS LTD**" at **\$15,516.52(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---|----------------|------------------------------------|
| 1. Cost of Repair (w/GST) | \$ 20,881.75 | \$ 15,086.52 (\$14,099.55 + 7%GST) |
| 2. Loss of Rental (4days x \$100.00)w/GST | \$ 428.00 | \$ 428.00 (4days x \$100.00)w/GST |

| | | |
|-----------------------|---------------------|---------------------|
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 21,311.75 | \$ 15,516.52 |

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Monday, 21 December 2020 3:08 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 *** LKK REF: CC4/LPC20014109/pa3- Oref: 20/20/20/VC05/024015 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of Insd's GIA report fya.

Thank you.

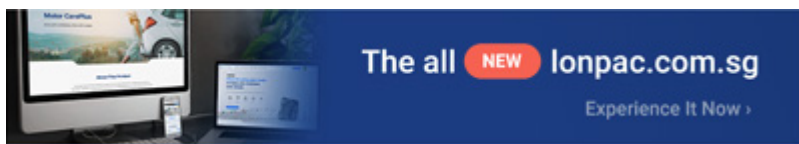
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 18 December 2020 4:57 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential] *** LKK REF: CC4/LPC20014109/pa3

LPC REF: TBA
LKK REF: CC4/LPC20014109/pa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)
Sent: Friday, 18 December 2020 10:41 AM
To: 'GERALD POH WEE BIN'; assignments
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 18 December 2020 10:11 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'PBSP' <pml-pbsp@simedarby.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

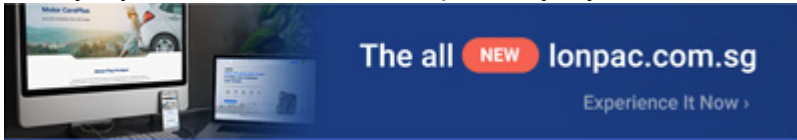
Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]
Sent: Friday, 18 December 2020 8:58 am
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <llong@lonpac.com>
Subject: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

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