

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 22 December, 2020 11:38 AM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020
*** LKK REF: CC4/LPC20014109/R1pa3 Our Ref: 20/20/21/VP05/024018 [External Confidential]
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Dear Li Li,

We refer to the above matter.

We had inspected TP vehicle SJY 5575A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 21 December, 2020 1:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 *** LKK REF: CC4/LPC20014109/pa3 Our Ref: 20/20/21/VP05/024018 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

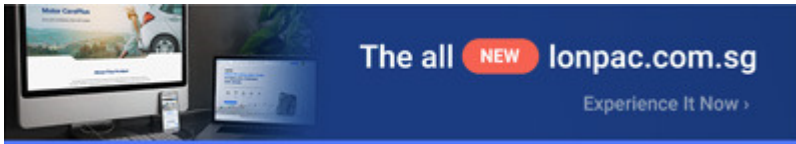
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Friday, 18 December 2020 4:57 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential] ***
LKK REF: CC4/LPC20014109/pa3

LPC REF: TBA

LKK REF: CC4/LPC20014109/pa3

Dear Gerald,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO)

Sent: Friday, 18 December 2020 10:41 AM

To: 'GERALD POH WEE BIN'; assignments

Cc: 'MT_Claim_SG'; Admin A

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Friday, 18 December 2020 10:11 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'PBSP' <pml-pbsp@simedarby.com.sg>

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

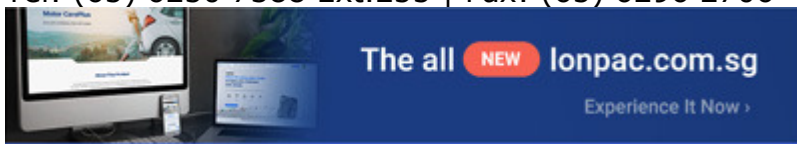
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 18 December 2020 8:58 am

To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; ONG LI LI <long@lonpac.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020

Dear Sirs,

We refer to the above matter.

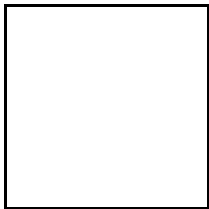
We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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