

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Friday, 18 December 2020 4:57 PM  
**To:** GERALD POH WEE BIN  
**Cc:** 'MT\_Claim\_SG'; Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020  
[External Confidential] \*\*\* LKK REF: CC4/LPC20014109/pa3

**LPC REF: TBA**  
**LKK REF: CC4/LPC20014109/pa3**

Dear Gerald,

We refer to the above matter.

**Kindly let us have a copy of insured's accident report for our necessary action.**

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAUTO)  
**Sent:** Friday, 18 December 2020 10:41 AM  
**To:** 'GERALD POH WEE BIN'; assignments  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

**BEST REGARDS**  
**G.NIVITHA**  
**LKK Auto Consultants Pte Ltd**

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 18 December 2020 10:11 AM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'PBSP' <[pml-pbsp@simedarby.com.sg](mailto:pml-pbsp@simedarby.com.sg)>  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020 [External Confidential]

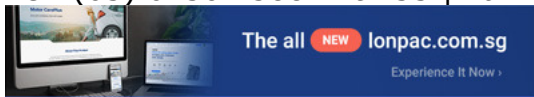
## Lonpac External - Confidential

Our Ref : TBA

Dear Nivitha,

Kindly proceed to survey and revert on Direct Settlement.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** PBSP [<mailto:pml-pbsp@simedarby.com.sg>]  
**Sent:** Friday, 18 December 2020 8:58 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Subject:** REQUEST FOR DIRECT SETTLEMENT - SJY5575A & SLW2745H ON 16.12.2020

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

Thank you.

Regards,  
Caroline  
C/o Performance Motors Limited - Body and Paint  
303 Alexandra Road Singapore 159941  
DID: 6319 0174 Fax: 6479 4601

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