

## Hsiao Tong (LKKAUTO)

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**From:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Sent:** Tuesday, 12 January 2021 4:59 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Rasul (LKKAUTO); Admin A  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020 // LKK Ref: CC4/III20014108/ps3

Hi,

Owner reverted to OD to settle the claim as Car CTL.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
**M** (65) 8126 1237 **D** (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, December 22, 2020 8:24 AM  
**To:** Paul Ong Qing Yong <paul.ong@wearnes.com>  
**Cc:** Rasul (LKKAUTO) <Rasul@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020 // LKK Ref: CC4/III20014108/ps3

### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that our insured had yet lodge the accident report.

We are following up with III and will get back to you asap.

You may advise your client to do OD claim if necessary. Thanks.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Monday, 21 December 2020 8:22 AM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Hi Paul,

Repair limit for this vehicle is 14K

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]  
**Sent:** Monday, 21 December, 2020 7:49 AM  
**To:** Admin-D (LKKAuto)  
**Cc:** Rasul (LKKAuto)  
**Subject:** FW: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Kindly advise on repair limit?

**Paul Ong**

Service Consultant  
Bodyshop & Paint



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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Saturday, December 19, 2020 11:18 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Fw: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Hi,

Kindly assist to advise on liability.

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Friday, December 18, 2020 1:52 PM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>; 'sur@lkkauto.com' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Manivel Priyadarshini <[manivel@iii.com.sg](mailto:manivel@iii.com.sg)>  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SKZ8526E](#) and let us have your report urgently.

This claim will be handled by [Ms Priya](#).

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Friday, 18 December 2020 9:26 am  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Hi,

Kindly assign LKK.

**Paul Ong**

Service Consultant

Bodyshop & Paint



**Wearnes Automotive Pte Ltd**

45 Leng Kee Road Singapore 159103

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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Friday, December 18, 2020 9:14 AM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Subject:** RE: TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Sent:** Friday, 18 December 2020 8:23 am

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** TP Claim - SKZ8526E; TP Vehicle SMV9265Z DOA 17/12/2020

Attached for TP Claim,

Please advise if we can do direct settlement for this case, thanks.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



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Registration No. 198703792-K

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Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 13 January 2021 9:09 AM  
**To:** Manivel Priyadarshini  
**Cc:** Admin A  
**Subject:** III Ref: MFL2020D0002809// LKK Ref: CC4/III20014108/R1ps3 [ACCIDENT INVOLVING SMV9265Z(III) AND SKZ8526E ON 17/12/2020]  
**Attachments:** Email from 3rd party dd 120121.pdf

Hi Priya,

We refer to the above matter.

Please be informed that third party had converted to OD claim.

In view of this, we will proceed to close file and submit WP report to your good office.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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