

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 18 January 2021 12:04 PM
To: peijie@expresscar.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SLT 4522L & GBG 7719D ALONG/AT CTE TOWARDS BRADDELL BEFORE AMK AVE 1 ON 01/12/2020

Our Ref: CC6/CTI20014082/Ura3

ASIA EXPRESS CAR RENTAL PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLT 4522L & GBG 7719D ALONG/AT CTE TOWARDS BRADDELL BEFORE AMK AVE 1 ON 01/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBG 7719D against your motor insurance policy.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 28/01/2021, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 9 April 2021 2:43 PM
To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

[Confidential]

Dear Jaslin,

We refer to your email below.

Please proceed to reject TP claim based on OI's video footage.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, April 1, 2021 11:35 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

[Confidential]

Dear Kah Leong

We have OI's video footage showing that our insured was travelling along his lane.

Kindly let us have your instructions to reject TP'S claim.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, 18 January 2021 11:57 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

[Confidential]

Dear Jaslin,

We refer to your email below.

We do not have the video footage as insured did not submit during reporting.

Thank you.

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Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, January 18, 2021 11:25 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

[Confidential]

Dear Kah Leong

Kindly provide us insured's video footage for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 15 January 2021 4:51 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

Dear Kah Leong,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 30 December, 2020 9:17 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

[Confidential]

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claim settlement and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

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Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, December 22, 2020 6:34 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204855/C02/SLT4522L/TANKL / FW: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204855/C02/SLT4522L/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 21 December 2020 2:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLT4522L (OI : CTI - TBA) AND GBG7719D (TP : LKK REF - CC6/CTI20014082/Ura3) on 01/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 7719D at M/s Liu's Brother Auto Engineering Workshop - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Friday, 9 April 2021 2:58 PM
To: Susan Low
Cc: Admin A
Subject: ACCIDENT INVOLVING GBG 7719D & SLT 4522L ON 01/12/2020 *** LKK REF :
CC6/CTI20014082/Ura3q2
Attachments: VIDEO.mp4

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We have our insured's video showing our insured was in his lane when the accident happen.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)