

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 18 December, 2020 11:19 AM
To: erofia@singnet.com.sg; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: SNM20D204895/C02/SKC6669K/TOHHS / Request pre-repair inspection for accident involving SKC6669K and JTY2960 on 20 November 2020
Attachments: JTY2960 - DOC.pdf

WITHOUT PREJUDICE

YOUR REF: JTY2960

OUR REF: SNM20D204895/C02/SKC6669K/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on JTY2960 while waiting for Insured to file report. (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>
Sent: Friday, December 18, 2020 11:13 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D204895/C02/SKC6669K/TOHHS / Request pre-repair inspection for accident involving SKC6669K and JTY2960 on 20 November 2020

Dear Sir

Kindly arrange Marcus Chua of LKK Auto Consultant

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: 18 December, 2020 10:37 AM

To: erofia@singnet.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: SNM20D204895/C02/SKC6669K/TOHHS / Request pre-repair inspection for accident involving SKC6669K and JTY2960 on 20 November 2020

WITHOUT PREJUDICE

YOUR REF: JTY2960

OUR REF: SNM20D204895/C02/SKC6669K/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your email of 17 December 2020.

Take Notice that we shall not accepting any of your surveyors as SJE.

While waiting for our Insured to file report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh
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Claims Department
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From: Claims Dept of CTI

Sent: Thursday, December 17, 2020 2:34 PM

To: erofia@singnet.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204895/C02/SKC6669K/TOHHS / FW: Request pre-repair inspection for accident involving SKC6669K and JTY2960 on 20 November 2020

Dear Alfred,

Please conduct PRS for JTY2960. **(OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

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From: Erofia Motor - LeeLee Tan <erofia@singnet.com.sg>

Sent: Wednesday, 16 December 2020 11:37 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request pre-repair inspection for accident involving SKC6669K and JTY2960 on 20 November 2020

Dear Sir/Mdm

With reference to the above mentioned, attached necessary documents for your arrangement of pre-repair inspection for our client's

Motorcycle No: JTY2960

Workshop:

Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62
AutoBay @ Kaki Bukit
Singapore 417883

Tel: 67527740

Thank you

Regards
LeeLee Tan
Erofia Motor Trading Pte Ltd
Tel: 67527740
Fax: 67528669