

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Monday, 21 December, 2020 3:32 PM
To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D204712/C02/SMV9660R & YOUR REF: CC3/CTI20014058/Qra3-SMB5078D- PRS-DS
Attachments: OI GIA REPORT.pdf
Categories: HMK

[Confidential]

Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for claim settlement purpose and you necessary action.

Please keep us posted on the status for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, December 21, 2020 2:16 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; jaslinkok@lkkauto.com
Subject: OUR REF: SNM20D204712/C02/SMV9660R & YOUR REF: CC3/CTI20014058/Qra3-SMB5078D- PRS-DS

Dear Kah Leong,

Please refer to the append email and attachment.

Please revert to LKK Auto soonest possible.

Officer in charge: Tan Kah Leong : DID 6389 6193

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Saturday, December 19, 2020 4:38 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMV9660R (OI : CTI - TBA) and SMB5078D (TP : LKK REF - CC3/CTI20014058/Qra3) on 07/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 5078D at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)