

## Summer Lee (LKK Auto)

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**From:** Crystabelle Tan Gek Peng (ECICS, Claims) <Crystabelle\_Tan@ecics.com.sg>  
**Sent:** Thursday, 17 December, 2020 1:33 PM  
**To:** assignments  
**Cc:** Claims Dept; Ms Lim; Claims Dept; Claims Dept; Joseph Koh; Assessment Dept  
**Subject:** RE: PRS for our client's vehicle SHA 9366 K and your insured's vehicle SFE 3311K on 02.12.2020 - Our Ref : DMPC2000227H/02/CT

WITHOUT PREJUDICE

Dear LKK

Please refer to below email and arrange PRI.

Best regards

**Crystabelle Tan**

Senior Associate | Claims



**DID** (65) 6303 0190

**Tel** (65) 6337 4779

**Email** [crystabelle\\_tan@ecics.com.sg](mailto:crystabelle_tan@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

**From:** Assessment Dept [mailto:assessment\_ltc@bifrostauto.com]  
**Sent:** Thursday, 17 December, 2020 9:09 AM  
**To:** Crystabelle Tan Gek Peng (ECICS, Claims)  
**Cc:** Claims Dept; Ms Lim; Claims Dept; Claims Dept; Joseph Koh  
**Subject:** Re: PRS for our client's vehicle SHA 9366 K and your insured's vehicle SFE 3311K on 02.12.2020 - Our Ref : DMPC2000227H/02/CT

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK..

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey as soon as possible.

On Wed, 16 Dec 2020 at 13:08, Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)> wrote:

Dear Sir / Mdm ,

Please be informed that the taxi have just been release from TP compound .

Will be in the workshop by today 16.12.2020 .

Please arrange for surveyor to survey the vehicle .

Thank you

**From:** Assessment Dept [mailto:[assessment\\_ltc@bifrotauto.com](mailto:assessment_ltc@bifrotauto.com)]

**Sent:** Thursday, 3 December, 2020 11:26 AM

**To:** ECICS Claims; Claims Dept; Ms Lim; Claims Dept; Claims Dept; Joseph Koh

**Subject:** PRS for our client's vehicle SHA 9366 K and your insured's vehicle SFE 3311K on 02.12.2020

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Chua Soon Huat, to notify you of the aforesaid accident involving our client's vehicle SHA 9366 K and your insured's vehicle SFE 3311 K on 01.12.2020.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SFE 3311 K for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **03.12.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

**Error! Filename not specified.**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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**Best Regards**

**Regina / Wilson**

**Assessment Dept**

**BIFROST AUTO PTE LTD**

**O: 62436687**

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**Best Regards**

**Regina / Wilson**

**Assessment Dept**

**BIFROST AUTO PTE LTD**

**O: 62436687**

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**Best Regards**

**Regina / Wilson**

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