

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 18 March 2021 4:00 PM
To: Kong Charmaine (VGS - SG/Singapore); Cheong, Pearlyn (VWG Singapore); Wong MeiY (VGS - SG/Singapore); Ong, Germaine (VWG Singapore); Oh Aik Seong (VGS - SG/Singapore)
Cc: Admin A
Subject: RE: Our Ref: D20005136MFSH REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLG6352R & SHC7578T on 14/12/2020 along DEPOT road Near 108A
*** LKK REF: CC4/FCI20014050/R1ea3

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Wednesday, December 16, 2020 2:15 PM

To: CWS Motor Claims

Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong MeiY (VGS - SG/Singapore); Chee Steven (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLG6352R & SHC7578T on 14/12/2020 along DEPOT road Near 108A

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Claims,

Understand that your insured had already reported. Please revert on liability.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

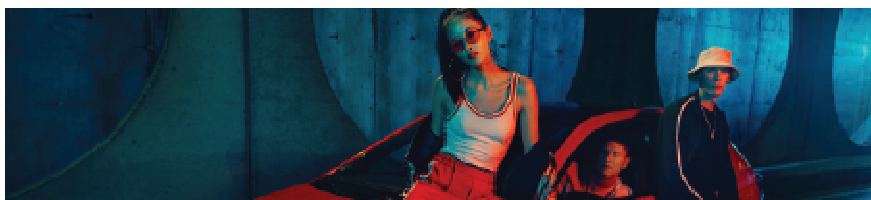
Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das **Wolli**Auto.



Internal

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 15 December 2020 3:36 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLG6352K & SHC7578T on 14/12/2020 along DEPOT road Near 108A

Dear

Pls see attached GIA report and estimate

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

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Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

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Das **Welt**Auto.



Internal

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