

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 22 December 2020 12:09 PM  
**To:** 'Pauline Tham'; assignments  
**Cc:** SUR; 'Claims Dept of CTI'; 'Adeline Chng'  
**Subject:** RE: Fw: Accident involving SLS2737C & SME8937P on 12.11.2020  
**Attachments:** SLS2737C IA.pdf

Dear Pauline,

Enclosed herewith preliminary advice of SLS 2737C.

Kindly assist to create above claim in Merimen System and provide us the claim number.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 17 December 2020 1:57 PM  
**To:** 'Pauline Tham' <pauline.tham@sg.cntaiping.com>; assignments <assignments@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Adeline Chng' <adeline.chng@sg.cntaiping.com>  
**Subject:** RE: Fw: Accident involving SLS2737C & SME8937P on 12.11.2020

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** Thursday, 17 December 2020 1:28 PM  
**To:** LH Car Rental <[carrental.lh@gmail.com](mailto:carrental.lh@gmail.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** RE: Fw: Accident involving SLS2737C & SME8937P on 12.11.2020

[Confidential]

**Without Prejudice**

Dear Shaowei

Thanks for your call.

As spoken, we will be arranging LKK to survey the vehicle.

Dear LKK

Please conduct PRS.

Thanks.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** LH Car Rental <[carrental.lh@gmail.com](mailto:carrental.lh@gmail.com)>

**Sent:** Thursday, December 17, 2020 1:22 PM

**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** Fwd: Fw: Accident involving SLS2737C & SME8937P on 12.11.2020

----- Forwarded message -----

From: **Anthony Cheong** <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
Date: Mon, Dec 14, 2020 at 3:49 PM  
Subject: Fw: Accident involving SLS2737C & SME8937P on 12.11.2020  
To: Jeanny <[jeanny@insurehub.com.sg](mailto:jeanny@insurehub.com.sg)>  
Cc: LH Car Rental <[carrental.lh@gmail.com](mailto:carrental.lh@gmail.com)>

WITHOUT PREJUDICE

Your ref-: SME8937P ( China Taiping Insurance )  
Our ref -: 2737/2020

Dear Jeanny,

We refer to our email dated 10 December. 2020.

As we are filing a third-party claim for the above accident, kindly check with China Taiping Insurance whether liability has been established and also any breach of policy by the third-party driver.

Your kind attention and reply to the above would be much appreciated.

Thank you and regards  
Anthony Cheong  
Claims  
Lian Her Motors  
H/p 91082728

----- Forwarded message -----

From: Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
To: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
Cc: jeanny <[jeanny@insurehub.com.sg](mailto:jeanny@insurehub.com.sg)>  
Sent: Thursday, 10 December 2020, 02:45:19 pm SGT  
Subject: Accident involving SLS2737C & SME8937P on 12.11.2020

WITHOUT PREJUDICE

Your ref-: SME8937P ( China Taiping Insurance )  
Our ref -: 2737/2020

Dear Sir/Mdm

We refer to the above matter.

Our client's vehicle **SLS2737C** was involved in the above accident with your insured's vehicle no **SME8937P on 12 Nov 2020**.

We are filing a third-party claim against your insured for negligence driving.

Kindly arrange for your surveyor to conduct a pre-repair survey of the vehicle.

Our client's vehicle can be inspected at the following address :

**Blk 5038 #01-405 Ang Mo Kio Industrial Pk 2 Singapore 569541**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding Saturday, Sunday or Holiday. We will commence repairs thereafter without further reference to you.

Enclosed herewith a copy of the GIA report of **SLS2737C** for your kind perusal.

In the meantime, if you have any queries, please do not hesitate to contact me at **91082728** and I will be most happy to assist you.

Your kind attention to the above is much appreciated.

Best Regards  
Anthony Cheong  
Claims  
Lian Her Motors



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)